Table of Contents

Preface..............................................................................................................xviii

Section 1
Chapter on General and on Asia

Chapter 1
Challenges En-Route towards E-Governance in Small Developing Island
Nations of the South Pacific: The Case of Papua New Guinea......................... 1
Rafia Naz, University of the South Pacific, Fiji

Section 2
Chapter on Eastern Asia

Chapter 2
E-Government in China: Status, Challenges, and Progress..............................36
Inderjeet Singh Sodhi, St. Wilfred’s P.G. College, India

Section 3
Chapters on Western Asia

Chapter 3
Digital Governance: A Usability Study of Omani E-Government Websites........56
Abdelmajid Bouazza, Sultan Qaboos University, Oman
Huda Chebli, Oman Medical College in Sohar, Oman

Chapter 4
Impact of E-Government on Transparency and Corruption in Iran..................75
Esmaeil Shahsavandi, Panjab University, Chandigarh, India
Ghassem Mayah, Panjab University, Chandigarh, India
Hesamaddin Rahbari, Panjab University, Chandigarh, India
Chapter 5
The Impact of Culture on E-Readiness for E-Government in Yemen .......... 95

Arwa Al-eryani, Saba University, Yemen
Abdullah Rashed, University of Minho, Portugal

Section 4
Chapters on South Asia

Chapter 6
E-Government Services in India: A Critical Analysis of Aadhaar UID .......... 117

Santhosh Menon, Middlesex University, Dubai
Jaspreet Singh Sethi, Middlesex University, Dubai

Chapter 7
E-Government Approaches to Facilitate the Process of Democracy in the Administration of Bangladesh: Rhetoric or Reality ........................................ 127

Musleh Uddin Ahmed, University of Dhaka, Bangladesh
Md. Abir Hasan Khan, University of Dhaka, Bangladesh

Chapter 8
Public Value of E-Government: The Case of Ministry of Public Administration and Home Affairs in Sri Lanka ...................................................... 139

Noor Sufna, Ministry of Public Administration and Home Affairs, Sri Lanka
R. Lalitha S. Fernando, University of Sri Jayewardenepura, Sri Lanka

Chapter 9
Social Media in E-Governance: Challenges and Opportunities ............. 160

Mohammad Tariq Banday, University of Kashmir, India

Chapter 10
E-Governance: Changing Scenario of Public Services ............................. 192

Kavita Gidwani, Chanakya Technical, India

Chapter 11
Electronic Government Adoption in Pakistan: Supply and Demand Perspectives .......................................................... 208

Zulfiqar Haider, Dalian University of Technology, China
Chen Shuwen, Dalian University of Technology, China
Chapter 12
Designing and Implementing E-Government Projects in India: Actors, Behaviours, Influences, and Fields of Play ................................................................. 228
Shefali Virkar, University of Oxford, UK

Section 5
Chapters on South-East Asia

Chapter 13
E-Government in Vietnam: Situation, Prospects, Trends, and Challenges........ 256
Ngo Tan Vu Khanh, Tien Giang University, Vietnam
Ma Thanh Danh, Department of Risk Management, Toppion Group, Vietnam
Gwangyong Gim, Soongsil University, South Korea

Chapter 14
Influence of Organizational Factors in the Sustainability of E-Government: A Case Study of Local E-Government in Indonesia................................. 281
Nurdin Nurdin, IAIN Datokarama Palu, Indonesia
Rosemary Stockdale, Swinburne University of Technology, Australia
Helana Scheepers, Swinburne University of Technology, Australia

Section 6
Chapter on Central & Northern Asia

Chapter 15
Value and Risk in Business to Business E-Banking .................................. 325
Fakhredin Maroofi, University of Kurdistan, Iran
Khodadad Kalhori, University of Sanandaj, Iran

Compilation of References .......................................................................... 352

About the Contributors .................................................................................. 399

Index............................................................................................................. 407