About the Contributors

**Marianne Afifi** is the associate dean of the University Library at California State University, Northridge. She is responsible for access services, special collections, archives and emergency planning. She also participates in strategic planning, decision-making and fundraising. In previous positions, she managed electronic information resources and developed systems, digital library and online learning objects. She has presented and published locally, nationally, and internationally. She serves on the board of directors of ASIST and holds membership in ALA and ACM. She has an MBA from USC and MLS in information systems design from UCLA.

**Mary Bevis** is the serials and acquisitions librarian for the Houston Cole Library at Jacksonville State University. She holds the rank of full professor. Ms. Bevis received a Bachelor of science in business administration from Jacksonville State University, a Master’s in instructional media from Jacksonville State University, and an EdS in library and information sciences from the University of Alabama.

**Vicki Bloom** has been head of the Rivera Library Reference Services department at the University of California Riverside Libraries since 1995. She is chair of the UC Reference Bibliographers group and active in ALA RUSA CODES. She has a broad background in reference, instruction, management, collection development, and online/print product review. Prior to her position at UCR, Vicki was the associate director of the Green-Field National Alzheimer’s Library and Resource Center in Chicago and search services coordinator/science Librarian at Loyola University Chicago. She has a MLS from Wayne State University.

**George Boston** is the electronic resources and serials librarian at Western Michigan University, holding several positions in the Acquisitions and Serials Department at Western Michigan University since 1990. Prior to that, he held various positions at the Kalamazoo Public Library, Southwest Michigan Library Cooperative, and Western Michigan University. He possesses an MA and a MLS from Western Michigan University and a BS from Central Michigan University.

**Robert L. Bothmann** is electronic access/catalog librarian, associate professor at Minnesota State University, Mankato (MSU) where he is a cataloger for electronic and print monographs and journals. He serves on the editorial board of *Cataloging & Classification Quarterly*, is the vice president/president elect (2007-2009) of the OnLine Audiovisual Catalogers, and the 2007 recipient of the Esther J. Piercy award. He is active in leadership roles for the Consortium of MnPALS Libraries, a consortium of Minnesota libraries using Aleph. He holds an MLIS from the University of Wisconsin—Milwaukee and an MS in geography and english technical communication from MSU.
Kincaid Brown is the American and electronic services librarian and Webmaster for the University of Law Library. He received his BA in history from the University of Michigan in 1994; his JD from the University of Michigan Law School in 1996; and, his MSI with a specialization in library and information services from the University of Michigan School of Information in 1998.

Heather Christenson has led the California Digital Library (CDL) Resource Liaison Program for the past four years. In addition, she recently led CDL’s NSDL-grant funded project to develop an integrated search service which incorporated metasearch, OpenURL linking, and OAI-harvested metadata. Heather is a coauthor of CDL’s 2003 analysis of solutions for capture, curation, and preservation of government information on the Web. She is currently CDL’s project manager for implementation of University of California libraries’ system-wide electronic resources management system. Prior to joining CDL, Heather worked on commercial Web search tools, and was a news librarian, law librarian, and cataloger. She received her MLIS from the University of California, Berkeley.

Janet Crum received her MLS from the University of Washington in 1992 and is currently head of library systems & cataloging at Oregon Health & Science University in Portland, OR. In her current position, she supports OHSU’s integrated library system and manages the library’s cataloging, computer support, digital resources, electronic resources management, and Web development sections. She led the teams that implemented OHSU’s link resolver and co-led the team that beta tested and implemented the electronic resources management product from Innovative Interfaces, Inc.

Trisha L. Davis is an associate professor and head, Serials and Electronic Resources Department at the Ohio State University Libraries. She also serves as an adjunct faculty member for the Kent State University School of Library and Information Science, Columbus Program. Since 1997, Ms. Davis has served as the visiting program officer for licensing of electronic products at the Association of Research Libraries. She is actively involved in committee work for the American Library Association.

Debra Engel holds an MLS from the University of Arizona. Since 2001, she has worked as the director of Public Services for the University of Oklahoma Libraries. Prior to 2001, Ms. Engel worked as the assistant director for the Pioneer Library System in Norman, Oklahoma. She is a member of the Oklahoma Library Association, the American Library Association, the Association of College and Research Libraries and the Library Administration and Management Association. To contact: dhengel@ou.edu.

Celeste Feather is the electronic resources librarian at the Ohio State University Libraries. Prior to accepting this position in 2005, she was the associate librarian at the University of Connecticut School of Law Library and the access services librarian at the Georgetown University Law Library. She holds a BA from Oberlin College, an MA from George Washington University, and an MLS from the University of Maryland, College Park.

Donna L. Ferullo is director of the Purdue University Copyright Office and associate professor of library science. Ms. Ferullo holds a BA from Boston College, an MLS from the University of Maryland and a JD from Suffolk University Law School. She is former chair of the ACRL Copyright Committee. Ms. Ferullo has published articles on copyright and its impact on higher education and libraries.
About the Contributors

She has also given presentations for the American Library Association; the Association of College and Research Libraries; the Association of Research Libraries; and many other groups in higher education and libraries.

**Ted Fons** is the senior product manager at Innovative Interfaces. He is responsible for the management of Innovative’s Electronic Resource Management, Acquisitions, Serials, WebBridge LR and Pathfinder Pro products. His most recent development project was to bring to general release the first Standardized Usage Statistics Harvesting Initiative (SUSHI) client in an electronic resource management system. Theodore has been with Innovative since 1996. He has an MLS from Syracuse University and has worked in acquisitions, cataloging and reference in academic libraries.

**Randle Gedeon** is the monographic acquisitions and gifts librarian at Western Michigan University, holding several positions in the Acquisitions and Serials Department at Western Michigan University since 2000. Prior to that, he held public service positions at Western Michigan, Northeastern State University (Tahlequah, Oklahoma), and John Carroll University. He possesses an MLS from Kent State University, a MAEd from Baldwin-Wallace College and a BA from Muskingum College. He has published on topics related to library acquisitions and instruction.

**John-Bauer Graham** is the head of public Services for the Houston Cole Library at Jacksonville State University. He holds the rank of Associate Professor. Mr. Graham received a BA in History from Auburn University, a MA in History from JSU, a MLIS from the University of Alabama, and is currently pursuing a Doctorate in higher education administration from the University of Alabama.

**Dalene Hawthorne** began working with electronic resources as an indexer at Information Access Company, now part of the Gale Group, in 1989. Ms. Hawthorne became an editor of magazine index in 1991 and manager of serials acquisitions in 1992. She became a customer sales consultant for Innovative Interfaces in 1998. Ms. Hawthorne worked for various special libraries from 1999 to 2002, when she became serials librarian at Stanford University Libraries. She holds a MLIS from San Jose State University. Ms. Hawthorne is currently head of systems and technical services at Emporia State University.

**Margaret Hogarth** has been electronic resources coordinator for the University of California, Riverside Libraries since 2004. Prior to this, she was interim library Web coordinator at California State University, Fullerton and a pool librarian at Rio Hondo College and California State Polytechnic University, Pomona. She has an MLIS from San Jose State University and a Master’s in environmental studies from California State University, Fullerton.

**Melissa Holmberg** is the electronic resources librarian, associate professor at Minnesota State University, Mankato (MSU), where she staffs the reference desk on a weekly rotation, conducts collection development activities and instruction sessions for the physical sciences, and manages electronic resources, including federated search, OpenURL, and dynamic Web pages for accessing over 200 databases. She holds an MLS from the University of Missouri-Columbia and an MS in english technical communication from MSU.
**Patricia Hults**, a practicing librarian for over 20 years, currently serves as coordinator of technical services at Rensselaer Polytechnic Institute. Prior to this she was digital resources librarian at the same institution. In both positions she has been intimately involved in collecting and using electronic statistics. She worked for fifteen years in the State University of New York system in serials, reference, and public services. She earned an Associate degree in applied sciences, computer information systems from SUNY Cobleskill, several years after her MLS from SUNY Albany.

**Smita Joshipura** is an acquisitions librarian at Fletcher Library, Arizona State University at the west campus, Phoenix, AZ, where she is responsible for acquisitions of all the formats as well as oversees the materials budget. She is currently a core member of Electronic Resources Management Implementation group. Moreover, she is chairing Fletcher Library’s Diversity Initiative Team. She has an MLIS from India as well as from University of Arizona, United States.

**Marie Kennedy** holds an MFA in photography from the University of Texas at Austin and an MSIS from the University of North Carolina at Chapel Hill. She is the head, metadata & content management at the Norris Medical Library of the University of Southern California. Her research interests include the management of data, and the development of systems designed to assist in that endeavor.

**Diana Kichuk** is the electronic resources librarian at the University of Saskatchewan Library. She has also worked in public services and technical services. Prior to that, she was the regional coordinator for library services for Agriculture Canada covering the four western provinces. She has published articles on supplementary content in electronic journals and remediation in electronic resources.

**Ted Koppel** is Verde product marketing manager for Ex Libris, a position that builds on his significant product management and related experience in the library and information marketplace. Ted’s prior experience includes working at the CARL Corporation, the UnCover Company, OCLC, and as senior product manager for standards implementation at The Library Corporation (TLC). Ted has been an active participant in standards committees throughout his career. Currently, he serves on four standards committees in the ERM and resource sharing areas. He holds a Bachelor’s degree in languages from Georgetown, with a minor in Arabic. He also has an MSLS from Case Western Reserve University, Cleveland, Ohio.

**Bethany Latham** is the electronic resources/documents librarian for the Houston Cole Library at Jacksonville State University. She holds a rank of assistant professor. Ms. Latham received a BA in history from Jacksonville State University and a MLIS from the University of Alabama.

**Jodi Poe** is the distance education/electronic resources manager for the Houston Cole Library at Jacksonville State University. She holds the rank of associate professor. Ms. Poe received a BS in accounting from Jacksonville State University and a MLIS from the University of Alabama.

**Sarah Robbins** holds an MLIS from the University of Oklahoma. She currently works as the Web & digital initiatives coordinator for the University of Oklahoma Libraries. Ms. Robbins is actively involved in the Oklahoma Library Association and the Library and Information Technology Association and serves on a number of professional committees. To contact: srobbins@ou.edu.
About the Contributors

Juan Carlos Rodriguez has a MLIS from UCLA with a specialization in information systems. He is currently the director of Library Systems & Information Technology Services at California State University, Sacramento (CSUS). Prior to joining CSUS, he held several positions at UC Riverside including science reference librarian and coordinator of information technology for the Science Library. His research interests include emerging information technologies and their potential use in an academic environment, information seeking behavior in an online environment and Web-based technologies in libraries. He has presented nationally in the areas of information retrieval of Internet resources and metadata.

Aline Soules is a library faculty member and professor at California State University, East Bay. She holds a BA (Hons.) and MA from the University of Windsor, an MSLS from Wayne State University, and an MFA from Antioch University, Los Angeles. Her current library responsibilities include instruction, reference, and collections, and she has been active in legislative and copyright issues for some years. She is a member of ACRL’s legislative network and was recently chosen as one of its legislative advocates. She is also legislative liaison for CARL (California Academic and Research Libraries).

Kimberly W. Stevens is the senior catalog librarian for the Houston Cole Library at Jacksonville State University. She holds the rank of associate professor. Ms. Stevens holds a BA in English from Auburn University and the MSLS from the University of North Carolina at Chapel Hill.

Sherry Willhite is the convener of the California Digital Library (CDL) Resource Wranglers group, and the coordinator of the CDL technical requirements documents. She has been CDL’s primary analyst for abstracting & indexing databases since 1996. Until 2003 she was the CDL Resource Liaison Coordinator. Sherry is currently CDL’s project manager for the UC Request Service (Interlibrary loan and Document Delivery services). Before joining UC’s Division of Library Automation (now the CDL) in 1993, she was the chemistry librarian at the University of California, San Diego, and a reference librarian at the Carlsbad City Library. Sherry has an MLIS from the University of California, Los Angeles and a PharmD from the University of the Pacific.

Bin Zhang is currently the digital information services librarian at California State University, Sacramento. Before this position, he was the systems librarian at Kapi‘olani College Library, University of Hawai‘i. His background and experiences in his library career include digital library project development, electronic resources development and management, web project development and management, server administration, etc. Mr. Zhang received his BS in agriculture from Xinjiang Agricultural University, Urumqi, China, and MLIS from University of Hawai‘i at Mānoa.

Yvonne W. Zhang In 1997 with eight years of background as a serials librarian at Northwestern University Library, she moved to California and joined Cal Poly Pomona University in the capacity of associate university librarian for technical services. Her expertise and interests lie with serials cataloging and electronic resource management, demonstrated by her professional involvement with NASIG, SCCTP, and by my numerous publications over the years including “Measuring and assessment of library electronic resources,” The Serials Librarian, 43(3), 2002; and “Serials cataloging at the turn of the century (book review),” Serials Review, 24(3/4), 1998.