ACKNOWLEDGMENTS

The editors would like to acknowledge the help of all involved in the collation and review process of the book, without whose support the project could not have been satisfactorily completed. Most of the authors of chapters included in this book also served as referees for articles written by other authors. Thanks go to all those who provided constructive and comprehensive reviews.

Support of the Department of Logistics, Operations and Management Information Systems at Iowa State University is acknowledged for use of office personal computers and copiers.

We would also like to thank our graduate assistants, Elif Koc and Pooja Arora, for their assistance.

In closing, we wish to thank all of the authors for their insights and excellent contributions to this book.