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Cases on Progressions and Challenges in ICT Utilization for Citizen-Centric Governance

Hakikur Rahman (University of Minho, Portugal)

Information technology is everywhere. As we continue to expand our use of ICT in all aspects of our lives, the use of information communication technology has been developed in support of engaging citizens in the government decision making process.

Cases on Progressions and Challenges in ICT Utilization for Citizen-Centric Governance is a collection of case studies on the advancements and challenges of information technology in the involvements of citizens with the government. With contributions from authors around the world, this compilation is relevant to researchers, academics, and practitioners who wish to stay informed of the new world of technology in the government.

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Hakikur Rahman (PhD) is the Principal of the Institute of Computer Management & Science (ICMS) and President of ICMS Foundation. He is currently an Adjunct Faculty member of Bangabandhu Sheikh Mujibur Rahman Agricultural University and the secretary of the South Asia Foundation Bangladesh Chapter. In December 1999, Dr. Rahman worked as the National Project Coordinator for the transformed entity of the Sustainable Development Networking Programme (SDNP) in Bangladesh. From January through December of 2007, he served Sustainable Development Networking Foundation (SDNF) as its Executive Director (CEO). On December 31, 2006, SDNP, a global initiative of UNDP, completed its activity in Bangladesh. Before joining SDNP, Rahman worked as the Director of the Computer Division at Bangladesh Open University. After graduating from the Bangladesh University of Engineering and Technology (1981), he completed his Master's of Engineering from the American University of Beirut (1986) and his PhD in Computer Engineering from the Ansted University, UK (2001).
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