About the Authors


*   *   *

Copyright © 2007, Idea Group Inc. Copying or distributing in print or electronic forms without written permission of Idea Group Inc. is prohibited.
Jorge Audy is a professor in the Computer Science Department and director of TECNOPUC (Technological and Scientific Park) at the Pontifica Universidade Catolica at Porto Alegre, Brazil. He holds a Doctorate in Information Systems (information systems planning). He is currently involved in several projects related to the global software development and project management, with work done with companies like DELL (USA), Hewlett-Packard, SONAE (Portugal), DB Server (Brazil) and research projects with researchers at universities like HEC (Montreal, Canada), University of Kentucky and University of Illinois, Chicago (USA). He has published in outlets such as *Engineering Management Journal, Software Process Improvement and Practice Journal* and *International Journal of E-Collaboration*. He has also published in conference proceedings such as HICSS, AMCIS, CAiSE, WER, RE, ICEIS, etc.


François Bellavance is an associate professor at HEC Montréal and the director of the Research Laboratory on Transportation Safety of the Center for Research on Transportation at the Université de Montréal. He obtained a PhD in statistics in 1994 from the Université de Montréal. From 1990 to 1993, he directed the activities of the Statistical Consulting Service in the Department of Mathematics and Statistics at Simon Fraser University.

Anita D. Bhappu is an assistant professor of management and organizations in the Cox School of Business at Southern Methodist University, USA. She received a PhD in management from the University of Arizona. She studies conflict and decision-making in diverse work teams, as well as service design and delivery. Her research is published in the *Academy of Management Review, Journal of Applied Psychology, and Organizational Behavior* and *Human Decision Processes*, among others. Prior to her academic career, Dr. Bhappu worked as a chemical engineer for the Procter & Gamble Company.
Pamela E. Carter is an assistant professor of MIS in the College of Business at Florida State University, USA. Her research interests include the diffusion of complex technologies, meanings and interpretations of/within information systems, project management, and IS infrastructure management. Her work is forthcoming in *MIS Quarterly* and has been presented at numerous national and international conferences. She received a PhD from Florida State University and an MBA from the University of Maryland.

Olivier Caya is a PhD student in information systems at McGill University. His research interests include the impacts of information technologies on groups, virtual teams, distributed knowledge and expertise, electronic communication, and user adaptation.

Alan R. Dennis is a professor of information systems and holds the John T. Chambers chair of Internet systems in the Kelley School of Business at Indiana University, USA. Dr. Dennis received a PhD in MIS from the University of Arizona, an MBA from Queen’s University in Ontario, and his Bachelor of Computer Science from Acadia University in Nova Scotia. His research focuses on team collaboration, knowledge management, and the Internet. He has written four books and more than 100 journal articles and conference papers. He is the publisher of *MIS Quarterly Executive* and serves on the editorial boards of *Journal of Management Information Systems, Journal of the Association for Information Systems, Journal of Computer Mediated Communication* and *International Journal of e-Collaboration*.


Jerry Fjermestad is an associate professor in the School of Management at NJIT. He received a BA in chemistry from Pacific Lutheran University, an MS in operations research from Polytechnic University, an MBA in operations management...
from Iona College and an MBA and PhD from Rutgers University in management information systems. Fjermestad has taught courses on MIS, decision support systems, systems analysis and design, e-commerce, data warehousing, and graduate seminars in information systems. His current research interests are in collaborative technology, decision support systems, data warehousing, electronic commerce, global information systems, customer relationship management, and enterprise information systems. Fjermestad has published in *the Journal of Management Information Systems, Group Decision and Negotiation, the Journal of Organizational Computing and Electronic Commerce, Information and Management, Decision Support Systems, Logistics Information Management, International Journal of Electronic Commerce*, and several other journals and conference proceedings.

**Brent Gallupe** is a professor of information systems, director of the Queen’s Executive Decision Center, and associate dean for the Faculty at the School of Business, Queen’s University at Kingston, Canada. He also holds an on-going visiting professor appointment at the University of Auckland, New Zealand. His current research interests are in computer support for groups and teams, the management of international information systems, and knowledge management systems. His work has been published in such journals as *Management Science, MIS Quarterly, Information Systems Research, Academy of Management Journal, Sloan Management Review*, and *Journal of Applied Psychology*.

**Joey F. George** (PhD, University of California at Irvine, 1986; AB, Stanford University, 1979) is a professor of MIS and the Thomas L. Williams Jr. eminent scholar in MIS at Florida State University, USA. He has published in such journals as *Information Systems Research, Communications of the ACM, MIS Quarterly, Journal of MIS*, and *Communication Research*. His research interests include deception detection in computer-mediated communication, computer-based monitoring, and group support systems. He has served as associate and senior editor for *MISQ* and *ISR* and is currently editor-in-chief for *Communications of AIS*. He was conference co-chair for ICIS 2001 and doctoral consortium co-chair for ICIS 2003.

**Donald Hantula** is an associate professor of psychology at Temple University and executive editor of the *Journal of Social Psychology*. He holds a PhD in psychology from the University of Notre Dame, where he began working at the intersection of psychology and technology. His articles have appeared in many edited volumes and leading journals, including *Human Resource Management Journal, Journal of the American Medical Association, Journal of Applied Psychology, Journal of Organizational Behavior Management, and Organizational Behavior & Human Decision Processes*. His current research synthesizes behavioral economics, evo-
utionary theory, and technology in multilevel analyses of decision making and performance.

**Stephen C. Hayne** is the First National Bank research fellow and professor (CIS) at Colorado State University, USA. He received a PhD from the University of Arizona (1990); his current research involves exploring collaboration, especially when under time pressure. He has received more than $1.9 million from the National Science Foundation and the Office of Naval Research. He has published in numerous journals, e.g., *Journal of Management Information Systems, Database, Information and Management, IBM Systems Journal,* and *International Journal of Human Computer Studies.* He is co-chair of America’s Conference on Information Systems (2007). He has been a IEEE member for over 15 years.

**Kelly McNamara Hilmer** is an associate professor at the University of Tampa in the Information and Technology Management Department. Hilmer received a PhD in MIS and a Masters of Applied Mathematical Sciences from University of Georgia, along with a BA in math/physics from SUNY, Plattsburgh. Hilmer’s research interests include information exchange and decision making using collaborative technology. Her research has appeared in various journals and she has presented at numerous national and international information systems conferences.

**Mark W. Huber** is a lecturer in the MIS Department, University of Georgia (UGA), and is the director of the UGA Terry College of Business’ Institute for Leadership Advancement’s Undergraduate Certificate in Personal and Organizational Leadership Program. He has won numerous teaching awards, including most recently an Outstanding Professor Award from UGA’s Student Government Association. He is also the editor of the *ISWORLD Introduction to Information Systems Course Page.* His current research interests include IS education, leadership, and group support systems. He has published papers in *Communications of the AIS* and *the Journal of Marital and Family Therapy* and is a co-author of an introduction to IS textbook (John Wiley & Sons).

**Kent Marett** is an assistant professor of MIS at Washington State University, USA. He holds a PhD in MIS from Florida State University, as well as an MSBA in MIS and a BS in secondary education from Mississippi State University, where he also served as an adjunct instructor. His primary research interests include deceptive communication in computer-based media and the role of technology in group decision making.
Shaila M. Miranda is associate professor of MIS at the Price College of Business, the University of Oklahoma. She obtained her doctorate in MIS from the University of Georgia in 1991. She also has an MA in sociology from Columbia University, and a Master of Management Studies and a BA in psychology from the University of Bombay. Her current research interests in information systems include electronic collaboration, outsourcing, and alternate work arrangements. She also has a strong interest in sociological theory. She has published in journals such as the Information Systems Research, Journal of Management Information Systems, Small Group Research, Information and Management, and Database.

Bjørn Erik Munkvold is a professor of information systems in the Department of Information Systems, Agder University College, Norway. His main research interests are e-collaboration, organizational implementation of information technology, and qualitative research methods. He has published articles in such journals as Communications of the AIS, Database for Advances in Information Systems, European Journal of Information Systems, Information Systems Management, International Journal of Cooperative Information Systems, and Journal of Organizational Computing and Electronic Commerce. He has authored a book titled Implementing Collaboration Technologies in Industry: Case Examples and Lessons Learned.

M. Lynne Markus is the John W. Poduska senior chair in information management at the McCallum Graduate School of Business, Bentley College. She is the author of three books and numerous articles in journals such as MIS Quarterly, Information Systems Research, Organization Science, Communications of the ACM, Sloan Management Review and Management Science. She was named a Fellow of the Association for Information Systems in 2004. Professor Markus holds a BS in industrial engineering from the University of Pittsburgh and a PhD in organizational behavior from Case Western Reserve University.

John T. Nosek is a professor of computer & information sciences at Temple University. He has published widely on a broad range of information technology topics. For over a decade, his main interest has been in augmenting group sensemaking. The overarching goal of this work is to develop theory-based technology that will dramatically improve anytime, anywhere collaborative work by better managing the social, cognitive, and procedural complexities inherent in joint effort. Dr. Nosek’s work has been funded by the National Science Foundation, several private companies and foundations, including the Lattanze Foundation, the U.S. Navy, and the U.S. Air Force. He has also worked with a number of small and large companies, including Lockheed Martin, where he helped them initiate a program to institutionalize innovation by building an innovation culture. Dr. Nosek, a retired U.S. Navy Captain,
Alain Pinsonneault is a James McGill professor and the Imasco chair of information systems in the Faculty of Management at McGill University. His current research interests include the organizational and individual impacts of information technology, user adaptation, ERP implementation, e-health, e-integration, group support systems, strategic alignment of IT, and the business value of IT. He has published papers in Management Science, MIS Quarterly, Information Systems Research, the Journal of MIS, Small Group Research, Decision Support Systems, Organization Science, the European Journal of Operational Research, and the International Journal of Electronic Collaboration.

C.A.P. Smith holds an engineering degree from MIT and a PhD in information systems from the University of Arizona. He is currently an assistant professor of information systems at Colorado State University. Prior to working for CSU, he was a senior scientist at the U.S. Navy’s Space and Naval Warfare Systems Center in San Diego, also know as SPAWAR. While at SPAWAR he conducted a program of research into decision-making and managed multi-million dollar software development efforts for state-of-the-art decision support systems. He has published a number of scholarly articles in journals such as Human Factors, Group Decision and Negotiation, and International Journal of Human-Computer Interaction.

Ulrike Schultze is an associate professor in IT and operations management at Southern Methodist University. Her research focuses on the impact of information technology on work practices and she is particularly interested in knowledge work. Dr. Schultze has written on hard and soft information genres, information overload, and knowledge management. Her more recent research projects are in the area of Internet-based technologies and their implications for customer co-production. Dr. Schultze frequently relies on multi-method research designs, which include ethnographic observations, interviews and surveys. Her research has been published in, among others, ISR, MIS Quarterly, Information & Organizations.

Mary Beth Watson-Manheim is an assistant professor of information systems at the Liautaud Graduate School of Business, University of Illinois at Chicago. Her current research interests include impact of information and communication technologies on work; managerial, social, and technological implications of virtual work environments; and IT-enabled organizational change. She holds a doctorate in IT management from Georgia Tech. Dr. Watson-Manheim’s research has been published in Journal of Management Information Systems, IEEE Journal of


About the Authors

*Systems, Man and Cybernetics, MIS Quarterly Executive, Information Resources Management Journal, Information Technology and People, and Group Decision and Negotiation*, among others. She has consulted and researched for several national and multinational corporations. Prior to joining academe, Dr. Watson-Manheim was employed in the telecommunications industry.

**Michael L. Williams** is an assistant professor of information systems in the Graziadio School of Business at Pepperdine University in Malibu, CA. His research focuses on the influence of information technology on decision-making, and the strategic selection, implementation, and use of information systems to gain competitive advantage. He received a Bachelor of Arts (1990) from Oklahoma Christian University, a Master of Arts (1994), and Master of Divinity (1994) from Abilene Christian University, and Master of Business (2002) and a PhD (2004) in MIS at the Kelley School of Business at Indiana University.

**Ilze Zigurs** is a professor and the Mutual of Omaha distinguished chair of information science and technology, in the College of Information Science and Technology at the University of Nebraska at Omaha, USA. Her research examines design, implementation, and use of collaboration technologies, particularly in virtual teams and projects. She has published in such journals as *MIS Quarterly, Journal of Management Information Systems, Journal of Organizational Computing and Electronic Commerce*, and *Group Decision and Negotiation*, among others. She has recently co-authored a book published by the Project Management Institute, *Patterns of Effective Management of Virtual Projects*. She serves as editor-in-chief of *e-Service Journal*. 

Copyright © 2007, Idea Group Inc. Copying or distributing in print or electronic forms without written permission of Idea Group Inc. is prohibited.