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Flipping Health Care through Retail Clinics and Convenient Care Models

Part of the Advances in Healthcare Information Systems and Administration Book Series

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Over time, a country’s healthcare system typically undergoes a number of developments as new demands emerge from the public and new legislation is passed from the government. These systems are composed of a number of interconnected parts, each one vital to the overall success of the system.

Flipping Health Care through Retail Clinics and Convenient Care Models addresses the present state of the health system by focusing on current trends and future developments that could assist in delivering accessible and cost-effective medical care to the general public. Bringing together components of the present and future, this publication serves as an essential tool for students and researchers who want to develop a thorough understanding of the changing scope of the health industry in the public sphere.

Topics Covered:
- Health Care Reform
- Hospital Systems
- Online Services
- Physician Shortages
- Primary Care
- Retail Clinics
- Urgent Care Centers
- Worksite Clinics

Market: This premier publication is essential for all academic and research library reference collections. It is a crucial tool for academicians, researchers, and practitioners. Ideal for classroom use.

Amer Kaissi is a Professor of Health Care Administration at Trinity University, in San Antonio, Texas. He joined Trinity University in 2003 after earning a PhD degree in Health Services Administration, Research, and Policy from the University of Minnesota. While doing his doctoral work, he worked at Allina Hospitals in Minneapolis, Minnesota. Prior to that, he earned a Masters of Public Health in Hospital Administration from the American University of Beirut in his native Lebanon. At Trinity, Dr. Kaissi teaches courses in Institutional Health Care Management, Health Care Strategic Planning and Marketing, and Health Care Human Resource Management. He also teaches a comparative course on the American and French health care systems, in French. His research interests include retail clinics and other convenient care models, strategic planning, quality of care and patient safety, and application of organizational theories to health care settings. He has published extensively on these topics in various administrative and clinical peer-reviewed journals. Dr. Kaissi works with hospital systems and physician practices on strategic planning and marketing projects.

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