Susheel Chhabra (Lal Bahadur Shastri Institute of Management, India) and Muneesh Kumar (University of Delhi, India)

Enterprise resource planning plays a strategic role in designing, and managing e-government resources. Governments all over the world face challenges in designing robust enterprise resource planning applications and methodologies to align themselves with the expectations of citizens and stakeholders. The existing standard enterprise resource planning solutions are proprietary, inflexible, and expensive to implement in government enterprises.

**Strategic Enterprise Resource Planning Models for E-Government: Applications and Methodologies** is a collection of research from professionals and researchers working in the field of e-government including policymakers, ICT vendors, consultants, and implementing agencies. This book will aim to suggest enterprise resource planning frameworks for government enterprises along with their applications and methodologies to improve effectiveness of processes and enhance citizen-centric services. The research initiatives presented in this book will ease the process of implementing customized enterprise resource planning solutions in e-government.

**Topics Covered:**
- Business Intelligence and Knowledge Management Architecture for E-Government
- Change Management for E-Government
- Citizen-Centric Enterprise Resource Planning Frameworks for E-Government
- Data Warehousing and Mining for E-Government
- Enterprise-wide Client-Server Architecture for E-Government
- Government Process Reengineering
- Organizational and Human Resource Management for E-Government
- Semantic Web Technologies for ERP in E-Government
- Web-Based Intelligent Agents for E-Government
- Workflow Modeling for E-Government

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