Acknowledgment

This book reflects contributions of several individuals. First of all, I would like to express my gratitude to all the authors of chapters in this book. Second, I am grateful to the many research institutions, companies, and generous individuals who supported the research that formed the basis of these chapters’ contributions.

I would like to thank everyone who helped with the review process. Without their timely efforts and constructive criticism, this book would not have been possible. I am grateful to Heather A. Probst for giving me the opportunity to bring this publication into reality. The support staff deserves special appreciation for providing guidance during the development of this book.

I would be remiss if I failed to thank Shree Anil Shastri, Chairman, Dr. Gautam Sinha, Director, and Dr. G. L. Sharma, Advisor, of the Lal Bahadur Shastri Institute of Management, Delhi, India, for all the encouragement and support they provided.

I would also like to place on record a word of appreciation for my parents, Mr. Ram Krishan Chhabra and Mrs. Kailash Rani, and also my family members, Mrs. Shilpa Chhabra, Bhavya, and Ram Vaibhav, who have helped bring this project into reality.

Susheel Chhabra
Lal Bahadur Shastri Institute of Management, India