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Section 1
Fundamental Concepts and Theories

This section introduces readers to some of the primary fields within Enterprise Resource Planning. The following chapters provide an overview of key functional areas and components of ERP systems, which are applicable to a variety of business and entrepreneurial organizations. Topics covered include Project Management, Workflow Management, Customer Relationship Management, and Information Security. In the opening 13 chapters of the extensive reference source, readers will obtain a clear understanding of the fundamental concepts and theories integral to the field of Enterprise Resource Planning.

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Issues and Challenges

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