# Social Responsibility in the Information Age: Issues and Controversies

## Table of Contents

<table>
<thead>
<tr>
<th>Chapter</th>
<th>Title</th>
<th>Authors</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Preface</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Chapter 1. Understanding Social Responsibility Issues</td>
<td>Gurpreet S. Dhillon, University of Nevada, Las Vegas, USA</td>
</tr>
<tr>
<td></td>
<td>Chapter 2. The Societal Impact of the World Wide Web –</td>
<td>Janice M. Burn, Edith Cowan University, Australia</td>
</tr>
<tr>
<td></td>
<td>Chapter 3. Why Do We Do It If We Know It’s Wrong?</td>
<td>Darryl A. Seale, University of Nevada, Las Vegas, USA</td>
</tr>
<tr>
<td></td>
<td>Chapter 4. Component-Based Development:</td>
<td>Mark G. Lycett, Brunel University, UK</td>
</tr>
<tr>
<td></td>
<td>Chapter 5. Internet Privacy: Interpreting Key Issues</td>
<td>Gurpreet S. Dhillon, University of Nevada, Las Vegas, USA</td>
</tr>
<tr>
<td></td>
<td>Chapter 6. Privacy and the Internet: The Case of DoubleClick, Inc.</td>
<td>Scott Chapman, University of Nevada, Las Vegas, USA</td>
</tr>
<tr>
<td></td>
<td>Chapter 7. Electronic Commerce and Data Privacy: The Impact</td>
<td>Sandra C. Henderson, Auburn University, USA</td>
</tr>
</tbody>
</table>

---

*Table continued...*
Chapter 8. Aggression on the Networks: An Australian Viewpoint .......... 114
William Hutchinson, Edith Cowan University, Australia
Matthew Warren, Deakin University, Australia

Chapter 9. Cyberspace Ethics and Information Warfare ...................... 126
Matthew Warren, Deakin University, Australia
William Hutchinson, Edith Cowan University, Australia

Among Computer Users: A Moral Analysis
N. Ben Fairweather, De Montfort University, UK

Chapter 11. Social Issues in Electronic Commerce: ............................. 144
Implications for Policy Makers
Anastasia Papazafeiropoulou, Brunel University, UK
Athanasia Pouloudi, Brunel University, UK

Chapter 12. E-commerce Taxation Issues: A Balanced ....................... 160
Perspective and Options for Resolution
Mahesh S. Raisinghani, University of Dallas, USA
Dan S. Petty, North Texas Commission, USA

Chapter 13. Manufacturing Social Responsibility Benchmarks ............. 173
in the Competitive Intelligence Age
James Douglas Orton, University of Nevada, Las Vegas, USA

Chapter 14. Strategic and Ethical Issues in Outsourcing ....................... 189
Information Technologies
Randall C. Reid, University of Alabama, USA
Mario Pascalev, Bank of America, USA

Chapter 15. Social Responsibility in IS/IT Project Management ............ 205
Joseph T. Gilbert, University of Nevada, Las Vegas, USA

Chapter 16. Self-Employed and Small Business Computer ................... 216
Users: Challenges and Directions for Progress
Phil Carter, Auckland University of Technology, New Zealand