About the Contributors

**Ingo Meyer** is a senior research consultant at empirica. He holds a degree in Sociology, Political Science, and Theology from Bonn University. He has been working for empirica and in the field of ICT for health, care, and independent living since 2002. For the past six years, he has been focusing on issues of integrated care, preferably supported by the use of ICT tools. In this context, Ingo works on requirements-based service definition, the development of integrated health and care service processes, and their implementation in real-life environments. One aspect that he has been specializing in is the development of viable business models for integrated care, based on socio-economic impact assessment and cost-benefit analysis. Among other things, he has been and is involved in projects such as CommonWell (www.commonwell.eu), INDEPENDENT (www.independent-project.eu), SmartCare (www.pilotsmartcare.eu), and the recently started BeyondSilos project.

**Sonja Müller** is a senior research consultant at empirica. She holds degrees in Geography, Urban Development, and Economic Sociology from Bonn University. Since joining empirica in 2001, her main fields of work are in the area of ICT for social care, independent living and integrated care. Sonja has strong expertise in requirements elicitation, service definition and process model development as well as managing large-scale pilots. She was strongly involved in the first pilot B on ICT supported integrated social care and healthcare services “CommonWell” and is currently working in the SmartCare (www.pilotsmartcare.eu) and the recently started BeyondSilos project.

**Lutz Kubitschke** is a senior research consultant at empirica. He holds an interdisciplinary degree in Social Research, Economics, and Law (Diplom-Sozialwirt) from Göttingen University. Since he joined empirica in 1993, he has mainly been concerned with investigating the potentials generally provided by digital technologies for supporting vulnerable population groups and older citizens. He has a long standing track record in socio-technical and policy related research, and he has coordinated a range of high-profile projects in this field, the most recent one being a Europe-wide pilot project with a focus on better joining-up existing social and healthcare services with help of ICT (www.independent-project.eu). He is also involved in the ongoing SmarCare project (www.pilotsmartcare.eu) delivering integrated ICT-enabled care services to older citizens in ten European countries.

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Albert Alonso is a medical doctor trained at the University of Barcelona where he also developed his doctoral work obtaining his PhD degree in 1992. Additionally, he holds a postgraduate degree on Management and Organization of Information Systems by the University Pompeu Fabra (1996). Currently he works at the Innovation Directorate of Hospital Clinic as Head of Area of Care process efficiency and ICT integration. His main lines of work focus on the definition, evaluation and deployment of new models of health care provision with a special emphasis in integrated care models that use ICT; evaluation methodologies for integrated care and ICT and Health Technology Assessment. He has participated in numerous R&D projects since 1997. He is a regular lecturer in pre-graduate and post-graduate courses. He is Vice-chair, Secretary and founder of the International Foundation for Integrated Care and also Secretary of the Catalan Society for Clinical Documentation.

Pantelis Angelidis received his diploma in Electrical Engineering and his Ph.D in Telecommunications Engineering from the School of Electrical Engineering, Aristotle University of Thessaloniki in 1989 and 1993 respectively. Since June 2002, he has founded VIDAVO. He has worked as a technology expert in the area of Telecommunications for the past 15 years. He has served as a project manager in more than thirty international projects. He has published over forty papers in international journals. He is a member of the permanent consulting committee of the Technical Chamber of Greece on telecommunications, a certified consultant on telecommunications of the Technical Chamber of Greece (Central Macedonia chapter) and of the Greek Courts (Thessaloniki), a member of the CEN TC224/WG6 technical committee.

Marcus Auel was born in 1965 in Giessen. He has studied medicine at the Ruprecht-Karls-University of Heidelberg, and at the University of Texas at San Antonio, Texas, USA. He has graduated at the Ruprecht-Karls-University of Heidelberg in 1991. From 1991 to 2004, he has specialized in internal medicine, cardiology and emergency medicine at the Klinikum Ludwigshafen, the Kreiskrankenhaus Dormagen and the Lukaskrankenhaus Neuss. From 2004 to 2005, he worked as an attending physician at the Klinik Bad Rippoldsau, where he has subspecialised in clinical nutrition and naturopathic medicine. Since 2005, he has been working as a physician in private practice in Hausach. He is member of the local physicians’ network (“MQNK”) and the “Gesundes Kinzigtal GmbH.”

Ilse Bierhoff, Msc, is a research project manager at Smart Homes. She studied at the technical university of Eindhoven at the faculty Technical Innovation Science. Her expertise is applying knowledge from social sciences on problems related to the introduction of new technologies. Activities are the implementation of the user centred design approach with a focus on gathering of user requirements with innovative methods that allow an equal and creative interaction between user and experts, giving guidance to the process of actually installing smart home technology and the evaluation of those projects with all the stakeholders, and developing educational material on ambient assisted living.

Michael Binder is professor of telemedicine at the Medical University of Vienna. He is the supervisor of the telemedical research group at the Medical University of Vienna and vice chairman of the E-health service committee (Austrian Federal Ministry of Health). In 2002, he co-founded the Center of Excellence for Telemedicine at the Medical University of Vienna. He regularly organizes national workshops on telemedicine. His other scientific fields of interest are Medical Informatics, Artificial Intelligence in Medicine, Evidence Based Medicine and Dermatology (general dermatology, dermatoncology, pediatric dermatology).
Karaberi Christina was born in 1978 in the town of Trikala. She studied Philosophy, Sociology and Clinical Psychology at the University of Crete, where she received her two Degrees: Degree in Philosophy and Sociology (1997-2001) and Degree in Psychology (2002-2004). She continued her studies on a post graduate level in “Healthcare Management MSc.” She is working as a private practitioner for the last 8 years and has also been involved in many tele-health, telecare, and e-government European projects. She has participated as a speaker in several conferences and workshops in national and European level.

George Crooks is currently the Medical Director for NHS 24 and Director of the Scottish Centre for Telehealth & Telecare. NHS 24 is the national provider of telehealth services for the whole of Scotland currently providing the majority of its services via telephony, the Web and digital television. He is responsible for the quality, safety and effectiveness of all clinical services and the development of new services in partnership with other NHS organizations. George was a General Medical Practitioner for 23 years in Aberdeen latterly combining that role as Director of Primary Care for Grampian. George was elected President of the European Health Telematics Association in February 2012 and is a Board member of the European Connected Health Alliance. He leads the Integrated Care Action Group on behalf of the European Commission within the European Partnership for Active and Healthy Ageing. He is Chair of the Scottish Digital Health and Care Innovation Programme Board, leading on the at scale delivery of telehealth and telecare services and also the Chairman of the Digital Health Institute in Scotland, a partnership between academia, industry and health and care delivery organizations delivering innovation in technology and design that can provide safe, effective and sustainable health and care solutions and create economic growth in Scotland. He was awarded an OBE in the Queen’s New Year Honours List 2011 for services to healthcare.

George E. Dafoulas is an Internal Medicine resident and the project coordinator of the clinical pilots for Central Greece of the EU co-funded scale trials “Renewing Health” (www.renewinghealth.eu) and “United for Health” (http://www.united4health.eu/) for the Health Technology Assessment of tele-health across EU member states. He is a medical consultant for the telehealth, telecare and EMR, EU co-funded projects for “e-trikala SA” a leading competence center of the Municipality of Trikala, in the e-health sector in Greece. Dr Dafoulas is also involved in research related with innovative tele-health services, working with the SANA group (http://sana.mit.edu/) after an internship in CSAIL-MIT, Cambridge-Boston, USA.

Anja Declercq is an associate professor at the Faculty of Social Sciences (Sociological Research Center) and project leader at KU Leuven – University of Leuven, LUCAS, Centre for Care Research and Consultancy. She is specialized in research on care for older persons, with an emphasis on care for people with dementia. She also is an interRAI fellow (www.interrai.org), a member of the Instruments and Scales Development committee (ISD) of interRAI and a member of de Board of interRAI. Previous research projects dealt among others with innovative living arrangements for people with dementia, care pathways of older persons with cognitive and/or depression, and the implementation of the interRAI instruments in Belgium.
Sarah Delaney is a Senior Research Consultant with the Work Research Centre in Dublin. She holds an undergraduate degree in Social Anthropology from Queen’s University Belfast and a Master degree in Applied Social Research from Trinity College Dublin. Sarah specializes in researching eHealth as applied to chronic disease management, mental health and psychiatry of old age. She is also experienced in the development and application of innovative approaches to research and evaluation.

Anne-Kirstine Dyrvig is a PhD-candidate within her final year of studies, who has authored and co-authored a number of publications within research methodology aimed at telemedicine and integrated eCare. In addition, she has hands-on experience in guiding research based data collections alongside implementations of telemedicine and integrated eCare. During the last five years, she has assisted data collections in the largest EU-funded projects within the field, i.e., Renewing Health and SmartCare. Both nationally and internationally, she is a much sought after speaker at conferences on the subjects of telemedicine and eCare focusing on research and data collection.

Carla Fiori was born in Bologna (Italy) on June 21st 1957. She graduated in Political Sciences, course of Sociology, in 1981. From 1981 to 1987 she has been Researcher at the Department of Educational Sciences of the University of Bologna. Then, from 1987 to 1996, she has been employed by the Municipality of Bologna, with various functions: Project Manager for the realization of the first system for joint health bookings in Italy, and Project Manager for different European projects under several Framework Programs (GALA, PH-NET, CHARM, among others). From December 1997, she has been working for CUP 2000 S.p.A., first as Middle-level manager, and subsequently (from April 1999) as Executive Manager. She is presently Director of the International and Research Projects Office. In addition, she has been appointed by the President of CUP 2000 as Chief Executive Officer of the shared-capital company “T Erre e-Care Campania S.p.A.” in the years 2006-2007. She has participated as speaker to numerous national and international conferences, and, as teacher, to several university courses and masters.

Rafael Llarena Gómez is the European Project Manager in Tunstall Healthcare, as well as the Head of the Telehealth Department in Tunstall Ibérica. He graduated in Computer Science in the University of Murcia and is MBA in the Instituto de Empresa (Madrid). Rafael has been involved in European Projects since 2004, starting as a researcher in the University of Murcia, moving then to Atos Origin where he worked as Project Manager for 4 years. In Tunstall, he has been coordinating EU projects at level group and he has been responsible of setting up a Telehealth monitoring centre to provide service to an international pharmaceutical firm.

Nick Goodwin is co-founder and CEO of the International Foundation for Integrated Care (IFIC), a not-for-profit membership-based foundation dedicated to improving the science knowledge and application of integrate care across the World (www.integratedcarefoundation.org). Nick also works as a Senior Associate at The King’s Fund, London supporting its program of research and policy analysis for integrating care. Nick’s international commitments include the EU FP7 Project INTEGRATE (www.projectintegrate.eu) and the European Innovation Partnership on Active and Healthy Ageing. Nick is working with the World Health Organization to support the development of a Global Strategy to develop person-centred and integrated care, and is on the Expert Advisory Team to WHO Regional Office for Europe’s Framework for Action towards Coordinated/Integrated Health Services Delivery (CIHSD).
Mark Gretton is a Lecturer in Nursing at the University of Hull with a 25 year clinical background of acute hospital nursing. His principle interests are in the health and social care of older people, particularly those with dementia-related issues, the care and management of people with acute and chronic cardiac problems, and ethical issues affecting end of life care and the autonomy of decision making. He is a Resuscitation Council (UK) Advanced Life Support Instructor and a member of the Hull Dementia Academy. He was the project leader of the Hull INDEPENDENT project and works clinically as a specialist nurse/lecturer in cardiac care at the Hull and East Yorkshire Hospital Trust.

Maria Hägglund, MSc, PhD, is a senior researcher at the Health Informatics Centre at Karolinska Institutet in Stockholm, Sweden. She defended her PhD thesis entitled “Sharing is Caring: Integrating Health Information Systems to Support Patient-Centered Shared Homecare” at Uppsala University 2009, and it focused on improving homecare of elderly patients through ICT. Her continued research focuses on user-centered development of patient-centered information and communication systems to support collaboration within health and social care as well as patient empowerment. She also has extensive experience of teaching and supervising at the Global Master’s Programme in Health Informatics at Karolinska Institutet. She has over 30 refereed publications and several invited presentations internationally.

Reinhard Hammerschmidt, MA, is senior research consultant at empirica specializing in business planning, evaluation and impact assessment of ICT-related healthcare services. He obtained a masters degree in Geography and Sociology from the University of Bonn (Dipl.Geogr.) and medical expertise from a training as a paramedic. He joined empirica in 2002 and has since then been engaged in a number of RTD and policy projects dealing with health and social care. He was co-investigator of EC-commissioned studies “eHealth Impact: The Economic Benefits of Implemented eHealth Solutions at Ten European Sites” and “EHR Impact: Economic Impact of Interoperable Electronic Health Records and ePrescription in Europe” developing and applying an economic impact assessment method based on cost-benefit analysis. Reinhard further developed this method in the ASSIST project for the European Space Agency were the assessment framework was refined and extend by a self-assessment tool for telemedicine projects aiming to become sustained services.

Donna Henderson is trained as an Occupational Therapist and worked as an operational manager of a range of health and care services before moving into strategic planning for adult health and care services. She now specializes in supporting the development of telecare services in Scotland, in her role as Service Development Manager in Scottish Centre for Telehealth and Telecare. As part of NHS 24’s active engagement in European initiatives, she coordinates the European Innovation Programme on Active and Health Ageing’s B3 Action Group on Integrated Care.

Helmut Hildebrandt holds a master’s degree in pharmacy from the University of Marburg. He has worked intensively with the World Health Organization (Copenhagen) on health promotion and in health sciences with the University of Hamburg. During his 20 years of being founder and chair of a consulting firm to the health care industry he worked for leading hospitals, health insurances, physician’s networks, pharmaceutical, and biomedical companies. In 1999, he supported the federal ministry of health to introduce the possibility of managed care contracting into the German health care law. Since 2010, Helmut Hildebrandt concentrates exclusively on the development and management of integrated care.
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(delivery) systems within his OptiMedis AG and Gesundes Kinzigtal GmbH is being headed by him. In 2013 he co-authored a report for a sustainable and efficient health care delivery reform for the Heinrich Böll Foundation. Helmut Hildebrandt is board member of the German Managed Care Association, has authored and co-authored several books, and has published more than 80 papers mainly on integrated delivery systems.

Barbara Hofer obtained her medical degree at the Medical University of Vienna, Austria investigating the latest developments in telemedicine/teledermatology with special emphasis on mobile applications and its legal, digital picture processing and compression aspects, accuracy of telemedical results and economic facets. Additionally, she got her MSc (Sociology) at the department of Sociology, University of Graz, Austria. In combining her medical and sociological expertise her current research focuses on how to convey and communicate online risk information to patients and physicians to facilitate medical decision making. She concentrates her research on (telemedical) risk communication with a special interest how the general public and medical specialists use the Internet to obtain medical knowledge. Insights from this research are incorporated into online consumer health information tools and into physicians’ continuing education tools.

Patrick Huber graduated 2012 at the Upper Austria University of Applied Sciences – Hagenberg Campus in Biomedical Informatics as MSc. His master thesis dealt with mobile wound management, in concrete with the standardization of a wound report using HL7 CDA. Currently he makes his PhD in Medical Informatics at the Medical University of Vienna, and also is employed as a research associate at the Comprehensive Cancer Center Vienna at MUV. His scientific focus is telemedicine, EHRs, Interoperability and Standardization. Another part of his work requires knowledge of clinical decision support systems. He is interested both in Store-and-Forward and also Live-Interactive Telemedicine.

Udo Kardel was born in 1962 in Gengenbach, Kinzigtal. He holds a Master’s degree in Economics from the Albert Ludwigs University of Freiburg. His minors were IT and software development. From a training program at the Siemens Nixdorf AG, he graduated as a system analyst. Between 1989 and 2007, he worked in several companies as an organization programmer, system analyst and software developer. Since 2008 he has been affiliated with the Gesundes Kinzigtal GmbH. Udo Kardel is responsible for linking the physicians’ practices electronically, building the infrastructure in the practices and in the management office. Furthermore, he is in charge for the further development of software solutions, for the IT support of the practices and for the data safety and security. He is managing the cooperation with partnering IT companies and providers. Since 2012, he has been the head of the department of organization management and IT.

Sabine Koch, MSc, PhD, is the first professor of Health Informatics at Karolinska Institutet in Stockholm, Sweden and director of its Health Informatics Centre as well as the programme director of the Global Master’s Programme in Health Informatics. She received both a MSc and a PhD degree in Medical Informatics from Ruprecht-Karls University Heidelberg, Germany. Her main scientific contributions were in the fields of dental informatics, and IT supported models for integrated health and social care applied in homecare of elderly citizens. Koch co-authored a recent research position paper (2013) of the European Science Foundation about “Harmonizing Health and Social Care Delivery and
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Informatics Support to Ensure Holistic Care.” She is the current treasurer of the International Medical Informatics Association (IMIA) and has about 80 refereed publications and more than 40 invited/keynote presentations internationally.

**Kalliopi Liatou** was born in 1984 in Trikala and studied Computer Science in the Department of Informatics of the Athens University of Economic and Business (AUEB), where she graduated from in 2007. In 2013, she received her Master of Science (MS), Computer Systems Networking and Telecommunications from Staffordshire University, where she developed a “Citizen Responder Web platform for Crisis management” during her dissertation thesis. She worked in a private company in Athens as a Computer Programmer and in 2009 returned in Trikala where she started her cooperation with the e-trikala office in the Research and Development Department/EU Project Management Department. In this direction, she has also been involved in various telehealth, telecare and egovernment projects and workshops, participating as a speaker in several conferences in national and European level.

**Eva Katharina Masel** graduated 2009 at the Medical University of Vienna, Austria. Since 2010, she is working at the Clinical Division of Palliative Medicine of the Medical University of Vienna, which is the leading study centre of the Austrian Palliative Care Study Group (AUPACS). Her research focuses on palliative care of patients and families facing serious illnesses. Currently, she is doing her residency in Internal Medicine, her PHD in Mental Health and Behavioral Medicine, which focuses on psychiatric comorbidities in patients receiving palliative care and an University Course (Master of Palliative Care) at the Private Medical University Salzburg. Her research projects primarily focus on symptom management in palliative care. She is an active member of national and international palliative care associations.

**Christian Melle** holds a Master’s degree in Business Administration with a focus on healthcare management from Nuremberg University since 2007. He has a longstanding experience in implementing telemedicine structures in the inpatient, outpatient and home care sector by working for a telemedicine provider company in Nuremberg. He is currently employed with Gesundes Kinzigtal GmbH as a project manager in the department of health care management. Christian Melle has gained profound knowledge in development and management of integrated health care programs such as backpain or rheuma on local level. He also contributes to calls for proposals by the ministry of health on national and international level (e.g., related to ambient assisted living). Beside his work with Gesundes Kinzigtal GmbH he has started studying Health and Medicine Management at the University of Nuremberg – Erlangen in 2012.

**Romina Nemecek** graduated 2011 at the Medical University of Vienna, Austria. Since 2010, she is an active member of the telemedical research group under the supervision of Univ.-Prof. Dr. Michael Binder. Her research focuses on telemedicine, palliative care and dermatoooncology. Currently, she is doing her residency and her PhD, which focuses on augmented palliative care for patients with advanced cancer and their family caregivers. Her other research projects deal with new skin imaging methods (laser-scanning microscope, multiphoton/optical coherence tomography), the management of chronic wounds and telemedicine in general. She is also an active member of the Evidenced-Based Medical Compliance Cluster (Ebmc²) of the Medical University of Vienna.
Lamprini Ch. Oikonomou is a Health Psychologist who specializes in the diagnosis and treatment of mental dysfunctions. Since December 2010, she has been privately involved in providing therapy to clients diagnosed with anxiety disorder, depression, emotional problems and addictions. She has also been involved in teaching of psychology at Public Institute of Vocational Training (IEK) and at the Military School of Permanent Officers of Greece (ΣΜΥ) and has been conducting research on telehealth and telecare field. More specifically, she participated in the ISISEMD (Intelligent System for Independent Living and Self-care of Seniors with cognitive problems). She also participated in the INDEPENDENT-ICT (Enabled Service Integration for Independent Living). She participated in the publication of “Gerontechnology: Providing a Helping Hand When Caring for Cognitively Impaired Older Adults: Intermediate Results from a Controlled Study on the Satisfaction and Acceptance of Informal Caregivers,” Current Gerontology and Geriatrics Research (2012, http://www.hindawi.com/journals/cggr/2012/401705/2012). Through her lecturing, her written works, and her clinical research, she has sought to improve the care for people with mental dysfunctions.

Stefanie Porkert, MD, graduated at the Medical University of Vienna in 2009. Since 2011, she is dermatology resident at the Department of Dermatology, Division of General Dermatology, Medical University of Vienna. Additionally, she is working on her PhD thesis, focusing on chronic wounds. She is part of the telemedical project group of Prof. Binder and coordinates clinical studies focusing on teledermatology and wound management. Further scientific interests are CTCLs.

Birgit Reime is affiliated with Gesundes Kinzigtal GmbH as a public health expert and parallel as an acting professor of health promotion with Furtwangen University. She holds a Master’s and Doctoral degree in Psychology with a focus on medical psychology from the University of Marburg and a Master’s in Public Health with a focus on healthcare systems from the University of Ulm. She has 24 years of teaching experience in medical, nursing, midwifery and physiotherapy schools. During her time as a postdoctoral fellow at the School of Nursing at the University of British Columbia, Vancouver, Canada, Dr. Reime has gained profound experience in projects on health networks. She became an Adjunct Scientist in the Department of Healthcare Innovation and Improvement at the British Columbia Child and Family Research Institute in 2006. Her current work focuses on health promotion programs for vulnerable groups.

Michael Rigby, BA, PhD commenced his career in the English National Health Service (NHS), in community services policy research. His first involvement in health informatics was in 1972, when he was involved in the design—and subsequently the running—of a child health EHR. His career then progressed to Service Planning Officer for an NHS region, responsible for planning of health services for 2.5 million population. He then transferred to an academic career at the Centre for Health Planning and Management, Keele University, UK, focusing on health service quality and use of information. He undertook work in many fields, including advice on electronic record developments in mental health in Plymouth as an English national project, and for a similar independent project in Ireland, and he ran or was involved in many projects in Europe and more widely. He is now Emeritus Professor at Keele and part-time Professor at the Nordic School of Public Health, and acts as expert adviser for inter alia the European Commission, European Science Foundation, and OECD.
Wil Rijnen, MSc, PDEng, works as a research project manager at Smart Homes, the Dutch expert centre for house automation and smart living. Since 2010, he is involved in various European research projects in the field of Integrated Care, Ambient Assisted Living and eHealth. Collaborating in these projects broadened his understanding of Europe’s care delivery, his expertise in care-related user research, and his insight into various user groups, including vulnerable elderly, COPD patients, chronic heart failure patients, etc. He holds a Master degree in Product Development from the Artesis University College of Antwerp (Belgium) and an additional post-master degree in User-System Interaction from the Eindhoven University of Technology (the Netherlands). His expertise is in User Research, User-Centered Design, Interface Design and Human Computer Interaction.

Monika Roth was born in 1968 in Gengenbach (Kinzigtal). She has studied nursing management at the Catholic University of Applied Science in Freiburg, and she has graduated from the doctoral program in Public Health at the UMIT in Hall, Tyrol, Austria. From 2000 to 2008, she worked in the management of an organization of long term care, at the Vinzentiushaus Offenburg GmbH. Since 2008, she has been working as a project manager of public health in the Gesundes Kinzigtal GmbH in Haslach, Black Forest, Germany. Since 2010, she is working as the head of the public health department in Gesundes Kinzigtal and is responsible for the primary prevention activities which are being offered in cooperation with sports clubs and the regional partners in the towns and villages in the Kinzigtal valley and several research programs in this area. In 2014 she changed to head the organization department besides her ongoing research responsibility.

Isabella Scandurra, MSc, PhD, PhD thesis in medical informatics (2008), regards how to build usability into health informatics. Her major scientific interests comprise human-computer interaction in health and social care, mobility and home care, as well as usefulness and usability issues of ICT solutions in integrated care and other transitional settings. She was recently (2013) the project leader for a governamental initiative on how to improve the national eHealth strategy by incorporating usability in the eHealth action plans. Current research focus is on implementation, evaluation and interaction design of clinical information at the point-of-need in complex care situations where different care professionals collaborate and where the patient is engaged in the care. Key issues are patient-centered care, patient empowerment, ICT to support cooperation and multi-stakeholder participation in different processes. She has 45 refereed publications and she also works as a health informatics/usability expert outside academia.

Sophie Schur graduated from the Medical University Vienna in 2010. Since 2011, she is doing her PhD and residency at the department of Internal Medicine I/Clinical Division of Palliative Care at the Medical University Vienna. Her current research interest focuses on clinical research in palliative care and oncology with special interest on advanced cancer patients and their informal caregivers, the practice of palliative sedation and sarcoma and GIST patients. She further is an active member of the European Association for Palliative Care (EAPC) as well as the European Society of Medical Oncology (ESMO).

Dirk Vanneste holds a Bachelor in Nursing, a Master’s in Medical Social Science (KU Leuven, Belgium) and a certificate of traditional Chinese medicine (Hubei University of TCM, Wuhan, P.R. China). He also studied data management at the Vrije Universiteit Brussel, the Universiteit Antwerpen and the Universiteit Gent. He worked in long term care facilities and ran his own home care organization for over
20 years. He currently has a private TCM practice. He also works at KU Leuven – University of Leuven, LUCAS, Centre for Care Research and Consultancy as a doctoral researcher. His research mainly focuses on the conditions in which InterRAI instruments could be implemented at a national level in Belgium and the use of the interRAI instruments through online registration on the BelRAI web application.

Eleftheria Vellidou is an Electrical Engineer (NTUA, GR), and holds an MSc in Digital Signal Processing (UMIST, UK) and an MSc in Management of Business Innovation and Technology (AIT, GR). She spent more than 15 years in the telecom industry and her professional experience ranges from product research and development to management of large-scale telecom projects implementation. She has participated in numerous European and National research projects mainly of the e-health and biotechnology domains. Her current research interests include medical informatics, telemedicine, vital signal processing and diagnostic support systems. She leads the company’s European collaboration activities. She is a member of the Technical Chamber of Greece.

Herbert Watzke is Professor of Palliative Care and Head of the Division of Palliative Care at the Medical University of Vienna, Austria, since 2005. His research activities are in the area of end-of life care for cancer patients and concern questions such optimizing diagnostic tools for symptoms in unconscious patients near the end of life and investigating new tools such as telemedicine which could help ascertain continuity of care when patients are dismissed from palliative care wards.

Christoph Zielinski is Professor of Medical Oncology since 1992. He is head of the Department of Medicine I and Director of its Clinical Division of Oncology at the Medical University of Vienna since 2004 and 2011, respectively. In 2010, he became Coordinator of the Comprehensive Cancer Center – a joint institution of the Medical University and the General Hospital in Vienna, Austria – and in 2013 its Director. He is member of the Executive Board of the European Society for Medical Oncology 2014-2015 and president of the Central European Cooperative Oncology Group (CECOG). His research focuses on clinical experimental and translational oncology. He has published well over 400 papers in peer-reviewed journals.