Acknowledgment

This book, entitled *Information and Communication Technology Management in Turbulent Business Environments* aims to inform today’s business managers the important ICT strategy in changing business environments, techniques for effective ICT development, and ICT challenges for the future. This is not a technical book. It provides a basis for senior managers who are responsible for ICT development for enterprises with some guidelines on ICT management under changing business environment. The authors prepared this book from the basis of over 25 years of experience on ICT research, development and management. The authors would like to thank the referees for the constructive comments that have led to major improvement in the manuscript. We also would like to thank all managers who participated in our previous projects which have led to major contributions in this book. Last but not least, we would like to thank the staff at IGI Global who have been very helpful and supportive over the duration of this book project. We hope this book will be a joy to read and a source of inspiration in the process of introducing ICT in any turbulent business environment.