eTransformation in Governance: New Directions in Government and Politics

Table of Contents

Preface ........................................................................................................................................ vii
   Matti Mälkiä, The Police College of Finland
   Ari-Veikko Anttiroiko, University of Tampere, Finland
   Reijo Savolainen, University of Tampere, Finland

SECTION I: INTRODUCTION

Chapter I. eTransformation in Government, Politics and Society: Conceptual Framework and Introduction ........................................................................................................... 1
   Matti Mälkiä, The Police College of Finland, Finland
   Reijo Savolainen, University of Tampere, Finland

Chapter II. Introduction to Democratic e-Governance ......................................................... 22
   Ari-Veikko Anttiroiko, University of Tampere, Finland

SECTION II: INVOLVING CITIZENS

Chapter III. Teledemocratic Innovations that Public Officials Ignore — At Our Great Peril ......................................................................................................................... 51
   Ted Becker, Auburn University, USA

Chapter IV. Public Involvement in Public Administration in the Information Age:
   Speculations on the Effects of Technology ........................................................................ 67
   John Clayton Thomas, Georgia State University, USA
Chapter V. ICTs and the Communicative Conditions for Democracy: A Local Experiment with Web-Mediated Civic Publicness .......................................................... 85
  Seija Ridell, University of Turku, Finland

SECTION III: RESTRUCTURING PUBLIC ADMINISTRATION

Chapter VI. Public Administration for a Democratic Society: Instilling Public Trust through Greater Collaboration with Citizens .................................................... 110
  Christa Daryl Slaton, Auburn University, USA
  Jeremy L. Arthur, Auburn University, USA

Chapter VII. Bureaucratic Discretion and Deliberative Democracy ...................... 131
  Christian Hunold, Drexel University, USA
  B. Guy Peters, University of Pittsburgh, USA

Chapter VIII. The Moderator in Government-Initiated Internet Discussions: Facilitator or Source of Bias? ...................................................................................... 150
  Arthur R. Edwards, Erasmus University Rotterdam, The Netherlands

SECTION IV: BUILDING URBAN AND REGIONAL COMMUNITIES

Chapter IX. Metropolitan Governance and Telecommunications Policy: Changing Perceptions of Place and Local Governance in the Information Society .............. 169
  Roger Richman, Old Dominion University, USA

Chapter X. Building Regional Communities in an Information Age: The Case of Greater Western Sydney .............................................................................................. 197
  Kevin Sproats, University of Western Sydney, Australia
  Trevor Cairney, The University of New South Wales, Australia
  David Hegarty, CADRE Design, Australia

Chapter XI. Responding to the Information Needs of Citizens in an Open Society: The Role of Smart Communities ........................................................................... 216
  Roger W. Caves, San Diego State University, USA

SECTION V: CITIZEN ACCESS TO INFORMATION IN THE INFORMATION AGE

Chapter XII. What’s New? Perspectives on Freedom of Information and the Internet ......................................................................................................................... 235
  Sonja Bugdahn, German University of Administrative Sciences Speyer, Germany

Chapter XIII. Bridging the Digital Divide: Developments in Scotland .................... 255
  Anna Malina, Napier University, Scotland
  Ann Macintosh, Napier University, Scotland
Chapter XIV. Globalization, Citizenship and New Information Technologies: From the MAI to Seattle .............................................................. 272

Peter J. Smith, Athabasca University, Canada
Elizabeth Smythe, Concordia University College of Alberta, Canada

About the Authors .................................................................................................................. 308

Index ........................................................................................................................................... 314