International Journal of Information Systems in the Service Sector (IJISSS)

ISSN: 1935-5688; EI ISSN: 1935-5696
Established 2009; Published Quarterly

Editor(s)-in-Chief: John Wang (Montclair State University, USA)

The International Journal of Information Systems in the Service Sector (IJISSS) examines current, state-of-the-art research in the area of service sectors and their interactions, linkages, applications, and support using information systems. This fully refereed journal encompasses theoretical, analytical, and empirical research, as well as comprehensive reviews of relevant research, technical reports, book reviews, and case studies of effective applications in this area. The use of new theories, technologies, models, methods, techniques, and principles are emphasized.

Individual Pricing
Print + Free E-Access: $320.00
E-Access Only: $300.00

Institution Pricing
Print + Free E-Access: $895.00
E-Access Only: $845.00

Topics Covered:
- Business services
- Creative problem solving
- Customer value and customer relationship management
- Data warehousing and mining in services
- Decision making under uncertainty
- Decision-support systems
- E-business in service industries
- Economic analysis and organizational behavior
- Forecasting, planning, scheduling, and control
- Green service and sustainability
- Hospitality and tourism information systems
- Information technology in services
- Knowledge Management
- Logistics network configuration
- Matching supply with demand
- Multiple-objective decision making
- Optimization of service systems
- Performance measures and quality control
- Public service management
- Revenue and risk management
- Self-Service Systems
- Service business models
- Service information systems
- Service practice, productivity, and innovation
- Service systems simulation
- Service-Oriented Architecture
- Service-oriented computing
- Solid or soft modeling and analysis
- Strategic information systems and strategic alliances
- Supplier Relationship Management
- System analysis of service industry
- Web Services

SUBMISSION INFORMATION
Prospective authors should note that only original and previously unpublished articles will be considered. INTERESTED AUTHORS MUST CONSULT THE JOURNAL’S GUIDELINES FOR MANUSCRIPT SUBMISSIONS at http://www.igi-global.com/journals/guidelines-for-submission.aspx PRIOR TO SUBMISSION. All article submissions will be forwarded to at least 3 members of the Editorial Review Board of the journal for double-blind, peer review. Final decision regarding acceptance/revision/rejection will be based on the reviews received from the reviewers. All submissions must be forwarded electronically.

All submissions and inquiries should be directed to the attention of:
John Wang, journalswang@gmail.com

All manuscript submissions to IJISSS should be sent through the online submission system:
http://www.igi-global.com/authorseditors/titlesubmission/newproject.aspx

EDITOR-IN-CHIEF BIO
John Wang is a professor in the Department of Information & Operations Management at Montclair State University, USA. Having received a scholarship award, he came to the USA and completed his PhD in operations research from Temple University. Due to his extraordinary contributions beyond a tenured full professor, Dr. Wang has been honored with a special range adjustment in 2006. He has published over 100 refereed papers and seven books. He has also developed several computer software programs based on his research findings.