ERP & Data Warehousing in Organizations: Issues and Challenges

Table of Contents

Preface .................................................................................................................. vii
   Gerald Grant, Carleton University, Canada

Part I: ERP Systems and Enterprise Integration

Chapter I
ERP Systems Impact on Organizations ....................................................... 1
   Jonas Hedman, Lund University, Sweden
   Andreas Borell, Tetra Pak Information Management, Sweden

Chapter II
Challenging the Unpredictable: Changeable Order Management Systems ............................................. 22
   Joachim Berlak, Technische Universitaet Muenchen, Germany
   Bernhard Deifel, Technische Universitaet Muenchen, Germany

Chapter III
ERP System Acquisition: A Process Model and Results from an Austrian Survey .................................................. 53
   Edward W. N. Bernroider, Vienna University of Economics and Business Administration, Austria
   Stefan Koch, Vienna University of Economics and Business Administration, Austria

Chapter IV
The Second Wave ERP Market: An Australian Viewpoint ............ 72
   Andrew Stein, Victoria University, Australia
   Paul Hawking, Victoria University, Australia
Chapter V
Enterprise Application Integration: New Solutions for a Solved Problem or a Challenging Research Field? ................................................................. 89
Joachim Schelp, University of St. Gallen, Switzerland
Frederic Rowohl, University of St. Gallen, Switzerland

Chapter VI
The Effects of an Enterprise Resource Planning System (ERP) Implementation on Job Characteristics: A Study Using the Hackman and Oldham Job Characteristics Model...................................................... 106
Gerald Grant, Carleton University, Canada
Aareni Uruthirapathy, Carleton University, Canada

Chapter VII
Context Management of ERP Processes in Virtual Communities .. 119
Farhad Daneshgar, University of New South Wales, Australia

Part II: Data Warehousing and Data Utilization

Chapter VIII
Distributed Data Warehouse for Geo-spatial Services ....................... 132
Iftikhar U. Sikder, University of Maryland, Baltimore, USA
Aryya Gangopadhyay, University of Maryland, Baltimore, USA

Chapter IX
Data Mining for Business Process Reengineering ............................ 146
Ted E. Lee, The University of Memphis, USA
Robert Otondo, The University of Memphis, USA
Bonn-Oh Kim, Seattle University, USA
Pattarawan Prasarnphanich, The University of Memphis, USA
Ernest L. Nichols, Jr., The University of Memphis, USA

Chapter X
Intrinsic and Contextual Data Quality: The Effect of Media and Personal Involvement ................................................................. 159
Andrew S. Borchers, Kettering University, USA

Chapter XI
Healthcare Information: From Administrative to Practice Databases ........................................................................................................... 169
M. R. Kraft, VA Hospital-Hines, Illinois and Loyola University, Chicago, USA
K. C. Desouza, University of Illinois at Chicago, USA
I. Androwich, Loyola University, USA
Chapter XII
A Hybrid Clustering Technique to Improve Patient Data Quality 198
Narasimhaiah Gorla, Wayne State University, USA
Chow Y. K. Bennon, Hong Kong Polytechnic University, Hong Kong

Chapter XIII
Relevance and Micro-Relevance for the Professional as Determinants of IT-Diffusion and IT-Use in Healthcare 219
Roel W. Schuring, University of Twente, The Netherlands
Ton A. M. Spil, University of Twente, The Netherlands

Chapter XIV
Development of Interactive Web Sites to Enhance Police/Community Relations 233
Susan A. Baim, Miami University Middletown, USA

About the Authors 251

Index 258