Table of Contents

Preface .................................................................................................................................................. xv

Chapter 1
Populating Knowledge Based Decision Support Systems ................................................................. 1
   Ignacio García-Manotas, University of Murcia, Spain
   Eduardo Lupiani, University of Murcia, Spain
   Francisco García-Sánchez, University of Murcia, Spain
   Rafael Valencia-García, University of Murcia, Spain

Chapter 2
Supporting Public Decision Making: A Progressive Approach Aided by an Ontology .................. 21
   Maryse Salles, IRIT/SIG/EVI Université Toulouse (UT1), France

Chapter 3
Intelligent Decision-Support Systems for e-Tourism: Using SPETA II as a Knowledge Management Platform for DMOs and e-Tourism Service Providers ........................................................ 37
   Ángel García-Crespo, Universidad Carlos III de Madrid, Spain
   Ricardo Colomo-Palacios, Universidad Carlos III de Madrid, Spain
   Juan Miguel Gómez-Berbís, Universidad Carlos III de Madrid, Spain
   Javier Chamizo, Universidad Carlos III de Madrid, Spain
   Ismael Rivera, National University of Ireland, Ireland

Chapter 4
Deploying Decision Support Systems Using Semantic Web Technologies .................................... 51
   Lars Ludwig, National University of Ireland, Ireland
   David O’Sullivan, National University of Ireland, Ireland

Chapter 5
   Roberto García, Universitat de Lleida, Spain

Chapter 6
Access and Use of Information by Primary Health Care Providers in Rural Uganda: A Qualitative Approach ...................................................................................................................................................... 83
   Maria G. N. Musoke, Makerere University, Uganda
Chapter 7
The Evaluation of Library Services Methods: Cost Per Use and Users’ Satisfaction ......................... 93
  Aristeidis Meletiou, Technical University of Crete, Greece

Chapter 8
Application of Selected Software Tools for Data Collection and Analysis in Library Management and Their Effectiveness Assessment: Results of the Research Conducted at Polish Academic Libraries .......................................................................................................................... 108
  Marek Górski, Cracow University of Technology, Poland
  Marzena Marcinek, Cracow University of Technology, Poland

Chapter 9
Using Transaction Logs to Study the Effectiveness of Librarian Behaviors on User Satisfaction in a Virtual Setting: A Mixed-Method Approach .................................................................................................................. 120
  Nahyun Kwon, University of South Florida, USA
  Vicki L. Gregory, University of South Florida, USA

Chapter 10
Towards an Assessment of Public Library Value: Statistics on the Policy Makers’ Agenda .............. 127
  Kristine Paberza, University of Latvia, Latvia

Chapter 11
User’s Behaviour Inside a Digital Library .......................................................................................... 138
  Marco Scarnò, Inter-University Consortium for SuperComputing, CASPUR, Italy

Chapter 12
Examining the Implications of Process and Choice for Strategic Decision Making Effectiveness .... 147
  Paul L. Drnevich, The University of Alabama, USA
  Thomas H. Brush, Purdue University, USA
  Alok Chaturvedi, Purdue University, USA

Chapter 13
An Empirical Study of Group Awareness Information in a Web-Based Group Decision Support System ..................................................................................................................................... 163
  Nipat Jongsawat, Siam University, Thailand
  Wichian Premchaiswadi, Siam University, Thailand

Chapter 14
A Typology of Tacit Knowledge Sharing Themes to Fostering Group Decision Support System ........ 188
  Amin A. Shaqrah, Alzaytoonah University of Jordan, Jordan
Chapter 15
An Integrated Decision Support System for Intercropping ............................................................... 199
A. S. Sodiya, University Of Agriculture, Nigeria
A. T. Akinwale, University Of Agriculture, Nigeria
K. A. Okeleye, University Of Agriculture, Nigeria
J. A. Emmanuel, University Of Agriculture, Nigeria

Chapter 16
Denis Yannacopoulos, Technological Educational Institute of Piraeus, Greece
Panagiotis Manolitzas, Technological Educational Institute of Piraeus, Greece
Athanasios Spyridakos, Technological Educational Institute of Piraeus, Greece

Chapter 17
A Social-Academic Network Analysis of the EURO Working Group on DSS .......................... 229
Rahma Bouaziz, Toulouse University, France
Tiago Simas, UNINOVA, Universidade Nova Lisboa, Portugal
Fátima Dargam, SimTech Simulation Technology, Austria
Rita Ribeiro, UNINOVA, Universidade Nova Lisboa, Portugal
Pascale Zaraté, Toulouse University, France

Chapter 18
Strategic Implications of Information Technology for Resource and Capability Outsourcing Decisions ........................................................................................................................................ 252
Paul Drnevich, University of Alabama, USA
Thomas H. Brush, Purdue University, USA
Mark T. Shanley, University of Illinois at Chicago, USA

Chapter 19
EBDMSS: A Web-Based Decision Making Support System for Strategic E-Business Management ........................................................................................................................................ 265
Fen Wang, Central Washington University, USA
Natalie Lupton, Central Washington University, USA
David Rawlinson, Central Washington University, USA
Xingguo Zhang, Aging and Disability Service Administration, USA

Compilation of References ............................................................................................................. 285

About the Contributors ................................................................................................................ 310

Index .............................................................................................................................................. 316