ACKNOWLEDGMENTS

The editors want to acknowledge the many people who made the project possible. We appreciate the help and cooperation of the authors of the chapters included in this volume. It has been a pleasure to work with them. Many served as referees for chapters submitted by other authors. We especially want to thank those authors who took the time to provide comprehensive reviews and constructive comments. These were indispensable during the final selection and revision process. Reviewers who provided the most comprehensive, critical and constructive comments include Valerie Polichar, Christine Bagwell, Benjamin Martz, Morgan Shepherd, Cathy Cavenaugh, Lynne Schrum, Angela Benson, Richard Ryan, Elizabeth Buchanan, Zeynep Onay, Gary Saunders, Vicki Seehusan, Geoffrey Dick, Stewart Marshall, Shirley Gregor, and Kim Dooley.

The assistance of the staff at Idea Group Publishing has been invaluable. We would like to extend our greatest thanks and appreciation to all the editors and staff at Idea Group Publishing, without whom the writing of this book would not have been possible. Michele Rossi’s support and quick responses to our inquiries helped facilitate the process. We benefited from Mehdi Khosrowpour’s guidance in developing the initial idea. Jan Travers has both provided guidance and helped keep the project on schedule. We thank Carrie Stull for helping to develop the marketing plan.

The preparation of a book of this kind is dependent on excellent colleagues and the three of us have been fortunate in this regard. It has been a team effort, start to finish.

Last but not least, I, Carol, want to thank my husband and children for their love, support and patience during this project. From Dick to my wife, Suzanne, who taught me that virtue is possible in marriage, family and life as well as one’s profession. From Karen to Robert and Katie, whose love and support has encouraged me in this fun and fulfilling collaboration.

Caroline Howard
Richard Discenza
Karen D. Schenk