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Encyclopedia of Knowledge Management, Second Edition

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Knowledge Management has evolved into one of the most important streams of management research, affecting organizations of all types at many different levels.

The Encyclopedia of Knowledge Management, Second Edition provides a compendium of terms, definitions and explanations of concepts, processes and acronyms addressing the challenges of knowledge management. This two-volume collection covers all aspects of this critical discipline, which range from knowledge identification and representation, to the impact of Knowledge Management Systems on organizational culture, to the significant integration and cost issues being faced by Human Resources, MIS/IT, and production departments.

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David Schwartz, Ph.D. is a native of Toronto, is chairman of the Information Systems division, and an assistant professor at Bar Ilan University Graduate School of Business Administration, Israel. He serves as the editor of the Journal of Internet Research, published in the United Kingdom. Dr. Schwartz has published extensively on many aspects of software and information technology and his writings have been included in industry leading publications such as James Martin’s Information Technology for the 21st Century Corporation and the International Journal of Human-Computer Studies. He is the co-editor of the book Internet-Based Organizational Memory and Knowledge Management, 2000, Idea Group Publishing.

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