Global markets and competition have forced companies to operate in a physically distributed environment to take advantage of benefits of strategic alliances between partnering firms. Earlier, information systems such as Material Requirements Planning (MRP), Computer-Aided Design (CAD) and Computer-Aided Manufacturing (CAM) have widely been used for functional integration within an organization. With global operations in place, there is a need for suitable Enterprise Information Systems (EIS) such as Enterprise Resource Planning (ERP) and E-Commerce (EC) for the integration of extended enterprises along the supply chain with the objective of achieving flexibility and responsiveness. Companies all over the world spend billions of dollars in the design and implementation of EIS in particular ERP systems such as Oracle, Peoplesoft, SAP, JD Edwards and BAAN with the objective of achieving an integrated global supply chain. Inter-organizational information systems play a major role in improving communication and integration between partnering firms to achieve an integrated global supply chain. There is a growing demand for research and applications that will provide insights into issues, challenges, and solutions related to the successful applications and management aspects of EIS.

Topics Covered:

- Case tools for system development
- Design, development, and outsourcing of ERP projects
- E-Commerce (B2B and B2C) and ERP
- Enterprise resource planning
- Enterprise-wide client-server architecture
- E-Procurement, Web-based logistics, and supply chain management
- ERP implementation and organizational and systems issues
- ERP systems and virtual enterprises
- ERP, customer relationship management (CRM), and business process reengineering
- ERP, integration of functions, and extended enterprises
- Human-computer interaction on enterprise information systems
- Intranet and extranet business applications
- Knowledge-based systems engineering
- Modeling concepts and information integration tools
- Organizational issues on systems integration
- Strategic management information systems

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