Acknowledgment

The authors who contributed to this book deserve my heartfelt thanks for their contribution, patience and cooperation throughout the long and complex process of compiling this book. All the contributors are listed with biographical sketches in a section near the end of the book.

The reviewers also played an essential role, and I know the authors were very appreciative of the valuable comments provided by the reviewers. I sincerely thank the reviewers for taking the time to read and comment on the original submissions. Their contribution was an essential ingredient necessary to improve the content and presentation of the chapters.

Thanks also to Professor Wim Van Grembergen, for providing the Foreword and for his outstanding contribution to the filed of ICT governance. A special note of thanks to the staff at IGI Global; they provided the necessary process, templates, reminders, and project management of the entire process from my first proposal to this final publication.

Finally, I wish to thank my husband, Michael Steel, for his continued support, patience, and love.

Aileen Cater-Steel
Editor