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Barbara Haddon is an aged care consultant and registered nurse with 20 years experience in residential aged care facilities as a charge nurse, director of nursing, and consultant. This was followed by 11 years with the Commonwealth Department of Health and Aged Care Standards Monitor and Review Officer (auditor) and for the last five years as a program manager of outcome standards, resident classification scale and complaints/user rights. Haddon has done post basic studies in gerontology, health education, management, training in negotiation skills, team dynamics, train the trainer, presentation skills, plus workshops and seminars. She regularly presents papers on aged care programs and associated issues to the Victorian University of Technology, Deakin University, Mayfield Education Centre, peak industry organizations, conferences and seminars and facilitated departmental workshops. She co-authored a ‘how to’ RCS
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