This issue of IJBIR examines a number of issues in business intelligence. In *The Role of Culture in Business Intelligence*, Park, Fables, Parker, and Nitse examine the importance of cultural difference in BI. Their paper asserts that cultural difference must be taken into account or else BI will underperform. They present a Cultural Simulation Modeler that can help to increase cultural awareness.

In *Do Users Go Both Ways? BI User Profiles fit BI Tools*, Nemati, Earle, Arekapudi, and Mamani examine the issues of matching BI tools to user information needs. Their research finds that to understand the implications of choosing the right tool for a particular set of users, both the user and tool functionality need to be defined in terms that are broadly understood by the user community.

In *Enterprise Information Systems and Data Mining*, Lawrence, Pai, Klimberg, Lawrence explore EIS-aided business intelligence and data mining, as applicable to organizational functions such as supply chain management, marketing, and customer relationship management.

Vleugel, Spruit, and van Daal investigate the applicability of two well-established data mining process models in an outsourcing context. Their paper, *Historical Data Analysis through Data Mining from an Outsourcing Perspective: the Three-Phases Model*, provides evidence that data retrieval, data mining, and results can be used to better describe the data mining process from an outsourcing perspective.

Finally, Jukic and Velasco argue the importance of requirement collections and the definition process in the data warehouse development process. Their paper, *Data Warehousing Requirements Collection and Definition – Analysis of a Failure*, provides evidence through a case study that illustrates the risks and pitfalls of not doing this properly.