About the Contributors

Yvette Blount is a Senior Lecturer in the Faculty of Business and Economics at Macquarie University. Dr Blount teaches information systems in business for both postgraduate and undergraduate students. Prior to joining Macquarie University in 2005, Dr Blount worked in the banking and IT industries. Dr Blount’s research program utilises multidisciplinary approaches to investigate how information systems are utilised by organisations to achieve their business objectives and achieve competitive advantage. Dr Blount’s areas of expertise include how anywhere working provides organisations with sustainable competitive advantage by enhancing service quality and the implications for employee management when implementing new technologies. Other research areas include employee management, information systems theory and technologies in learning and teaching. This combination of research and industry experience provides a strong basis for teaching the real world contexts of information systems. Dr Blount is a member of The Centre for Workforce Futures research centre and the Optus Macquarie University Cyber Security Hub.

Marianne Gloet is a Research Fellow in the Department of Management and Marketing at Melbourne University. Marianne holds a PhD is from Melbourne University in the field of knowledge management and innovation in service sector organizations. Marianne is also CEO of WADEmatheson, a consultancy company with a significant footprint in China. Her clients include the Chinese Hospital Association, Johnson & Johnson China and SINOPEC. Marianne has held senior appointments at RMIT University and the Higher Colleges of Technology in the United Arab Emirates. She is widely published in her field and has conducted Master Classes in Human Resource Management, Knowledge Management, Sustainability and Innovation in Asia, North America, Europe and Australia.

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Mike Berrell is a Director of WADEmathesonTM, a higher education and executive management consulting company based in Singapore. Mike held professorial positions in universities in Australia and overseas. He was Professor of Work Organization at RMIT University and Professor of Management and Head of the Business School at James Cook University, both in Australia. Mike also served as Academic Director at the Higher Colleges of Technology in the United Arab Emirates, Dean of the Australian Consortium for Higher Education in Malaysia, Visiting Professor at Guangzhou University in China and Visiting Professor of Management at the National Economics University in Hanoi, Vietnam. His research interests include Chinese and Middle East business networks, international business, the influence of culture on management practices, the organization of work and high performance work cultures.

Rachelle Bosua is a Senior Lecturer in the Department of Computing and Information Systems at the University of Melbourne. Rachelle completed her PhD in 2008, developing a model that explains the different supportive networks that enable and facilitate knowledge sharing in organisational teams. Rachelle is interested in knowledge codification and reuse, and the ways in which information is managed to support knowledge flows in teams. She has conducted extensive research in the areas of telework, social networking, and the modelling and design of systems that support knowledge management activities.

Laura A. Hambley received her Ph.D. in Industrial/Organizational Psychology from the University of Calgary in 2005. Her dissertation, focused on virtual leadership and teamwork, received the Best Dissertation of the Year in 2006 from the Canadian Psychology Association. She has conducted research in the areas of virtual and distributed leadership and teamwork for over a decade and co-authored Growing the Virtual Workplace (2008, Edward Elgar). She is also an Adjunct Professor at the University of Calgary. Laura is the founder of Canada Career Counselling, co-founder of the Leadership Success Group, and is the co-founder and President of Work EvOHlution, an organizational consulting firm focused on enhancing distributed worker success.

Karen Handley is a postdoctoral research fellow at Macquarie University. In 2013, she completed her PhD in Accounting examining the development of the Reduced Disclosure Reporting standard in Australia. Karen also holds an Honours degree in Computer Science from Rhodes University (South Africa) and an MBA from the University of Cape Town (South Africa). Karen has taught at Macquarie University, the University of Newcastle and the University of Victoria (Canada) in financial accounting, personal financial planning and retail management. Her
research interests cover financial reporting, accounting standards and corporate governance, particularly for SMEs. Publications include A Humane Reckoning: From accounting to accountability at Macquarie University 1964-2014; Flexibility and work-life balance in the Australian Chartered Accounting Profession; and peer-reviewed journal articles in the Journal of Knowledge Management and Australian Accounting Review. Prior employment includes project management of software development projects for mining and retail companies and small business ownership. Karen has managed two ICAA grants in 2010 and 2014. Her competencies include advanced computer literacy and proficiency in the use of analytical tools for both qualitative and quantitative research, project management, survey design and interviewing skills.

Martina Hartner-Tiefenthaler is Senior Scientist at the Institute of Management Science at the TU Wien. She received her BA in Business, Management and Administration, her MSc in Psychology and her PhD in Social Science. Her current research focus lies in the area of flexible work. In this context she is interested in the individual psychological aspects as well as in the organizational aspects.

Allyson G. Heisey, Ph.D., is an IT consultant and professor for Columbia Southern University in the IT program in the College of Safety and Emergency Services.

Sabine T. Koeszegi is Full Professor of Labor Science and Organization at the Institute of Management Science and Academic Director of the MBA Program Entrepreneurship & Innovation at the TU Wien. Her research interests are management of conflict and diversity in organizations, negotiation support & conflict resolution, computer-mediated communication, and flexible work arrangements.

Philomena Leung is Professor and Associate Dean for of the Faculty of Business and Economics at Macquarie University. Her research interests include auditing, ethics, corporate governance and accounting education. Philomena has been part of the regional councils of Victoria and New South Wales of Chartered Accountants Australia and New Zealand. Philomena is Chair of Education Committee of the Institute of Internal Auditors in Australia. She co-convenes a think tank group comprised of the heads of accounting in Australia and New Zealand [Chairs of Accounting and Finance Forum (CAFF)]. Philomena also acts as Panel Chair of the Hong Kong Council for Accreditation of Academic and Vocational Qualifications. Philomena has led major accounting research projects on immigrant accountants, gender issues, ethical problems, and internal auditing, and was the lead researcher commissioned to develop a model for ethics education in accounting for 160
countries under the auspices of the International Federation of Accountants. She is joint editor for Managerial Auditing Journal, and a lead author for the text Modern Auditing and Assurance Services in Australia. Philomena has a PhD (RMIT) and a Master of Accounting and Finance (Glasgow). She was an auditor with one of the international audit firms in Hong Kong before joining academia, and has held senior academic roles since 1976, in Hong Kong, Melbourne and Sydney.

Susan McGrath-Champ is Associate Professor of human resource management in the Work and Organisational Studies Discipline at the University of Sydney Business School. Amongst other things, her research interests include gender equity, work–life balance, training, performance and safety of international assignees, and the geographical aspects of work and employment. She has undertaken case study research of the gender pay gap in the finance sector. Susan has previously worked in industry, consulting and research in Australia and Canada. She has published widely in employment relations and social science journals and is lead editor of the Handbook of Employment and Society (Edward Elgar, 2010).

Thomas A. O’Neill received his Ph.D. in Industrial/Organizational Psychology from the University of Western Ontario in 2011. He is an Associate Professor of Industrial/Organizational Psychology at the University of Calgary, where he is currently the director of the Individual and Team Performance Lab and the Virtual Team Performance, Innovation, and Collaboration Lab. Tom’s research labs have received over $1M in research funding to support knowledge creation and application in his areas of expertise. Tom is an expert, and regularly writes and presents, in the areas of team dynamics, distributed and virtual teams, conflict management, personality, and assessment.

Gabriele Taylor is the Director of Community Services with Feros Care, an international award winning non-profit organisation providing aged and community services. Gabriele is responsible for the leadership and management of the community services division and has spearheaded the exponential expansion from a small local provider to a multi-region multi-state presence along the eastern seaboard of Australia. Working in the aged care sector since last century, Gabriele has gathered a wealth of knowledge and experience though a diverse range of ‘character building’ opportunities in Management, Organisation and Systems Development, Population Health, Divisioional Therapy and Education. Fortunately she thrives on change, is absolutely passionate about creating enabling environments, having fun and making a difference.
Christianne T. Varty received her B.A. in Psychology with Honors from the University of Calgary, Canada in 2016. She is currently pursuing her M.Sc. in Management (Organizational Behavior) at Wilfrid Laurier University in Canada, where her Masters research is funded by the Social Sciences and Humanities Research Council. Christianne has conducted research on leadership and team dynamics in both the Haskayne School of Business and the Department of Psychology at the University of Calgary and she has presented her work on distributed/virtual team leadership at an academic conference and to industry stakeholders.

Alessandro Wärzner is a Ph.D. student on the topic of “computer-mediated communication in organizations” at the TU Wien, Institute for Management Science. He received his master’s degree in psychology with an emphasis on work and organizational psychology as well as clinical psychology at the University of Vienna in 2013. He is a certified Practitioner of Applied Communication Techniques and Change Models. His research interests are (computer-mediated) communication and digitalization, flexible work arrangements and the meaning of work.