About the Authors

Victor Portougal (1941-2005) was associate professor in the Department of Information Systems and Operations Management, Business School, The University of Auckland, New Zealand. His research interests were in quantitative methods, both in management science and information systems. In information systems, his research specialised in security, information systems design and development, and ERP. Dr. Portougal’s practical and consulting experience included information and ERP systems design and implementation for companies in Russia and New Zealand. He was the author of many articles in scholarly journals, practitioner magazines, and books. Dr. Portougal held degrees from University of Gorki, Russia (BSc, MSc, computer science), Academy of Sciences, Moscow (PhD, operations research), and Ukrainian Academy of Sciences, Kiev (Doctor of Economics).

David Sundaram is a senior lecturer in the Department of Information Systems and Operations Management, Business School, The University of Auckland, New Zealand. He has a varied academic (BE in electronics and communications, PG Dip in industrial engineering, and PhD in information systems) as well as work (systems analysis and design, consulting, teaching, and research) background. His primary research interests include the (1) design and implementation of flexible and evolvable information, decision, and knowledge systems, (2) process, information, and decision modeling, (3) triple bottom line modeling and reporting, and (4) enterprise application integration with a focus on ERP-DSS integration.