Preface.................................................................................................................................................. vii

Section I: Conceptual and Methodological Issues

Chapter I
A Discussion of Key Conceptual Elements of E-Collaboration ............... 1
Ned Kock, Texas A&M International University, USA

Chapter II
Featuring Technology in Studies of E-Collaboration
Technology Effects .........................................................................................................................11
M. Lynne Markus, Bentley College, USA

Chapter III
Research Challenges for Integration of E-Collaboration
Technologies.................................................................................................................................. 41
Bjorn Erik Munkvold, Agder University College, Norway
Ilze Zigurs, University of Nebraska at Omaha, USA
Chapter IV
Collaborative Sensemaking Support: Progressing From Portals and Tools to Collaboration Envelopes™................................. 70
John T. Nosek, Temple University, USA

Chapter V
Action Research and its Use in E-Collaboration Inquiry............................ 86
Ned Kock, Texas A&M International University, USA

Section II: Applied Research and Challenges

Chapter VI
The Role of Structured Conflict and Consensus Approaches in Virtual Team Strategic Decision Making........................................ 96
Jerry Fjermestad, New Jersey Institute of Technology, USA

Chapter VII
E-Collaboration in Distributed Requirements Determination.................119
Roberto Evaristo, University of Illinois at Chicago, USA
Mary Beth Watson-Manheim, University of Illinois at Chicago, USA
Jorge Audy, Pontifica Universidade Catolica at Porto Alegre, Brazil

Chapter VIII
Innovation Diffusion and E-Collaboration: The Effects of Social Proximity on Social Information Processing.............................. 136
Shaila M. Miranda, University of Oklahoma, USA
Pamela E. Carter, Florida State University, USA

Chapter IX
Internet-Based Customer Collaboration: Dyadic and Community-Based Modes of Co-Production ........................................... 166
Ulrike Schultze, Southern Methodist University, USA
Anita D. Bhappu, Southern Methodist University, USA
Chapter X
Patterns in Electronic Brainstorming: The Effects of Synergy, Social Loafing, and Time on Group Idea Generation

Alan R. Dennis, Indiana University, USA
Alain Pinsonneault, McGill University, Canada
Kelly McNamara Hilmer, University of Tampa, USA
Henri Barki, HEC Montréal, Canada
Brent Gallupe, Queen’s University, Canada
Mark Huber, University of Georgia, USA
François Bellavance, HEC Montréal, Canada

Section III: Research Syntheses and Debate

Chapter XI
Are We Genetical Maladapted for E-Collaboration?

Ned Kock, Texas A&M International University, USA
Donald Hantula, Temple University, USA

Chapter XII
Propositions for Cognitive Support of E-Collaboration

C.A.P. Smith, Colorado State University, USA
Stephen C. Hayne, Colorado State University, USA

Chapter XIII
A Meta-Analysis of Group Size Effects in Electronic Brainstorming: More Heads are Better than One

Alan R. Dennis, Indiana University, USA
Michael L. Williams, Pepperdine University, USA
Chapter XIV
Virtual Teams: What We Know, What We Don’t Know ......................... 270
   Alain Pinsonneault, McGill University, Canada
   Olivier Caya, McGill University, Canada, Canada

Chapter XV
Deceptive Communication in E-Collaboration ...................................... 290
   Joey F. George, Florida State University, USA
   Kent Marett, Washington State University, USA

About the Authors .......................................................................................... 305

Index ............................................................................................................... 313