About the Authors

Barbara Adams, MSHI, is vice president of Cyrus Medical Systems and her focus includes addressing user resistance to the implementation of new software systems in health care organizations. She received her bachelor’s degree and her Master of Science in health informatics from the University of Alabama at Birmingham. She has published in various journals and presented at industry conferences including the *International Journal of Medical Informatics* and the American Association of Tissue Banks Annual Conference. She is the recipient of the 2003 Samuel B. Barker Award for Excellence in Graduate Studies at the Master’s Level and the 2003 Outstanding Graduate Student Award in Health Informatics.

Kregg Aytes is a professor and chair of the Computer Information Systems Department in the College of Business, Idaho State University. He holds a PhD in business administration (MIS) from the University of Arizona. His research interests include the use of collaborative technologies, information security, and pedagogy.

Eta S. Berner, EdD, is professor in the Health Informatics Program, Department of Health Services Administration in the School of Health Related Professions at the University of Alabama at Birmingham. She received her bachelor’s degree from the University of Rochester and her doctorate from the Harvard Graduate School of Education. She has published in a variety of journals and is on the editorial boards of the *Journal of the American Medical Informatics Association (AMIA)* and the *Journal of Healthcare Information*.
Management. She was elected secretary of AMIA in 2004 and is a fellow in AMIA’s College of Informatics.

Summer E. Bartczak is an assistant professor of information resource management at the Air Force Institute of Technology. As the IRM program director, she is responsible for the graduate education of officer and enlisted candidates selected from across the Department of Defense. Lieutenant Colonel Bartczak is a U.S. Air Force Academy graduate (1986), a Squadron Officer’s School distinguished graduate (1993), and an Air Command and Staff College (in-residence) graduate (1999). She completed her PhD program in management information systems at Auburn University. Her research interests include information and knowledge management, information and knowledge strategy, and information and knowledge system implementation.

Ernst Bekkering is assistant professor in management information systems at Northeastern State University in Tahlequah, OK. Dr. Bekkering received his MS and PhD degrees in MIS from Mississippi State University. His current research interests include adoption of new technologies, security, and telecommunications. He has published in the Communications of the ACM, Journal of Organizational and End User Computing, the Journal for the Advancement of Marketing Education, and several conference proceedings.

Kalyani Chatterjea is an associate professor at the National Institute of Education, Nanyang Technological University, Singapore. Her main area of specialization and research is geomorphology and more specifically, soil erosion and slope stability, geographic education, and in-service education. She regularly conducts courses, workshops, and field trips for teachers in schools and junior colleges and for Geography Teachers’ Association, Singapore. She is involved in in-service training for teachers, for many years. She has been developing Web-based in-service training packages for secondary school and junior college teachers in Singapore for more than five years. She has also published in journals and books on topics related to her areas of specialization, in geomorphology and geography education.

Terry Connolly is the FINOVA professor and head of the Management and Policy Department, Eller College, at the University of Arizona. His research and publications are mainly in judgment and decision making. His most recent book is titled Judgment and Decision Making: An Interdisciplinary Reader (2nd ed., Arkes and Hammond; Cambridge, 2002). He is past president of the Society for Judgment and Decision Making.
Kimberly Davis is assistant professor of information systems at Mississippi State University, where her research interests include information assurance and security, information privacy, and software outsourcing relationships. She earned a BA in economics (magna cum laude and Phi Beta Kappa) and an MBA from the University of Nebraska. She earned her doctorate in law (JD), cum laude, from Harvard Law School. As an attorney, Professor Davis practiced in the area of intellectual property, with a focus on software licensing. Professor Davis has published in various outlets, including the European Journal of Operational Research, Journal of Organizational and End User Computing, and PC AI.

James P. Downey is an assistant professor of MIS at the University of Central Arkansas. He was formerly an instructor in the Department of Computer Science and Information Technology at the U.S. Naval Academy and is still an active duty Naval officer with 24 years of service. He completed his PhD from Auburn University. His research interests include IT in the workplace, human-computer interaction, database technology, and technology trends.

Evan W. Duggan is assistant professor of MIS in the Culverhouse College of Commerce & Business Administration, University of Alabama. He obtained a PhD and MBA from Georgia State University and a BSc from the University of the West Indies, Jamaica. He has more than 25 years of IT experience in industry. His research interests involve the management of information systems (IS) in corporations with reference to IS success factors and quality, sociotechnical issues, and systems development and project management methodologies implementation. He has publications (or articles forthcoming) in the International Journal of Industrial Engineering, Journal of International Technology and Information Management, Information Technology & Management, Journal of End User Computing, Information Resources Management Journal, Human-Computer Interactions, Information & Management, Electronic Journal of Information Systems in Developing Countries, and Communications of the Association of Information Systems. Dr. Duggan has taught MIS and decision sciences courses at the graduate and undergraduate levels, including executive MBA programs, in several U.S. and international institutions.

Manish Gupta is an executive at M&T Bank in the Information Security Division. He recently graduated from SUNY Buffalo with an MBA.

Kun S. Im is an assistant professor of MIS at School of Business, Yonsei University. He holds PhD in MIS from the University of South Carolina and a PhD in accounting from Yonsei University. His current research interests
include IT adoption, impacts of IT on organizational structure, and valuation of IT investments. He has published his papers in the areas of information systems research and in the Journal of Information Technology Management.

**Mary C. Jones** is an associate professor of information systems at the University of North Texas. She received her doctorate from the University of Oklahoma in 1990. Dr. Jones has published articles in such journals as Information and Management, Information Resources Management Journal, European Journal of Information Systems, Journal of Computer Information Systems, and Behavioral Science. Her research interests are in the management and integration of emerging electronic commerce technologies and in organizational factors associated with enterprise-wide systems.

**Nory B. Jones** is an assistant professor of MIS at the Maine Business School, University of Maine, in Orono. Her research interests are in the areas of knowledge management and collaborative technologies as well as the adoption and diffusion of technological innovations. She holds a PhD in information systems from the University of Missouri in Columbia. She has published in Performance Improvement Quarterly, Technology Horizons in Education, and E-learning in Corporations (Prentice Hall).

**Thomas R. Kochtanek** is an associate professor of information science in the School of Information Science and Learning Technologies at the University of Missouri in Columbia. His research interests focus on information storage and retrieval systems, digital libraries and asynchronous learning environments. He holds the BS in management science and a PhD in information science, both from Case Western Reserve University. He has more than 50 publications in international and national journals including Information Processing and Management, Journal of the American Society for Information Science, Online Information Retrieval, and many others.

**Liping Liu** is an associate professor of management and information systems at the University of Akron. He received a BS in applied mathematics from Huazhong University of Science and Technology, China (1986), a BE in river dynamics from Wuhan University, China (1987), an ME in systems engineering from Huazhong University of Science and Technology, China (1991), and a PhD in business from the University of Kansas (1995). His research interests have been in the areas of uncertainty reasoning and decision making in artificial intelligence, electronic business, systems analysis and design, technology adoption, and data quality. His articles have appeared in Decision Support Systems, European Journal of Operational Research, International Journal of Approximate Reasoning, Information Systems Frontier, Journal of Risk and
Uncertainty, and others. He has served as a guest editor for the *International Journal of Intelligent Systems* and co-editor for *Classic Works on the Dempster-Shafer Theory of Belief Functions*. He served on the program committee or as a track chair for INFORMS, AMCIS, IRMA, IIT, etc. He has strong practical and teaching interests in emerging e-business technologies and systems design and development using advanced DBMS, CASE, and RAD tools. He has won two teaching awards. His recent consulting experience includes designing and developing a patient record management system, a payroll system, a course management system, and an e-travel agent, and administering Oracle databases for medium and large corporations.

**Qingxiong Ma** is an assistant professor of computer information systems at Central Missouri State University. He received his MBA from Eastern Illinois University, Charleston (1999), and his PhD in MIS at Southern Illinois University at Carbondale (2004). His research interests include information technology adoption/diffusion, electronic commerce, and information security management. His articles were published in the *International Journal of Healthcare Technology and Management* and the *Journal of Organizational and End User Computing*. He presented numerous papers at the America’s Conference on Information Systems and Decision Sciences Institute annual meetings. Information systems classes he has taught include: systems analysis and design, data communication and networks, management of information systems, and database management systems.

**Thomas E. Marshall** is an associate professor of management information systems at Auburn University. His previous research has been published in journals including *Information & Management, Information Resource Management Journal*, and *Journal of Database Management*. His research interests include CASE technologies, cognitive modeling, accounting information systems, information security and database technologies.

**Tanya McGill** is a senior lecturer in the School of Information Technology at Murdoch University, Western Australia. She has a PhD from Murdoch University. Her major research interests include end user computing and information technology education. Her work has appeared in various journals including the *Information Resources Management Journal, Journal of Research on Computing in Education, European Journal of Psychology of Education, Journal of the American Society for Information Science*, and *Journal of End User Computing*.

**Steven A. Morris** is associate professor of computer information systems at Middle Tennessee State University, Murfreesboro, Tennessee. Dr. Morris
received in PhD in MIS from Auburn University in 1999. His research interests include cognitive factors in information systems, organizational design, and various issues regarding system analysis and design. Dr. Morris has published in numerous IS journals including *Journal of Organizational and End User Computing* and *Information Resources Management Journal*.

**R. Leon Price**’s research interests include management information systems, systems analysis and design and computer auditing. Professor Price’s articles have been published in *Academy of Management Review, Journal of Systems Management, Journal of End User Computing, Journal of Microcomputer System Management*, *DATA Management, Information Resource Management, Information Executive, Behavioral Science, Journal of Purchasing and Materials Management* and *The American Oil and Gas Reporter*. He has also presented papers at numerous professional meetings and seminars such as ICIS and DSI. He handles review assignments for several journals. Professor Price is a member of the International Conference of Information Systems, Decision Sciences Institute, Association of Information Technology Professionals and Association for Information Systems. He was selected as the industry contact for the International Conference on Information Systems and has served as MIS chairperson for the Decision Sciences Institute. Professor Price has won more than 20 teaching awards during his tenure at the University of Oklahoma. He has also served as faculty coordinator for the annual Oklahoma Business Conference and on numerous university committees.

**H. Raghav Rao** is a professor of MIS and an adjunct professor of CSE at SUNY Buffalo.

**Peter B. Seddon**, PhD, is an associate professor in the Department of Information Systems at The University of Melbourne, Australia. His teaching and research interests focus on helping people and organizations make more effective use of IT. His particular research interests are (1) evaluation of information systems success, (2) packaged enterprise application software, and (3) IT outsourcing. Peter is on the editorial boards of a number of publications, and has recently completed a term as an associate editor for *Management Information Systems Quarterly*.

**Bernd Carsten Stahl** is a senior lecturer in the Faculty of Computer Sciences and Engineering and a research associate at the Centre for Computing and Social Responsibility of De Montfort University, Leicester, UK. His area of research consists of philosophical, more specifically of normative, questions arising from the use of information and communication technology. The emphasis in this area is on the notion of responsibility. He researches the application of such normative
questions in economic organizations, but also educational and governmental institutions. His second area of interest consists of epistemological questions in Information Systems research. Dr. Stahl has published more than 40 papers in refereed journals, books, and conferences. His first book, *Responsible Management of Information Systems*, has recently been published by Idea Group Publishing. He is the editor-in-chief of the *International Journal of Technology and Human Interaction*.

**D. Sandy Staples**, PhD, is an associate professor in the School of Business at Queen’s University, Kingston, Canada. His research interests include the enabling role of information systems for working virtually and knowledge management, and assessing the effectiveness of information systems and IS practices. Sandy has published articles in various journals and magazines including *Organization Science, Information Systems Research, Information & Management, Journal of Strategic Information Systems, Journal of Management Information Systems, Journal of End-User Computing, OMEGA*, and *KM Review*. He is currently an associate editor of *MIS Quarterly* and serves on the editorial board of other journals.

**Cherian S. Thachenkary** is associate professor of management in the J. Mack Robinson College of Business at Georgia State University in Atlanta, Georgia, USA. He obtained his PhD and MASc degrees in management sciences from the Faculty of Engineering, University of Waterloo, Canada, and a BSc from the University of Toronto. Dr. Thachenkary conducts teaching and research in the area of management of technology. His current focus is on the digital economy — the cost/benefits of high bandwidth networks and electronic services/applications. Dr. Thachenkary’s research has been published in the *Journal of Telemedicine and e-Health, OR/MS Today, Computer Networks and ISDN Systems, IEEE Transactions on Engineering Management, Office: Technology and People*, and *Computerworld*. He has served as a senior editor of *Computer Networks and ISDN Systems*, and as a departmental editor of *DATABASE*. Dr. Thachenkary has also held faculty appointments at the University of Waterloo in Canada, The University of Waikato in New Zealand, and at Cairo University, Egypt.

**Shambhu Upadhyaya** is an associate professor of CSE and director of the Center of Excellence in Information Systems Assurance Research and Education at SUNY Buffalo.

**Merrill Warkentin** is a professor of information systems at Mississippi State University. His research, primarily in e-commerce, virtual teams, and computer security, has appeared in such journals as *MIS Quarterly, Decision Sciences,*
About the Authors


Joni Rousse Wyatt, MHA, MHS-HIA is presently the manager of operations for Norwood Clinic, Inc., a 40-physician multispecialty clinic in Birmingham, AL. She earned a master’s degree in health administration and a master’s degree in health science with a focus in health information administration from the Medical University of South Carolina in 2000. Her current focus is on process improvement as a precursor to technological advancement.

Mun Y. Yi is an assistant professor of MIS at the Moore School of Business, University of South Carolina. He earned his PhD in information systems from the University of Maryland, College Park. His current research focuses on computer skill acquisition and training, information technology adoption and diffusion, electronic commerce, and IS project management. His work has been published in journals such as Information Systems Research, Decision Sciences, Information and Management, International Journal of Human-Computer Studies, Journal of End User Computing, and Journal of Applied Psychology.