Service Intelligence and Service Science: Evolutionary Technologies and Challenges

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The global economy and individual organizations are evolving to become service-oriented. There have recently been more and more research works on services provision, particularly with a cross-disciplinary approach.

Service Intelligence and Service Science: Evolutionary Technologies and Challenges the emerging fields of service intelligence and service science, positioning them as the most promising directions for the evolution of service computing. This book demonstrates the critical role such areas play in supporting service computing processes, and furthers an increase in current research, best practices, and new directions in service computing technologies and applications.

Topics Covered:
- Business transformation
- Policy-based service composition
- Management of service-oriented systems
- Public service delivery
- Enterprise interoperability
- Information modeling
- Service quality
- Business Web services
- Mobile technologies
- Semantic retrieval

Print: US $180.00  |  Perpetual: US $255.00  |  Print + Perpetual: US $360.00