Over the past few years, e-government has been rapidly changing the way governmental services are provided to citizens and businesses. These services improve business and government exchange capability, provide a new way to discover and share information, and play a part in the evolution of future technologies.

The Handbook of Research on Democratic Strategies and Citizen-Centered E-Government Services seeks to address which services in e-government should be provided to users and how. This premier reference work gives an overview of the latest achievements in the field of e-government services, provides in-depth analysis of and research on the development and deployment of cutting-edge applications, and provides insight into future trends for researchers, teachers, students, government workers, and IT professionals.

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