Implementation and Integration of Information Systems in the Service Sector

John Wang (Montclair State University, USA)

With the continuous growth of the service sector, the ability to develop and implement information systems is important in order to measure progress.

Implementation and Integration of Information Systems in the Service Sector is a collection of research which discusses the application of information systems as well as the established ideas and advancements in the service sector. This book aims to utilize new theories, technologies, models, and methods in order to discover effective functions in this area.

Topics Covered:

- Business Services
- Information Systems
- Information Technology
- Knowledge Management
- Public Service Management
- Service Framework
- Service Management
- Web Services

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Section 1: Service Strategy

Chapter 1
A Review of Service Frameworks Analyzing Strategic Repositioning:
Tinnilä Markku (Aalto University School of Economics, Finland)

Chapter 2
The Impact of Location-Aware Systems in Hospitals:
Lee Lorraine S. (University of North Carolina Wilmington, USA)
Fiedler Kirk D. (University of South Carolina, USA)

Chapter 3
A Study of the Cascading Effects of Ambulance Diversion among Hospitals:
Kuruvilla Abey (University of Wisconsin Parkside, USA)
Alexander Suraj (University of Louisville, USA)
Li Xiaolin (Towson University, USA)

Section 2: Service Adoption

Chapter 4
The Influence of Travel Experience on Mature Travelers’ Quality of Life
Wang Yawei (Montclair State University, USA)
McGuire Francis A. (Clemson University, USA)
Zhou Bin (Kean University, USA)

Chapter 5
A Consumer Perception Research on the Subject of a New Technology in a Developing Dynamic Market:
Atici Bünyamin (Firat University, Turkey)
Bati Üğur (Yeditepe University, Turkey)

Chapter 6
Technology Adoption and Educational Change in Turkey
Kurt Serhat (Ataturk University, Turkey)

Chapter 7
Effects of Adaptivity and Other Extrinsic Variables on Mobile Service Adoption
Polat Ebru (Bogazici University, Turkey)
Basoglu Nuri (Bogazici University, Turkey)
Daim Tugrul U (Portland State University, USA)

Section 3: Service Management and Optimization

Chapter 8
Service Management of Special Care Units:
Viner Gad (Ruppin Academic Center, Israel)
Bae-Lev Shitty (Ruppin Academic Center, Israel)
Nadir Erez (Hillel Yaffe Medical Center, Israel)
Feldman Michael (Hillel Yaffe Medical Center, Israel)
Yurman Shmuel (Hillel Yaffe Medical Center, Israel)

Chapter 9
A Strategic Benchmarking Process for Identifying the Best Practice Collaboration Electronic Governance Architecture
Zandi Faramak (Alzahra University, Iran)
Tavana Madjid (La Salle University, USA)

Chapter 10
A Simulation Study to Derive the Optimal Cycle Length for Fseeh Transit Services
Chandra Shailesh (Texas A&M University, USA)
Shen Chong-Wei (Texas A&M University, USA)
Quadirglo Luca (Texas A&M University, USA)

Chapter 11
The Development of Parameters and Warning Algorithms for an Intersection Bus-Pedestrian Collision Warning System
Chang Chien-Yen (Chung Hua University, Taiwan)
Chang Ting-Wei (Chung Hua University, Taiwan)

Section 4: Service Modeling and Implementation

Chapter 12
Modeling Control Flow in IF’s-BPEL with Chu Spaces
Du Xutao (Institute of Electronic System Engineering, China)
Xing Chuantao (Tsinghua University, China)
Zhau Liuzhu (Tsinghua University, China)
Han Ke (Institute of Electronic System Engineering, China)

Chapter 13
Optimal Compensation for Hierarchical Web Services Compositions under Restricted Visibility
Biswas Debmalya (SAP Research, Germany)
Vidyasankar Krishnamurthy (Memorial University of Newfoundland, Canada)

Chapter 14
Towards High Maturity in SaaS Applications Based on Virtualization:
Liu Shijian (Shandong University, China)
Zhang Yong (Shandong University, China)
Meng Xiangyu (Shandong University, China)

Chapter 15
Identifying Services in Procedural Programs for Migrating Legacy System to Service Oriented Architecture
Nakamur Masahide (Kobe University, Japan)
Igaki Hiroshi (Tokyo University of Technology, Japan)
Kimura Takahiro (Nihon Unisys Ltd., Japan)
Matsumoto Kenichi (NAIST, Japan)

Section 5: Service Operation and Infrastructure

Chapter 16
Sustainability in Service Operations
Wolf Frank (Nova Southeastern University, USA)
Mutaba Bahaudin G. (Nova Southeastern University, USA)

Chapter 17
Call Center Operational Performance Indicators and Customer Satisfaction:
Oliveira Alexandre Ferreira (Getulio Vargas Foundation, Brazil)
Joia Luiz Antonio (Getulio Vargas Foundation, Brazil)

Chapter 18
Service Platform Development:
Daim Tugrul (Portland State University, USA)
Brand Marius (Portland State University, USA)
Lin Linda (Portland State University, USA)

Chapter 19
Demand Analysis by Modeling Choice of Internet Access and IP Telephony
Kurosawa Takeshi (Tokyo University of Science, Japan)
Bolduc Denis (Laval University, Canada)
Ben-Akiva Moshe (MIT, USA)

Chapter 20
Identifying Services in Procedural Programs for Migrating Legacy System to Service Oriented Architecture
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