About the Contributors

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Muhammad Arslan has recently graduated from the National University of Science and Technology (NUST) Islamabad, Pakistan with a MS degree in Information Technology (IT). His MS research work was on the application of Building Information Modeling (BIM) and Wireless Sensor Networks (WSN) platforms for improving worker safety in confined spaces. Currently, he is working at Pakistan Telecommunication Company Limited (PTCL). However, he wants to pursue his PhD with his research focused towards BIM implementation and deployment together with real-time sensory data to enhance BIM capabilities.

Ku Maisurah Ku Bahador obtained her MSc in Information Technology from Universiti Sains Malaysia in 2002 and Bachelor Degree of Accounting from Universiti Utara Malaysia (UUM) in 2000. She completed her PhD from the University of South Australia, Adelaide, Australia in 2014. She commenced her academic career from UUM as a Tutor in 2001 and was appointed a Lecturer in 2002. Since then, she has been involved with teaching of several accounting and information systems-related courses provided by UUM. Her teaching and research expertise centres on accounting information system, accounting education, and IT skill development for accountants.

Yvette Blount is a lecturer in Information Systems in the Faculty of Business and Economics at Macquarie University and Research Coordinator for the Australian Anywhere Working Research Network. She worked in senior and consulting roles in the banking and IT industries prior to becoming an academic. As a thought leader in teleworking/Anywhere Working, she is developing a Collaborative National Research Network to investigate sustainable telework in the workplace and the contribution of telework to sustainable and liveable cities. Her current research is on Teleworkers engaged in various forms of Tele-health delivery in order to explore the types of Information and Communication Technologies (ICTs) utilised in providing services and how this impacts worker productivity, wellbeing, and quality of service delivery to clients.

Yolande Chan is associate vice principal (research) and E. Marie Shantz Professor of MIS at Queen’s University in Canada. She holds a PhD from the Ivey Business School, Western University; an MPhil in Management Studies from Oxford; and SM and SB degrees in Electrical Engineering and Computer Science from MIT. She is a Rhodes Scholar. Dr. Chan’s research interests include information technology strategy, healthcare systems, innovation, and knowledge management. She serves on several editorial boards and has published her research in leading journals, such as MIS Quarterly, Information Systems Research, Journal of Management Information Systems, Journal of Strategic Information Systems, Journal of Information Technology, Journal of the Association for Information Systems, and MIS Quarterly Executive.

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Peter Marshall has recently retired as Professor of Information Systems at the University of Tasmania. Professor Marshall has engaged in teaching and research in information systems at a number of universities across Australia including Monash, Curtin, ECU, Mt. Eliza Business School, and the University of Tasmania. Peter’s research focus includes strategic information systems planning, business analysis, and the social and organizational issues of information systems implementation. Peter has published extensively in information systems in both conferences and journals, the journals including *IT and People*, *Journal of IT*, and the *Australasian Journal of Information Systems*.

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Markku Oivo has 32 years of research, R&D, and management experience in academy and industry in Finland, US, France, and Germany. He is full professor at University of Oulu since 2002. He is Head of the Department of Information Processing Science and Director of M-Group, which was recently evaluated as Excellent (5/6) in an external international research assessment of University of Oulu (RAE 2013). During 2000-2002, he was Vice President and director of R&D at Solid Information Technologies. He held several positions at VTT in 1986-2000, including Professor and Head of Embedded SW R&D. He has held visiting positions at the University of Maryland (1990-91), Schlumberger Ltd. (Paris 1994-95), and Fraunhofer IESE (1999-2000). He has worked at Kone Co. (1982-86) and at the University of Oulu (1981-82). He received the honor of First Class Knight of the White Rose of Finland in 2013. He is a founding member of ISERN. He has initiated and managed more than 100 national and international research projects and programs with tens of millions of Euros at national and international scales. He has over 100 publications in international conferences and journals. He has served as chair and committee member in organizing numerous international conferences, and has been a reviewer for top journals. His research interests include empirical methods, software engineering, agile methods, lean methods, cloud, process assessment and improvement, software quality, and management of technology.

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Venkat Ramanathan is an academic at Evangelist – Advanced Technology Applications Institute of Systems Science (IIS), National University of Singapore. He has wide experience in the fields of IT and business process engineering. He has served industry and academia for over 26 years and has been instrumental in attracting businesses worth several millions through software consulting for clients across Asia, US, Europe, and New Zealand. At ISS, Dr. Venkat teaches and consults in emerging technologies and enterprise solutions. His research focus is on evolving decision models for business problems, and more recently, he has been contributing to frontiers of knowledge by devising innovative architectural models for ICT.

Zainab Riaz has been working as an Assistant Professor at NUST Business School, National University of Sciences and Technology (NUST), Pakistan, since 2008. She has an educational background and experience in Information System (IS) design and development. She received her PhD (application of emerging technologies in the construction industry) from Loughborough University, UK, in 2008. Prior to her PhD, she completed her MSc in Management and Information Systems (MIS) from Nottingham Business School (NTU), UK, in 2004. Her areas of interest include application of IT for process innovation and how technology trends are influencing organizations and industries.

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Michelle Ye is currently a third-year doctoral student at the School of Engineering and ICT, University of Tasmania in Australia. Her work focuses on political behaviour in information system implementations by applying Turner’s three-process theory of power, with specific emphasis on power relations, social influence, resistance to change, group behaviours, business process management, and organisational decision making and problem solving. Prior to studying for her PhD, she completed a one-year Master’s research project that tests the assumptions and predictions of Critical Theory and explores the nature of IT project workers’ lifeworld and management’s treatment of user resistance in IT projects.