Index

Symbols

A
accessibility 160
actual 156
actual usage 34
adaptability 160
adoption
decision 101
through coexistence 139
through replacement 139
anxiety 95
attention deficit/hyperactivity disorder 74
attitude 10, 110, 155
axioms 134

B
bargaining 69
benefits 136
bivariate level 42
breast cancer 111
bureaucratic 69

C
calculative process 73
capability process 73
cardiovascular disease 65
clinical decision support systems (CDSS) 33
clinical efficacy 243
clinical laboratory information system 200
cognitive appraisal processes 69
cognitive instrumental processes 15
compatibility 6, 139
competitive forces 302
complex 139
confirmation 5
coping strategies 72
CRM 133
Cronbach’s alpha values 18

data collection 111
data triangulation 227
decision 5
design costs 162
diagnostic systems 285
Diffusion 2
distribution of power 110

E
e-connectivity 307
e-Health 282, 296
eyearly adopters 4
eyearly majority 4
education 289
efficiency 289, 303
electronic health record (EHR) 131
electronic patient records (EPRs) 128
empirical
   relevance 180
   requirements 180
   resistance 179
   resources 180
employee assistance programs 76
empowered consumers 296
empowerment 289
enabling 289
encouragement 289
enhanced quality of care 289
environmental conductiveness (EC) 137
EPR implementation 268
EPS 163
equity 289
ethics 289
evaluation 213, 242
evidence-based 289
ex ante 181
ex post 183
extensive 68
external
   context 118
   validity 215
extrinsic
   effort 78
   rewards 78

F
factor analysis 19
formulation-making decisions 298
fourth element 239
frequency of use 46

G
general practitioners (GPs) 183
group support systems (GSS 36

H
home care systems 283
hospital information system (HIS) 253, 285
hospital systems 283

I
image 16
implementation 5, 298
incentives 136
individual differences 69
information
   quality 102
   systems 32, 239
informativeness 160
innovation diffusion theory 2
installed base 140
intensive 68
intentionality process 73
intentions 10
Internet standards adoption (ISA) 128, 137
Internet-based health applications (IHA) 14
intervention 253
investigator triangulation 227
IS innovation 100
IT education 315

J
job orientation 205
job stress 66

K
knowledge 5, 134

L
laggards 4
late majority 4
learning loop 240
M

maintenance costs 162
medical cognition 32
medical informatics systems 32
methodology 329
methods triangulation 227
metrics 136
micro-relevance 157
mobility 72
motivation for evaluation 218
moving evaluation target 215
musculoskeletal disorders 65

N

Net benefits 102
network externalities 140
nursing documentation 222

O

objectives 135
observability 6
observable benefits 140
online disability evaluation 39
operations costs 162
organizational 52
outcome 241
output quality 16

P

PDA experience 188
pediatricians 21
penetration strategy 120
people 100
perceived
behavioral control 10
ease of use 8, 15
system quality 265
usefulness 8, 15
persuasion 5
pioneering computer-based patient record 200
pluralistic strategic apex 117
political
interaction 110
tactics 111
prediction process 73
prevention 282
primary care systems 283
private partners 115
problem-oriented medical information system 200
process 103, 241
product 103
professionals 115
promoters 114
prototype strategy 120
prudent paranoia 74
psychological disorders 65
pulse 188

Q

qualitative methods 200
quality of care 241
quantitative methods 200

R

rationale 134
readiness 52
record keeping 256
regional health information networks 284
regression analyses 21
rehabilitation 282
reinvention 6
relative advantage 5, 139
resistance 33
framework 154
potential 153
result demonstrability 16
reversibility 72
rheumatism 181

S

selectivity 72
self
concern 153
efficacy 8
service quality 102
social
influence processes 15
support 70
-care industries 63
sponsorship 140
stepwise regression analyses 21
stress management 76
stressor reduction 76
stroke service 183
structure 241
subjective norm 10
suicide 65
system quality 102
sytematic 69

T
task-technology fit (TTF) 32
technical 52
technology acceptance model (TAM) 1, 36
teleconsultation systems 285
telehealth 241
telemedicine 285
telephone-linked care (TLC) 206
theoretical approach 110
theory of planned behavior (TPB) 9, 37
theory triangulation 227
time 215
time trends 260
transference process 73
treatment 282
trialability 6, 140
triangulation 207, 214, 221
typologies 285

U
usage 256
usefulness of the features (UF) 137
user evaluation 257
user needs 160
user-satisfaction 150
users’ evaluation 263

V
variance 160
voluntariness 16

W
willingness to change 149
work stressors 62
workplace injury 65
World Federation for Mental Health (WFMH) 64
World Trade Organization (WTO) 314