Index

A

adoption 206
application service providing 56
Asia Pacific Economic Cooperation (APEC) 134
Asia Pacific region 112
associations 24
asymmetric digital subscriber line 70
asynchronous transfer mode 70
Australia 91
Australian Electronic Business Network (AUSENET) 92
Australian government 287
Australian SMEs 287
awareness 50

B

B2B 186
B2B e-commerce 185
back office applications 39
benchmarking 59
broadband telecommunications network 70
business information 270
business integration 36
business models 129
business room 39
business to business 114
business to consumer 114

C

Canada's innovation strategy 19
Canada's personal information protection 33
Canadian government online program 34
CAP 23
capital gain 31
catalog 27
chief information officer 37
citizen uptake 34
communications and information systems infrastructure 21
communities 34
communities of practice 37
community clusters 19
computer science 26
conference board of Canada 23
customer to consumer 114
content infrastructure 21
corporate tax 31
D
Davis and Co. 167
developing countries 135, 185
developing economies 186
diffusion 28
digital certificates 71
digital collections 26
digital economy 22
digital rights management 72
digital telecommunications network 69

E
e-adoption 112
e-commerce 91, 112, 134, 272, 287
e-commerce strategy 7
e-government 74
e-government infrastructure 21
e-government services 34
electrical engineering 26
electronic commerce (e-commerce) 47, 157, 206, 282
electronic marketplace 55
entrust 32
ePass 32
Ernst & Young 94
EU 1995 Data Directive 33
EU policy 157
European Union (EU) 156
export 270

F
formal networks 206
front office applications 39

G
globalized markets 66
Google 38
government 47
government promotion 287
governments 270

H
human infrastructure 21
hybrid fibre coaxial cable modem 70

I
ICT 23
incubator 29
information 270
information and communication technology (ICT) 116, 186
information strategy 272
information systems 207
information technology on-line (ITOL) 287
information technology online grant program (ITOL) 92
infrastructure 20, 187
innovation 160
innovation diffusion 28
innovation environment 19
innovation networks 38
international chambers of commerce 33

J
job descriptions 40
job modernization 37

K
knowledge capture 40
knowledge performance 19
knowledge sharing 302
knowledge sharing networks 37
knowledge-based economy 20

L
legal and policy frameworks 73
legislation 51
LibraryNet 23
Lobster 167

M
management of information systems 26
market dislocation 23

N
National Office for the Information Economy (NOIE) 92, 290
networking 301
Index 317

O
observability 28
Office of the Privacy Commissioner 34
online information 270
online marketplace 27
online trust 31
organizational infrastructure for knowledge 21
Organizational Readiness Office 37

P
partnership 22, 38
policy 4, 47, 135
policy development 162
policy initiatives 163
portal 35
privacy 33
project motives 294

R
regulatory and policy frameworks 69
regulatory, trust, and financial infrastructure 21
relationship management 297
result demonstrability 28

S
SchoolNet 23
self-regulation 52
Singapore 67
skills 19
small and medium sized enterprises (SMEs) 47, 91, 112, 158, 185,
206, 287
small businesses 134, 272
SME e-business adoption 20
social capital 38
social science 22
SourceCAN 29
standards 31
StatsCan 23
student connections program 24
study 134
success factors 185
supply chains 66

T
Tasmanian Electronic Commerce Centre (TECC) 92
tax rate 31
tax regulations 31
trade 134
Treasury Board of Canada Secretariat 37
trialability 28

V
Virtual Trade Commissioner 35
VOLNet 23

W
workplace learning 37

Y
youth internship 25