Jerry Luftman (Stevens Institute of Technology, USA)

Today, new skills are required to compete in a global economy where organizations have new alternatives to choose from. In the next ten years as baby boomers retire, even more opportunities will become available. Finding IT professionals with specific skills is no easy feat. Today’s job skills require not only strong technical skills, but also excellent business, industry, communication, marketing and negotiating abilities.

Managing IT Human Resources: Considerations for Organizations and Personnel provides a comprehensive presentation of current and emerging perspectives focusing on all aspects of managing IT HR from the view of both practitioners and academics located around the globe. It will focus on the results of recent research (from leading practitioners and academics) and their implications to IT human resource considerations. It presents what IT professionals are seeking in a position, characteristics of the IT environment that contribute to the HR complexity, the retention of IT talent, stress in the workplace, IT career development, and the impact of IT outsourcing.

Topics Covered:

- Careers in IT
- Current perspective of IT HR
- Future perspective of IT HR
- Hiring IT professionals
- Historical perspective of IT HR
- Impact of IT outsourcing
- IT professional associations
- Morals, ethics, and social considerations
- Preparing IT professionals (skills & competencies)
- Retaining IT professionals

Market: This premier publication is essential for all academic and research library reference collections. It is a crucial tool for academicians, researchers, and practitioners and is ideal for classroom use.

Jerry N. Luftman, Ph.D. is a Professor at the Wesley J. Howe School of Technology Management of Stevens Institute of Technology. He also serves as Executive Director, for Information Systems Programs at Stevens. After a notable twenty-three year career with IBM, and over fifteen years at Stevens, Dr. Luftman’s experience combines the strengths of practitioner, consultant, and academic. His career with IBM included strategic positions in management (IT and consulting), management consulting, Information Systems, marketing, and executive education. As a practitioner, he held several positions in IT, including a CIO. Dr. Luftman is frequently called upon as an executive mentor and coach. He has authored or co-authored over a fourteen books and dozens of articles that address areas for improving IT resources.
Section 1: Trends in Skills/Careers and Development

Chapter 1
Patterns of Skills and Careers in the Information Technology Workforce
Bullen Christine V. (Stevens Institute of Technology, USA)
Abraham Thomas (Kean University, USA)

Chapter 2
Changing Capabilities and Capacities
Konsynski Benn (Emory University, USA)

Chapter 3
Trends in IT Human Resources and its Determinants
Agrawal Vijay K. (University of Nebraska at Kearney, USA)
Agrawal Vipin K. (California State University – Fullerton, USA)
Taylor Ross (University of Nebraska at Kearney, USA)
Tenkorang Frank (University of Nebraska at Kearney, USA)

Section 2: Recruiting

Chapter 4
IT Human Resources
Schneidermeyer Phil (Heidrick & Struggles, USA)

Chapter 5
Selection
Moore Jo Ellen (Southern Illinois University Edwardsville, USA)
Williams Clay K. (Southern Illinois University Edwardsville, USA)

Chapter 6
IT Hiring Criteria vs. Valued IT Competencies
Starkweather Jo Ann (Northeastern State University, USA)
Stevenson Deborah H. (Northeastern State University, USA)

Chapter 7
Producing Candidate Separation through Recruiting Technology
Sedlack Derek J. (Nova Southeastern University, USA)

Chapter 8
Insourcing vs. Outsourcing
Frazzetto Anna (Harvey Nash, USA)

Chapter 9
Deliberate Leadership
Lamoteaux Kristen (SIM Women, USA)
Varghese Dili (Stevens Institute of Technology, USA)

Section 3: Retaining

Chapter 10
Retaining IT Professionals
Pipoli Gina (Universidad del Pacifico, Peru)
Fuchs Rosa Maria (Universidad del Pacifico, Peru)

Chapter 11
In the Pipeline
Buitenhuis Janneke M. (bITa Center, The Netherlands)

Chapter 12
Retaining Global IT Talent
Khazanchi Deepak (University of Nebraska at Omaha, USA)
Owens Dawn (University of Nebraska at Omaha, USA)

Chapter 13
Attracting and Retaining ICT Professionals in Brazilian Companies
Yokomizo Cesar Akira (Fundação Getulio Vargas-EAESP, Brazil & University of Sao Paulo (USP, Brazil)
Nakata Ana Edio (University of Sao Paulo (USP, Brazil)

Section 4: Executive Perspectives

Chapter 14
Present, Past and Future of IT Careers, a Review
Hernández-López Adrián (Universidad Carlos III Madrid, Spain)
Colomo-Palacios Ricardo (Universidad Carlos III Madrid, Spain)
García-Crespo Ángel (Universidad Carlos III Madrid, Spain)
Cabezas-Isla Fernando (Universidad Carlos III Madrid, Spain)

Section 5: Cases

Chapter 21
Influence of the Organizational Culture into IT Department Structure, User Relationships and Motivators
Brodbeck Ângela F. (Federal University of Rio Grande do Sul (UFRGS), Brazil)
Brodbeck Henrique J. (Federal University of Rio Grande do Sul (UFRGS), Brazil)

Chapter 22
The Need for a Recruiter 2.0 for Hiring IT Talent
Eckhardt Andreas (University of Frankfurt a. Main, Germany)
Brickwedde Wolfgang (Institute for Competitive Recruiting, Germany)
Laumer Sven (University of Bamberg, Germany)
Weitzel Tim (University of Bamberg, Germany)
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