Preface ....................................................................................................................................................... xv

Chapter 1
Analyzing ICT and Development: Thailand’s Path to the Information Economy .......................... 1
   Angsana A. Techatassanasoontorn, The Pennsylvania State University, USA
   Haiyan Huang, Michigan Technological State University, USA
   Eileen M. Trauth, The Pennsylvania State University, USA
   Suwan Juntiwasarakij, The Pennsylvania State University, USA

Chapter 2
Country Environments and the Adoption of IT Outsourcing ............................................................. 31
   Wen Guang Qu, Zhejiang University, China
   Alain Pinsonneault, McGill University, Canada

Chapter 3
Evaluating Web Site Support Capabilities in Sell-Side B2B Transaction Processes: A Longitudinal Study of Two Industries in New Zealand and Taiwan .................................................. 53
   Wei-Hsi Hung, National Chung Cheng University, Taiwan
   Chia-An Tsai, National Chung Cheng University, Taiwan
   Shin-Yuan Hung, National Chung Cheng University, Taiwan
   Robert J. McQueen, The University of Waikato, New Zealand
   Jau-Jeng Jou, National Sun Yat-Sen University, Taiwan

Chapter 4
Contextual Factors, Knowledge Processes and Performance in Global Sourcing of IT Services: An Investigation in China .......................................................................................................................... 82
   Rong Du, Xidian University, China
   Shizhong Ai, Xidian University, China
   Pamela Abbott, Brunel University, UK
   Yingqin Zheng, De Montfort University, UK
Chapter 5
Knowledge Transfer in Offshore Outsourcing: A Case Study of Japanese and Vietnamese Software Companies .................................................. 110

Nguyen Thu Huong, Japan Advanced Institute of Science and Technology, Japan
Umemo Katsuhiro, Japan Advanced Institute of Science and Technology, Japan
Dam Hieu Chi, Japan Advanced Institute of Science and Technology, Japan

Chapter 6
Factors Affecting Usage of Information Technology in Support of Knowledge Sharing:
A Multiple Case Study of Service Organizations in Hong Kong .......................... 129

Ngai-Keung Chow, City University of Hong Kong, Hong Kong

Chapter 7
Influence of Knowledge Management Infrastructure on Innovative Business Processes and Market-Interrelationship Performance: An Empirical Study of Hospitals in Taiwan ............. 152

Wen-Ting Lee, National Chung Cheng University, Taiwan
Shin-Yuan Hung, National Chung Cheng University, Taiwan
Patrick Y. K. Chau, The University of Hong Kong, Hong Kong

Chapter 8
Offshore Vendors’ Software Development Team Configurations: An Exploratory Study ............ 176

Suranjan Chakraborty, Towson University, USA
Saonee Sarker, Washington State University, USA
Sudhanshu Rai, Copenhagen Business School, Denmark
Suprateek Sarker, Washington State University, USA
Ranganadhan Nadadhur, Wipro Technologies, USA

Chapter 9
Persistent Barriers to E-Commerce in Developing Countries: A Longitudinal Study of Efforts by Caribbean Companies ................................................. 205

William Wresch, University of Wisconsin Oshkosh, USA
Simon Fraser, The University of the West Indies at St. Augustine, Trinidad and Tabago

Chapter 10
Asymmetric Interaction in Competitive Internet Technology Diffusion: Implications for the Competition Between Local and Multinational Online Vendors ........................................ 221

Peijian Song, Nanjing University, China
Cheng Zhang, Fudan University, China
Yunjie Xu, Fudan University, China
Ling Xue, University of Scranton, USA
Ke Wang, Fudan University, China
Chenghong Zhang, Fudan University, China
Chapter 11
Technology Adoption in Post-Conflict Regions: EDI Adoption in Kosovo after the War .......... 241
Larry Stapleton, Waterford Institute of Technology and Knewfutures, Ireland, &
University of Business and Technology, Pristina, Kosovo

Chapter 12
Do Cultural Differences Matter in IT Implementation? A Multinational’s Experience with
Collaborative Technology ........................................................................................................ 262
Susan A. Sherer, Lehigh University, USA
Rajiv Kohli, College of William and Mary, USA
Yuliang Yao, Lehigh University, USA
Jerold Cederlund, Motorola Mobility, USA

Chapter 13
An Exploratory Cross-National Study of Information Sharing and Human Resource
Information Systems ............................................................................................................. 280
Bongsug (Kevin) Chae, Kansas State University, USA
J. Bruce Prince, Kansas State University, USA
Jeffrey Katz, Western Kentucky University, USA
Rüdiger Kabst, Justus-Liebig-Universität, Germany

Chapter 14
Modeling the Success of Small and Medium Sized Online Vendors in Business to Business
Shan Wang, Renmin University of China, China
Yili Hong, Temple University, USA
Norm Archer, McMaster University, Canada
Youwei Wang, Fudan University, China

Chapter 15
Trust and Perceived Risk of Personal Information as Antecedents of Online Information
Disclosure: Results from Three Countries .............................................................................. 341
Horst Treiblmaier, Vienna University of Economics and Business Administration, Austria
Sandy Chong, Curtin University of Technology, Australia

Compilation of References ........................................................................................................ 362
About the Contributors ............................................................................................................. 411
Index........................................................................................................................................ 418