About the Contributors

**Fawzy Soliman** is currently senior academic at UTS School of Business at the University of Technology, Sydney. He graduated with a PhD degree and Master of Engineering Science degree from the University of New South Wales, Australia and a Bachelor of Engineering degree from the University of Sydney. He has published more than sixty papers and book chapters in international journals and books published by prestigious publishers. He is editor of the books *Learning Models for Innovation in Organizations: Examining the Roles of Knowledge Transfer and Human Resources Management*, *From Knowledge Management to Learning Organisation to Innovation: The Way Ahead*, and *Cloud Systems in Supply Chains*. He has served as former editor of *Journal of Knowledge Management*, and guest editor of *Journal of Knowledge Management, Journal Operations Management*, and *International Journal of Knowledge Management*. His publication citations are in excess of 994 with an author impact *h*-index of 12 and *i*-index of 14. He has supervised and graduated more than ten research degree students. He is convenor of Australia’s first conference on Knowledge Management KNOW’99 held on 26-27 November 1999 and has taught in a number of international business schools in Australia and overseas. He has been an invited speaker at a number of prestigious conferences. Prior to joining academia, he held various positions in large Australian organisations.

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**D.K. Bhattacharyya** has a Ph.D. in Management from University of Calcutta. He has served in industry in Training and Organizational Development function for about 15 years. Thereafter for the last two decades he has worked with several Management Institutes in India. Presently he is attached as Professor of Xavier Institute of Management, Bhubaneswar, India. Prof. Bhattacharyya has extensive consultancy experience in HR, Quality Management, and Organizational Development and Restructuring areas. He has published 25 books on HR management areas with Oxford, Pearson, PHI, etc., and has contributed more than 100 papers in various journals of international repute. Organizational change and development is one of his core areas of research and teaching.

**Carla Schwengber ten Caten** has been a professor at Federal University of Rio Grande do Sul – UFRGS. Carla Schwengber ten Caten graduated with a degree in Civil Engineering in 1992 by Federal University of Rio Grande do Sul - UFRGS, Brazil, Master degree on Production Engineering at UTFPR in 1995 and a PhD degree on Mining Engineering, Metallurgical and Materials at UFRGS.
Josiah Edmond is a Master degree graduate at the University of Technology Sydney. He has extensive supply chain experience across a number of organisations where he has worked. He has contributed to various successful initiatives in a number of organisations. For example, at Allied Mills he recommended the use of SPC to track and identify production errors. The implementation of this contributed significantly in finding root causes of production errors. Also a highlight at Allied Mills was the increase in productivity by the simultaneous use of the material feeding station that he recommended. At Cochlear he implemented the synchronization of the order handling process that saw a more predictable pattern of incoming sales orders, the positive impact of which was an increase in DIFOT and the balancing of staff utilization. While at SGE Analytical Science he was tasked with developing and implementing processes, procedures, warehouse and workstation layouts, as well as the hiring and training of staff for a newly created distribution department. He developed and oversaw the implementation of warehouse process mapping and bin driven warehouse locations. At Voith Turbo Australia he successfully developed and implemented a supplier visibility system across all stakeholders that closed the gap of up to $1m unaccounted supplier invoices, the positive impact being a clear visibility of what-went-wrong for all missing inbound freight. At C.R Bard he earned the praise of Bard management for driving core Bard product portfolios from hug back orders to record low dollar value. He also oversaw the Bard ERP data cleansing task that ultimately ensured Bard Australia’s ERP data integrity. He is constantly involved in supply chain related researches both published and unpublished. He introduced the Frugal Innovation Thinking FIT and the Knowledge-Heat concepts.

Yudi Fernando is a Senior Lecturer in Operations Management at the Graduate School of Business, Universiti Sains Malaysia (USM). He received his MBA and PhD from the School of Management at USM also holds a Bachelor’s degree in Business and Management from UNAND, Indonesia. Dr. Yudi also worked for several years in the electronics industry. His research focus is in the area of sustainability supply chain, green logistics, green production and service management. Dr. Yudi currently teaches operations strategy: sustainability and supply chain management, business research methodology, advance business statistics subjects at MBA/DBA levels. He has also been supervising several PhD/DBA students with research topics on sustainability issues in operations and green supply chain management. He has been a member of editorial boards such International Journal of Operations Research and Information Systems (IJORIS) and Dr. Yudi has actively participated as an expert reviewer for international journals and conferences.

Mohamed Fazil Mohamed Firdhous is a Senior Lecturer and the Director of Postgraduate Studies at the Faculty of Information Technology, University of Moratuwa, Sri Lanka. He is engaged in undergraduate and postgraduate teaching along with cutting edge research in the areas of trust and trust management for cloud computing, Internet of Things, mobile adhoc networks, vehicular networks, computer security and rural ICT development. He has teaching, research and industry experience in many countries including Sri Lanka, Singapore, United States of America and Malaysia. In addition to his teaching and research activities at the University, he is a highly sought after ICT consultant to the government and private institutions in Sri Lanka.
Silvia Gaia has been a professor at Federal University of Technology of Parana – UTFPR, Campus Ponta Grossa since 1997. She has experience on Education and Technology/Knowledge Transfer, including themes such as Teacher education, Knowledge management, Language teaching, Engineering of Production and innovation. She took her post doctorate at IC2 Institute (Innovation, Creativity and Capital) - University of Texas at Austin, USA. Her PhD was accomplished at the Federal University of Sao Carlos, Brazil, with a one-year research period at Michigan State University and University of California, USA. She graduated at State University of Ponta Grossa in English and Journalism.

Yuqiuge Hao is a doctoral student from the Department of Production at University of Vaasa, Finland, primarily researching on the cloud-based enterprise applications in manufacturing and other computer system sciences. Currently, her research activities are devoted to projects in Cloud Manufacturing, Virtual Factories and Augmented Realities. She received a Master degree in Computer Sciences from the University of Stockholm, Stockholm, Sweden.

Petri T. Helo is a Research Professor of the Logistics Systems Research Group at the University of Vaasa, Finland. He received his PhD in Production Economics from the University of Vaasa, Finland in 2001. He is also involved in developing logistics information systems at Wapice Ltd. as a partner. His areas of expertise include agile manufacturing, technology management and system dynamics. He has published several research papers in international journals and conference proceedings.

Jasmine K.S. is currently working as Associate Professor in the Department of MCA, R.V.College of Engineering, Bangalore. She has authored 70+ research papers in the national and international level conferences and journals. She is also a reviewer for various journals and conferences. She has written three book chapters and also authored two books in the international level. Ms. Jasmine is the authorized research guide under Visvesvaraya Technological University, Belgaum and guiding three research scholars. Her research interests include Software reuse, Software performance, Software testing, data mining and experimental software engineering. Ms. Jasmine is the member of various professional bodies such as ISTE, CSI, ISCA, IAENG, IACSIT and IDES. She received Global award titled ‘Best Academic researcher-2012’ organized by Association of scientists, Developers and faculties(ASDF), an international professional body and received the award for “Excellence in Technology research” organized by EET CRS Research & Branding Company, Noida, under ‘Technology achievement awards 2014.’

Ki-Hoon Lee has developed the area of ‘business and sustainability’ since 1990s in his international research careers at Centre for Social and Environmental Accounting Research (CSEAR) at University of St. Andrews, Manchester Business School, and Stirling Management School in the UK, Kwang-Woon University in Korea, and Centre for Sustainability Management (CSM), Leuphana University in Germany. He was also founding Green MBA Director in Korea, founding member of Korea Business Council for Sustainable Development (KBCSD). At present, Prof. Dr. Lee is leading corporate sustainability and business research group at Griffith Business School, Griffith University in Australia. He is also visiting professor of business sustainability at Ivey Business School, Western University, Ontario in Canada. Since 2013, he is chairman of Environmental and Sustainability Management Accounting Network (EMAN) in Asia Pacific to lead Asia-Pacific focused ‘business/industry - academia’ network for sustainability management.
About the Contributors

**Sudha M.** is currently working as Assistant Professor in the department of Master of Computer Applications, R V College of Engineering, Bangalore, India. She has 15+ years of experience including technical, teaching and research. She is pursuing PhD in the area of Fault Tolerance in Cloud Computing at Visvesvaraya Technological University, Belgaum, Karnataka, India. Her area of interest includes databases, operating systems, Computer Networks, Distributed Computing, Web Technologies, Programming Languages.

**Ahmed Mehrez** received his PhD degree in management from the University of Newcastle, Australia in 2010. Ahmed has been an academia since 1997 in many universities. His areas of interest include quality management, knowledge management, six sigma, innovation and entrepreneurship and knowledge gap theory especially in services.

**Roma Puri** holds rich experience in the domain of Information Technology. She has completed her certification in Adult education from College of Educators, Canada. Prior to her lead role as Assistant professor in the Department of IT at IILM, she had comprehensive experience with IT corporate giants as an engineer. She has actively contributed research papers towards National and International conferences and journals of repute. She has conducted IT training programs for faculty at her institute. As an academician she is active in professional service, serving conference program committees, organizing workshops, training and industry engagements. Her research interest includes information science, cloud computing and semantic web. She is an innovative self starter, who rarely needs supervision and she enjoys learning new things from diverse cultural and social settings.

**Luan Carlos Santos Silva** is a PhD degree at Federal University of Rio Grande do Sul – UFRGS in the Production Engineering field with emphasis on Innovation management. He got his master degree in the same field focusing on Knowledge management and innovation at Federal University of Technology of Parana – UTPFR. He specialized in Innovation management and sustainability at State University of Santa Cruz. His major was on Production and Innovation management. His experience allows him to work on Intellectual property, technology transfer and sustainability fields.

**Wah Wen Xin** joined a multinational e-commerce company as a head of operations in Malaysia. She graduated with a Bachelor’s degree in Banking and Finance from Universiti Tunku Abdul Rahman. In 2014, she received her M.B.A. in Sustainable Development from Universiti Sains Malaysia, and has been awarded among the best MBAs graduated on the dean list. She has actively involved in international conferences and has been published 3 chapters in in the book, 3 journal articles and 2 proceedings. She is also received the award from the dean of graduate business school for being actively published during her MBA final project.
**Shirley Mo-ching Yeung** is an IEMA approved Sustainability (CSR) Practitioner, IRCA ISO 9000 Auditor, UK, AQIP Assessor, US and HKCAAVQ Subject Specialist, Hong Kong. In 2014, Dr. Yeung was nominated by Nobel Prize Winner for Wenhui (文晖) Award for Educational Innovation, UNESCO, APEID. And, she was a Visiting Scholar of National Taipei University (NTPU), Taiwan and Visiting Professor of Lipscomb University, US. In 2013, Dr. Yeung received professional training certificates from different Schools in Harvard University, US. Also awarded “Fellowship/ FMBA/ Chartered Manager” from Chartered Canadian Institute of Business Administration (CCIBA).Dr. Yeung also awarded the “Outstanding Employee Award” and obtained “Best Teacher Certificate” from HKQAA and Hang Seng School of Commerce (HSSC) in 2006 and 2007 respectively. Her research interests cover Quality Management System (QMS), Corporate Social Responsibility (CSR), Management and Marketing.