About the Contributors

John P. Girard, Ph.D., is an author, storyteller, and adventurer who has enjoyed the privilege of speaking to groups on six continents about technology, leadership, and culture. John holds the Peyton Anderson Endowed Chair in Information Technology at Middle Georgia State College’s School of Information Technology. Engaging with students on a daily basis ensures he remains current in the ever-changing world in which we live and do business. John has travelled to more than 80 countries investigating globalization and innovation in action. John has published six books: Building Organizational Memories, A Leader’s Guide to Knowledge Management, Social Knowledge, Business Goes Virtual, Tips for Two, and Sage Sayings. He is founder and Chief Knowledge Strategist of Sagology (www.sagology.com), a firm dedicated to connecting people, facilitating collaboration, learning, and knowledge sharing through keynotes, workshops, and consulting. Prior to transitioning to the academy, John worked as the Director of Knowledge Management at National Defence Headquarters in Ottawa, Canada. To learn more about John, visit www.johngirard.net.

Deanna Klein, PhD, is department chair for Business Administration and associate professor of Business Information Technology in the College of Business at Minot State University. Deanna teaches undergraduate and graduate classes in the area of systems analysis and design and project management. She is a professional member of the International Association for Computer Information Systems (IACIS), and Informing Science Institute (ISI), is currently International Assembly for Collegiate Business Education (IACBE) Region 5 Past President, as well as a member and Past President of Delta Kappa Gamma – Gamma Chapter. Deanna is also a Board Director for SRT Communications.

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Dimitar Christozov is a Professor of Computer Science at the American University in Bulgaria, since 1993. He has more than 30 years of research and education experience in areas as computer science, applied statistics, information systems. His recent interests are in the field of business intelligence and data mining. He graduated Mathematics from Sofia University “St. Kliment Ohridski” in 1979. He completed his PhD thesis “Computer Aided Evaluation of Machine Reliability” in 1986 and DSc thesis “Quantitative measures of the quality of informing” in 2009. In ICTT “Informa” (1986-1993) Dr. Christozov was involved in establishing the national information network for technology transfer and research in the areas of technologies assessment, integral quality measures and information systems for quality management. In these areas he was recognized as one of the leading experts in Bulgaria. At the American University in Bulgaria, he was the leading person in curriculum development, launching and development of the majors of Computer Science (1993) and Information Systems (2008). At the University of Library Studies and Information Technologies he proposed and implemented the major of Information Brokerage. Professor Christozov has more than 80 publications as separate volumes, journal papers and papers in refereed proceedings. He is a founding member and fellow of Informing Science Institute and chair of Bulgarian Informing Science Society; founding member and fellow of Applied Knowledge Management Institute and founding member of the Bulgarian Statistical Society and the Bulgarian Telework Association. He had chaired and serve as member of Program and Organizing Committees of many international conferences.

Cristiano Ciappei is full professor of Business Strategy, Management and Business Ethics at the University of Florence, Departement of Business Science. His research interests are related to: entrepreneurship and its anthropological and philosophical implications; marketing and creativity, technological transfer and start-ups. During the past recent years he was the coordinator of some entrepreneurial initiatives of the Tuscany region. He was previously visiting professor at the University of Linz and at the Fashion Institute of Technology in New York. He participated in many international conferences and workshops on the entrepreneurial aspects of the management.

Maria Cinque, PhD, is a researcher at Fondazione Rui in Rome. She teaches Learning and Communication Skills at the Campus Bio-Medico University in Rome and holds seminars on soft skills in different Italian Universities (Palermo, Pisa, Pordenone, Roma, Udine). Her main research interests focus on coaching, creativity, personal knowledge management, technology enhanced learning and communication. She has published books and articles on creativity, on technologies for teaching and learning, on soft skills, on talent development and management.
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Asad I. Khan’s work on parallel domain decomposition using natural programming techniques has led to several large research grants from British Science & Research Council and leading industrial bodies. He is a recipient of large research grants from Australian Research Council and Department of Education Science & Training. His applied research is in high performance parallel systems, intelligent sensor networks, and cloud computing. His theoretical research is in bio-inspired distributed pattern recognition.

Goran Klepac, Ph.D., works as a head of Stretegic unit in Sector of credit risk in Raiffeisenbank Austria d.d., Croatia. In several universities in Croatia, he lectures subjects in domain of data mining, predictive analytics, decision support system, banking risk, risk evaluation models, expert system, database marketing and business intelligence. As a team leader, he successfully finished many data mining projects in different domains like retail, finance, insurance, hospitality, telecommunications, and productions. He is an author/coauthor of several books published in Croatian and English in domain of data mining.

Gino Maxi was born July 18, 1989 and grew up in West Palm Beach, FL attending South Technical High School, and played football for Forest Hill High School. Earning a football scholarship to Minot State University, Gino spent over six years in Minot, North Dakota. Playing football at MSU for 5yrs, and Track and Field for a year, Gino graduated with his Bachelors of Science degree in Information Systems in 2011, while subsequently earning his Masters of Science degree in Information Systems in 2013. Gino’s parents are Mireille Maxi and Rafael Philips.

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Brandon Olson has a PhD in Information Technology with a specialization in Project Management and is a certified Project Management Professional (PMP). Dr. Olson is an Associate Professor and director of graduate programs at The College of St. Scholastica. In his role at St. Scholastica, he teaches graduate and undergraduate courses and leads undergraduate and graduate programs in Computer Information Systems, IT Leadership, and Project Management. Prior to his tenure at St. Scholastica, he was employed as a project manager leading software development projects in the business services, telecommunications, hospitality, healthcare, and pharmaceutical fields.

Suzanne Roff-Wexler, PhD, is a consulting psychologist interested in social media, narrative, and collective knowledge. As president of Compass Point Consulting, she provides executive coaching and consulting to individuals and organizations. Suzanne is a former Adjunct Assistant Professor at New York University. She has a passion for bringing people together to have meaningful conversations, learn, collaborate, and make sense of personal and organizational life.

Heinz W. Schmidt is Professor of Software Engineering at RMIT University, in Melbourne, where he directs the eResearch centre at RMIT and the Australia-India Research Center for Automation Software Engineering (AICAUSE) founded jointly with the ABB Group of companies and the State Government of Victoria. Prof Schmidt also holds an adjunct professor position at Mälardalen University in Sweden (Västerås near Stockholm) where he is associated with the Mälardalen Real-Time Research Centre. He also is formally appointed as an international research associate by the Ludwig-Maximilian University Munich to the European FP7 Autonomous Service Component Ensembles (ASCENS) project.

Eldar Sultanow is CIO of XQS Service GmbH and active at the University of Potsdam as an external Ph.D candidate. He graduated in Software Systems Engineering from the Hasso-Plattner-Institut and in Computer Science at the University of Potsdam, Germany, and pursued a career as software engineer and JEE-architect in the industry. He has published several book chapters, academic and practitioner journal articles and conference papers. Sultanow’s research interests are in the areas of RFID, knowledge processes, collaboration, web development, and geographic information systems (GIS).

Anh Ta has over 28 years of experience in the information technology area with skills in executive consultant, technical management, enterprise integration, software systems development, IT infrastructure management, and cyber security. In addition, Dr. Ta has taught graduate-level software engineering and information technology courses at major universities in the Northern Virginia Area. Dr. Ta has received 16 professional awards and published 22 technical publications. The combination of Dr. Ta’s professional and academic background provides him with a broad understanding of the software-intensive system acquisition challenges.

Marcus Tanque is an experienced professional with an in-depth analysis of business, strategic, management, and technical expertise in supporting the U.S. government and industry stakeholders. Dr. Tanque worked with a number of government agencies, academic, and private sector customers to help reshape complex business and IT program missions, while sustaining the day-to-day operations through the execution of enterprise business/IT requirements needed to sustain the overall global program mis-
sions. In these functions, he also augmented the enterprise modernization of assorted business and IT solutions. As a seasoned professional, Marcus has contributed to the small, medium, and large-scaled complex programs by planning and orchestrating a myriad of business/IT solutions. Dr. Tanque received a Ph.D. in Information Technology with a dual specialization in Information Assurance and Information Security; an M.S. in Information Systems Engineering; and a B.S. in Computer Information Sciences. He is also a distinguished recipient of numerous academic and professional certificates.

**Stefka Toleva-Stoimenova** is an Assistant Professor in Computer Science Department at the State University of Library Studies and Information Technologies. She has obtained her MSc degree in Industrial Automation from the Faculty of Automation and System Design, Technical University – Sofia. In 2011, she received a PhD degree from SULSIT in Automated Systems for Information Processing and Management. Her publications and main research interests are in the field of Automation, Informatics and Informing Science. She is a member of the Bulgarian Informing Science Society.

**Milan Vemic** has over 15 years of experience in the field of enterprise development. His recent business experience has been in the areas of startup companies, business development, working capital and early stage financing. His experience also includes designing appropriate financial and non-financial products for SMEs and entrepreneurs. From 2003 through 2010 Milan worked on all 3 main EU funded Enterprise Development Programs in Serbia, where he supported the network of regional SME and development agencies, started several business incubators, supporting and linking small producers and small enterprises with export markets. He also initiated investment activities for the Serbian National Investment Plan and assisted early stage companies with working capital. While living in Bosnia and Macedonia, Milan also worked in the area of rural finance, assisting cooperatives and farmer associations in the development and expansion of rural microfinance programs. Milan has worked and traveled throughout the Balkans and Central Asia providing consulting services to various organizations in the areas of SME and microenterprise development. Milan has extensively worked in the private sector, within the supply chain group of Balkan companies. There, Milan worked directly with management in tracking, reporting and assisting in decision making on the use of global manufacturing facilities, operations and sales. Milan introduced various business reporting and information systems and led in the deployment and training of these programs in the Balkans. Besides the Faculties for Management Studies Novi Sad and Belgrade, where he teaches financial management, in Central Asia Milan is affiliated with the Kazakh-Russian International University and the European University in Aktobe. Milan Vemic’s master’s thesis (2003) involved a case study of Working Capital of rural entrepreneurs funded by CARE International while in 2005 he did a Phd in management of rural entrepreneurship. In 2010, he defended his second Phd in optimization of working capital for medium size enterprises. His research and consultancy work has been supported and quoted by a wide range of national, international and nongovernment development agencies. Some of his writings include: (1) technical paper for the UNCDF international year of microcredit 2005: “The Emerging Role of Microfinance in the Post-Disaster Context: Some Lessons from Bosnia”; (2) Fundamentals of financial management, a 2007 edition (3) The Science of Economic System and Economic Policy in Transition a 2008 edition of textbook for the
Faculty for Management Studies in Novi Sad where he teaches (4) Internal audit, a 2008 manual for the Ministry of Labor of Serbia. His most recent accomplishments include the compilation (co-author) of the Annual Impact Study (2007) of the European Fund for South East Europe, the development of a business clinic e-template on the Technical Support to Enterprise Policy and Innovation Project in Serbia (2010) and conducting the EBRD Banking Environment / Performance Survey (BEPS II) aimed at 31 countries, covering 872 banks for a detailed snapshot of the region’s banking sectors before & after the global financial crisis (2012). He is currently (2014) a senior financial markets development expert on USAID Business Enabling Project in Serbia.

Montressa Washington is a certified business transformation senior consultant with 16 years of experience in management consulting. Montressa’s professional career includes her leadership and technical responsibilities with IBM, James Martin & Co., and Accenture (formally Andersen Consulting). Ms. Washington has expertise in change management, communication planning, business transformation, process design, business analysis, strategy and training. In this capacity, she has guided government and commercial clients in the implementation of collaborative and Web 2.0 tools. Ms. Washington received an M.B.A with Concentrations in International Business and Marketing from the Johns Hopkins Carey Business School, and a B. A. in English from the University of Maryland College Park. Currently, Ms. Washington is completing a Ph.D. Degree in Management Concentrating in Designing Sustainable Systems, at the Weatherhead School of Management, Case Western Reserve University.

Douglas Thom Weidner has been a KM practitioner since 1994, when he designed a KBase Tool for a DoD think tank - Institute for Defense Analyses (IDA). At US$30B Northrop Grumman (1995-2001) was Chief Knowledge Engineer/Sr. Technical Fellow - KM. He consulted/mentored worldwide clients: World Bank, UN, NASA, and founded the Washington, DC KM Chapter in 1998. In 2001, he codified his extensive KM consulting experiences into the now, de-facto standard for international KM Certification thru the International Knowledge Management Institute (KM Institute), which he founded. KM Team programs include: Manager (CKM), Specialist (CKS) and Practitioner (CKP)™ in blended workshop and e-learning formats. Notable clients include: US military and civilian government, KM consultants needing certification, and most F500 firms. He designed: the Knowledge Maturity Model (KMM)™ for organizational transformation and certification; and, the Personal Knowledge Manager (PKM)™ course and designation to support the KM Transformation.