About the Contributors

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Deborah Sater Carstens, Ph.D., PMP, is a Professor, Aeronautical Science and Human Factors and has worked for the Florida Institute of Technology as a faculty member since 2003. Previously, she worked as an Information Systems faculty member and continues to be the Academic Chair for the MBA in Project Management. Her former career was as an engineer, project manager and researcher for NASA Kennedy Space Center from 1992-2003. Her Ph.D. is in Industrial Engineering with an emphasis in Human Factors from the University of Central Florida (UCF), MBA with an emphasis in Information Systems from the Florida Institute of Technology and B.S. in Business Administration with a major in Marketing also from UCF. Her research interests are in the optimization of systems, safety and processes to include government services, social media, mobile devices, healthcare processes and e-commerce sites.

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Nurussobah Hussin is a senior lecturer attached to the Faculty of Information Management, Universiti Teknologi MARA (UiTM) Malaysia, a position she has held since 1999. She holds a PhD in Electronic Records Management (UiTM, Malaysia), Master’s Degree in Information Science (UiTM, Malaysia), and Bachelor’s degree in Business Administration (Hons) (Universiti Utara Malaysia (UUM), Malaysia). Her research interests are in the area of electronic records management and business records management. She has published on various topics on her areas of expertise and has won several innovation awards. She used to be the Coordinator of Malaysian team in an international collaborative endeavor: The International Research on Permanent Authentic Records in Electronic Systems (InterPARES 3) project based at the University of British Columbia, Canada.

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Peter Mazebe II Mothataesi Sebina, PhD, a Senior Lecturer in the Department of Library and Information Studies, is also Deputy Dean in the Faculty of Humanities, University of Botswana. He serves on the editorial board of Archival Science and has previously served as deputy editor of the ESARBICA Journal; is the current President of the Botswana Library Association and a committee member of the Records and Information Association of Botswana; and also sits on the Archives Advisory Council of Botswana. Peter was also part of a team that developed the national library policy of Botswana and has been active in the Sesigo Project aimed at installing computers and connecting the Internet to public libraries in Botswana. His PhD is titled ‘Freedom of Information and Records Management: a learning curve for Botswana.’ He has published and presented extensively on Freedom of Information, its relationship with records management and plays an active role in the campaign for the legislation in Botswana. Peter has been involved in records management improvement exercises and studies in Botswana, Northwest Province of South Africa and Zambia. Included also are library improvement studies in Botswana. His research interests include: information governance, economics of information management, advocacy for library, archives and records management; legal aspects of information management; Freedom of Information and Privacy laws and their relationships with records, library and general information management; information management for transparency (including budget transparency) and effective citizen engagement and participation.

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