End users have become increasingly integrated into computing environments, necessitating continued inquiry into successful models for end user design and development and the impact that these models have on performance and productivity.

End-User Computing, Development and Software Engineering: New Challenges explores the implementation of organizational and end user computing initiatives and provides foundational research to further the understanding of this discipline and its related fields. This book reviews the factors and barriers to ICT adoption in organizations, opportunities and benefits of communities of practice, and impact that end user computing can have on overall firm performance.

Topics Covered:

- Communities of Practice
- Computer Self-Efficacy and Technology Acceptance
- E-Learning
- End User Attitudes
- End User Development
- End User Software Engineering
- End User Training
- Enterprise Systems Training
- ICT System Adoption
- IT Capability and Organizational Types


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