About the Contributors

Priti Jain is an Associate Professor in the Department of Library and Information Studies at the University of Botswana. She holds B.A (Hons) and LL.B degrees from Meerut University, India, Masters in Library and Information Studies from the University of Botswana, Botswana and D Lit. et Phil (Doctor of Literature and Philosophy) UNISA, South Africa. She has 15 years’ working experience in Library and information work. Priti has written extensively in referred journals and has presented several papers in international conferences. She teaches knowledge management and information Science courses. Her current areas of research interest are: Knowledge management, Open access, Institutional Repositories, and Digital Scholarship.

Nathan Mwakoshi Mnjama is a Professor in the Department of Library and Information Studies, University of Botswana with specialization in Archives and Records Management. He has worked as an archivist and records manager at the Kenya National Archives and was responsible for the location and copying of Kenyan archives from the UK between 1980 and 1985. He has considerable experience in teaching and delivery of archives and records management programmes having lectured at the School of Information Sciences, Moi University Kenya, and since 1996 at the Department of Library and Information Studies University of Botswana where he has been instrumental in the design of archives and records management programmes. Prof Mnjama is a well-known speaker and presenter in archives and records management forums in East and Southern Africa, and he has written extensively in the field of archives and records management in Africa. Prof Mnjama has contributed several book chapters and published extensively in refereed journals on the areas of archives and records management. He has served as external examiner in several universities in East, Southern and West Africa.

***

Akakandelwa Akakandelwa is a Senior Lecturer in the School of Education at the University of Zambia. He is also the Coordinator for the Master of Library and Information Science Programme. He holds a PhD (University of Antwerp, Belgium); MLIS (University of Botswana, Botswana); BALIS (University of Zambia, Zambia). He previously worked at the University of Zambia Library where he held positions of Senior Librarian, Head of Veterinary Medicine Library, and Head of Cataloguing Department. He has also worked as a secondary school teacher in the Ministry of Education, and Senior Lecturer at Evelyn Hone College of Applied Arts and Commerce. He is Editor-in-Chief of the Zambia Journal of Library and Information Science, and Associate Editor of the Library and Information As-
About the Contributors

Korhan Arun received a BA in mathematics from Hacettepe University (Turkey) and an M.B.A in Total Quality Management from Dokuz Eylul University in 2003 and a Ph.D. in Organization and Management from Ataturk University (Turkey) in 2008. He is an assistant Professor of Organization and Management at the University at Namik Kemal University (Tekirdag/Turkey). His current research and teaching interests include: leadership, power and influence, organization and management development. Dr. Arun worked at the government agencies for 15 years. Also, he had an advisor position for NATO (KFOR/ Kosovo Force) in 2012. He has been involved in several projects aimed at improving leadership in the Turkish Army.

Andy Chebanne is professor of languages and linguistics in the Faculty of Humanities of the University of Botswana. He holds a doctorate from the Université Stendhal (Grenoble III), France. He has researched extensively in African languages and cultures and his publication profile shows varied inter-disciplinary themes in linguistics, sociolinguistics, culture, religion, and social policy.

John Steven Edwards is Emeritus Professor and Professor of Knowledge Management at Aston Business School, Birmingham, U.K. He holds MA and PhD degrees from Cambridge University. His interest has always been in how people can and do (or do not) use models and systems to help them do things. At present his principal research interests include how knowledge affects risk management, investigating knowledge management strategy and its implementation; and the relevance of technology to knowledge management. He has written more than 60 peer-reviewed research papers and three books on these topics. He is consulting editor (and was founding editor) of the journal Knowledge Management Research & Practice.

Mohammad Reza Ghodoosi is currently PhD Student of Information Technology Management at the University of Tehran. He earned his Bachelor of Industrial Engineering at Iran University of Science and Technology (IUST), CT, in 2010, and his Master degree in Industrial Engineering from Iran University of Science and Technology (IUST), in 2012. His PhD thesis addresses the system design of informal social network for governing knowledge and to define the elements and their relations by enterprise architecture frameworks. His preferences are about knowledge governance, business process management, business model in digital age, data mining and combinatorial optimizations.

Ruth G. M. Hoskins is an Associate Professor in the Information Studies Programme, School of Social Sciences of the University of KwaZulu-Natal. She is the Academic Leader for Teaching and Learning in the School of Social Sciences, College of Humanities. She teaches in the areas of Information Management and Information Behaviour and Ethics. Her research areas include, school libraries, social media and academic libraries, open access and publishing developments.

John Jackson Iwata holds a doctorate degree (PhD) from the University of KwaZulu-Natal where is now working as a postdoctoral research fellow. He is a teacher by profession and a librarian at the Directorate of Co-operative Library and Archives (DCLA), at Moshi Co-operative University, Tanzania.
He did his first degree in education (Bachelor of Education-Arts) and Master of Arts in Information studies at the University of Dar es Salaam. After his first degree, he was teaching Kiswahili at Kaole Secondary School located in Bagamoyo, Tanzania before taking the Assistant Librarian post and later a Deputy Director, DCLA at Moshi University College of Co-operative and Business Studies currently Moshi Cooperative University where he has been teaching information literacy, introduction to computer applications and research courses. Dr. Iwata’s interests are in lecturing and researching on knowledge management (specifically the African indigenous knowledge), research methodology, information literacy, and curriculum development and teaching.

**Alphonce Juma** holds a Master’s Degree in Records and Archives Management from Moi University, Kenya in 2013. He joined Mwalimu National Sacco in 2013 as a records Manager, having worked at the United Nations Human Settlement Programme for two years as an information assistant. He is currently a PhD candidate specializing in Records and Archives Management, in the School of Information Sciences at Moi University. He presented a paper on Knowledge Management in an international Conference and various papers in local workshops.

**Gwakisa Andindiile Kamatula** is a lecturer, researcher and consultant in Archives and Records Management at the Tanzania Public Service College in Mtwa, Tanzania. He holds a Master’s Degree in Archives and Records Management from the University of Botswana and a B.A with Education from the University of Dar es Salaam, Tanzania. Kamatula has published a number of articles in peer reviewed journals in the area of Information, Archives and Records Management. His areas of interests include digital records, e-Government and the general management of public records throughout their life cycle. Currently, Mr. Kamatula is a PhD student in the Department of Information Science at the University of South Africa (UNISA).

**Kgomotso Moahi** is an Associate Professor in the Department of Library and Information Studies at the University of Botswana. She is the immediate past Dean of the Faculty of Humanities and prior to that, she was head of the Department of Library and Information Studies. Kgomotso Moahi has researched and written extensively on the use of ICTs in information management and librarianship; promotion and protection of indigenous knowledge; and health informatics. Kgomotso has served in many university committees which include the Computer Steering Committee; Library Committee; Senate; and UB Council. She has served as Chair of the Ad Hoc Task Force on Student Academic Dishonesty at UB. She has also represented the University in her professional service by participating in a number of initiatives aimed at encouraging the use of Information Communication Technology (ICT) for development such as the development of an ICT policy for Botswana (MAITLAMO) in 2004; She was co-chair of the health commission in the 2nd World Information Technology Forum (WITFOR) conference that took place in Gaborone in 2005; She participated in a Telemedicine feasibility study that was spearheaded by the Botswana Technology Centre (BOTEC) in 2005/6. She helped found the Children’s Information Trust in 2004 which aims to encourage the development of libraries in primary schools.

**Nelly Mzera** holds a Master’s Degree in Records and Archives Management from the University of Botswana in 2009. She served as a Records Manager at Equity Bank of Kenya prior to joining the School of Information Sciences, at Moi University – Kenya in 2009 as a lecturer, majorly in Records and Archives Management. She has published papers on records and archives management in national
About the Contributors

and international scholarly journals. Nelly has also presented various papers in national conferences and workshops. She is currently a PhD candidate specializing in Records and Archives Management, in the School of Information Sciences at Moi University.

**Olughade Oladokun** is currently an Associate Professor in the Department of Library and Information Studies, University of Botswana. He holds a Bachelor of Arts (Education) degree of the University of Ife (now Obafemi Awolowo University), MLS (Library Studies) University of Ibadan, MIS (Information Science) University of Pretoria and PhD in Library and Information Studies, University of Botswana. He previously worked as Senior and Principal librarian at Ladoke Akintola University of Technology, Ogbomoso, Nigeria; and Senior Librarian and Manager, Learning Commons, University of Botswana Library. His research interests are in the areas of Scholarly Communication and Institutional Repository, Learning Commons, Social Networking Service in Libraries, Open and Distance Learning (ODL); and Theory and Practice of Cataloguing and Classification.

**Shadrack B. Rathapo** is a seasoned information and knowledge management professional with more than twenty four (24) years of practical experience in various environments ranging from public library, college library, research libraries, university library, and government consulting agency. He is currently Manager, Information Resource Centre at the Public Enterprises Evaluation and Privatisation Agency (PEEPA), since May 2004. Shadrack has experience of establishing library and information management centres; BOTA, UNICEF Botswana and PEEPA. In addition, he has developed a Knowledge Management Strategy for PEEPA, which is currently being implemented. He holds a Master of Business Administration Degree from Regent Business School, South Africa, MA Library & Information Studies, PGD Library & Information Studies, BA (Humanities) all from University of Botswana and Prince2 Project Management Practitioner Certificate from APMG International, and he has done Senior Management Development Programme with University of Stellenbosch Business School. His research interests include: Knowledge management strategies; Knowledge based organisations; Knowledge management and public sector reforms; and Libraries and Knowledge management.

**Peter Mazebe II Mhotataesi Sebina** is a Senior Lecturer in the Department of Library and Information Studies, University of Botswana. He serves on the editorial board of *Archival Science* and has previously served as deputy editor of the *ESARBICA Journal*; is the current President of the Botswana Library Association and a committee member of the Records and Information Association of Botswana; also sits on the Archives Advisory Council of Botswana. Peter was also part of a team that developed the draft national library policy of Botswana, currently before Parliament. His PhD is titled ‘Freedom of Information and Records Management: a learning curve for Botswana.’ He has published and presented extensively on Freedom of Information, its relationship with records management and plays an active role in the campaign for the legislation in Botswana. Peter has been involved in records management improvement exercises and studies in Botswana, Northwest Province of South Africa and Zambia. Included also are library improvement studies in Botswana. His research interests include: advocacy for library, archives and records management; legal aspects of information management; Freedom of Information and Privacy laws, open access, open data, information governance, information management for transparency (including budget transparency) and effective citizen engagement and participation.
Saul F. C. Zulu is a senior lecturer in the Department of Library and Information Studies, University of Botswana. He holds a Bachelor of Arts degree in Library Studies with Sociology and Political Science from the University of Zambia, Master’s degree in Librarianship (IT Applications) obtained from the University of Wales at Aberystwyth, a Master’s degree in Archives and Records Management from the University of Denver, Colorado, USA and Master’s degree in Librarianship and Information Management from the University of Denver, Colorado, USA. Mr. Zulu has previously worked at the University of Zambia in various capacities including as Head of Department of Library and Information Studies, and the University Library. His research interests are in the areas of emerging ICTs as they affect developing countries, indigenous knowledge systems, library and information services, and archives and records management.