
John Erickson is an assistant professor in the College of Business Administration at the University of Nebraska at Omaha. His research interests include UML, software complexity and Systems Analysis and design issues. He has published in journals such as the CACM, JDM, and in conferences such as AMICIS, ICIS WITS, EMMSAD, and CAiSE. He has also co-authored several book chapters.

Michael Brydon is an Associate Professor in the Faculty of Business Administration at Simon Fraser University in Vancouver, Canada. He received his Ph.D. in Management Information Systems from the University of British Columbia and M.Eng. and B.Eng. degrees in Engineering Management from the Royal Military College of Canada. His research interests lie at the intersection of decision theory, economics, and computer science and include computational economies, decision-theoretic valuation of real options, and markets for public goods such as knowledge and open source software. Recent
Kevin Crowston joined the School of Information Studies at Syracuse University in 1996. He received his PhD in information technologies from the Sloan School of Management, Massachusetts Institute of Technology (MIT) in 1991. Before moving to Syracuse he was a founding member of the Collaboratory for Research on Electronic Work at the University of Michigan and of the Centre for Coordination Science at MIT. His current research focuses on new ways of organizing made possible by the extensive use of information technology.

Florian Daniel is a postdoctoral researcher at the University of Trento. He holds a Ph.D. in Information Technology (2007) and a M.Sc. in Computer Engineering (2003) from Politecnico di Milano, Italy. His main research interests include Web engineering, mashups, service and UI composition, conceptual modeling in Web engineering, active/context-aware Web applications and business intelligence applications. Contact him at daniel@disi.unitn.it

Brian Dobing is an Associate Professor of Information Systems in the Faculty of Management at the University of Lethbridge. His research interests include system development using the Unified Modeling Language, influence of culture on web site design, and visual programming languages. His research has been published in journals such as Communications of the ACM, Journal of Database Management, Journal of Internet Research, and the Journal of Computer Information Systems. He is a member of the Editorial Board for the Journal of Database Management and Journal of Information Systems Education.

Brenda Eschenbrenner is currently pursuing her PhD in Management Information Systems, with concentrations in accounting, information technology, and human cognition, at the University of Nebraska—Lincoln. Her research interests include virtual world environments, human acceptance and use of current and emerging technologies, factors contributing to information system proficiency, and technology applications in education and training. She has over 10 years of work experience including management positions with a former Fortune 500 company and involvement with system implementation efforts.

Joseph Feller, Ph.D., is a senior lecturer in Business Information Systems at University College Cork, Ireland. His research focuses on open source software and other forms of collaborative production. He has published four books and his work has appeared in leading international journals and conferences including Information Systems Research, Information Systems Journal, Journal of Strategic Information Systems, Journal of Database Management, the International Conference on Information Systems, the European Conference on Information Systems, and working conferences of IFIP. He has also published widely in practitioner-oriented publications and is a frequent contributor to the Cutter Consortium. He was program chair for the IEEE/ACM workshop series on open source software engineering (2001–2005) and the Third International Conference on Open Source Systems (IFIP 2.13) and has edited several journal special issues on the subject of open source.

Patrick Finnegan received his PhD from the University of Warwick, England, and is currently an Associate Professor in Information Systems in the Australian School of Business at the University of
New South Wales, Australia, as well as a Senior Editor of the Information Systems Journal. He previously held an Associate Professorship in Management Information Systems at University College Cork, Ireland, and was President of the Irish Association for Information Systems. His research on Inter-Organizational Systems and Electronic Business has been published in leading international journals and conferences, including Information Systems Research, Information Technology and People, The Information Systems Journal, The International Journal of Electronic Commerce, DATABASE, Electronic Markets, ICIS and ECIS.

**Joseph Fong** received his PhD degree in computing at University of Sunderland in 1993, and is an associate professor at computer science department of City University of Hong Kong. He is a fellow member of the Hong Kong Computer Society and the honorary founder chairman of Hong Kong Web Society. He has published above 100 publications including US and Hong Kong patents, SCI journals, conference proceedings, and text books. His research interests are in database reengineering and interoperability, XML and hybrid Learning, and has been organizing many international eLearning conferences.

**Andrew Gemino** is an associate professor of management information systems in the faculty of business administration at Simon Fraser University. His primary research interests are in the evaluation of conceptual modeling techniques and information technology project management. His papers have been published in the Journal of Management Information Systems, Communications of the ACM, Requirements Engineering Journal, Journal of Asynchronous Learning Networks and Data and Knowledge Engineering. He is funded through grants from the National Sciences and Research Council (NSERC) and the Social Sciences and Humanities Research Council (SSHRC). Andrew is currently President of the AIS Special Interest Group on Systems Analysis and Design (SIGSAND).

**Huiping Guo** is an assistant professor in the Department of Computer Science at California State University, Los Angeles. She received her PhD degree in computer science from University of Ottawa in 2003 and did postdoctoral research for two years at George Mason University. Her research interests focus on multimedia communications, digital rights management and information security.

**Jeremy Hayes** is a Lecturer in Business Information Systems at University College Cork. His research interests are in the area of electronic business models, inter-organisational systems, open source software, and business agility. He has published his research findings at international conferences and journals including the European Journal of Operational Research, Information Systems Research, Journal of Database Management, the European Conference on Information Systems (ECIS) and IFIP working conferences.

**Wan Mohd Nasir Wan Kadir** received his B.Sc. from Universiti Teknologi Malaysia in 1994, and his MSc and PhD degrees from UMIST, Manchester in 1996 and 2005 respectively. He is an academic member of staff at the Software Engineering Department, Faculty of Computer Science and Information Systems, Universiti Teknologi Malaysia, and currently, he is the Head of the Department. He is also a member of pro-tem committee of Malaysian Software Engineering Interest Group (MySEIG). His research interests include architecture-based software evolution, requirements traceability, component reusability, business rules, object- oriented design and CASE tools.
About the Contributors

**Jumi Kim** received the Ph.D. in the Department of Industrial and Manufacturing Systems Engineering at Iowa State University. She got her B.S. in Industrial Engineering from the Kangnung National University of Korea, and a M.S. in Industrial Engineering from the Seoul National University of Korea. She is now a senior researcher in Korea Small Business Institute. Her research interests are in simulation optimization, web based information systems, and data mining.

**Stefan Koch** is associate professor of information business at the Vienna University of Economics and Business Administration, Austria. He received an MBA in management information systems from Vienna University and Vienna Technical University, and a PhD from Vienna University of Economics and Business Administration. Currently he is involved in the undergraduate and graduate teaching program, especially in software project management and ERP packages. His research interests include cost estimation for software projects, the open source development model, software process improvement, the evaluation of benefits from information systems, and ERP systems. He edited a book, Free/Open Source Software Development, for an international publisher in 2004 and acted as guest editor for Upgrade for a special issue on libre software. He has published more than 10 papers in peer-reviewed journals, and over 30 in international conference proceedings and book collections.

**Wookey Lee** received the B.S., M.S., and Ph.D. in Industrial Engineering from Seoul National University, Korea. Currently, he is a Professor in the department of Industrial Engineering, Inha University, Incheon, Korea. He finished the MSE in Carnegie-Mellon University, PA, USA and he has been a visiting scholar at CS, UBC, Canada. He got the best paper award in KORMS. He is now Editor-in-chief in the Journal of Information Technology and Architecture. His research interests include Web Structuring, mobile and multimedia DB, Data Warehousing, and EA.

**Yingjiu Li** is currently an assistant professor in the School of Information Systems at Singapore Management University. He received his PhD degree in Information Technology from George Mason University in 2003. His research interests include application security, privacy protection, and data rights management.

**Pericles Loucopoulos** is professor of information systems in the Business School, Loughborough University, United Kingdom and adjunct professor at the University of Manchester. He is the co-editor-in-chief of the Journal of Requirements Engineering, associate editor for Information Systems and serves on the editorial boards of the Information Systems Journal, the Journal of Computer Research, Business Process Management Journal, International Journal of Computer Science & Applications, the International Journal of Computing and ICT research, among others. He is a fellow of the British Computer Society and has served as general chair and programme chair of six international conferences and has been a member of over 150 Programme Committees of international conferences. He has published over 150 papers in academic journals and conference proceedings on the engineering of information, and the tools, methods and processes used to design, develop and deploy information systems in order to meet organisational goals. He has written or edited 10 books related to requirements and information systems engineering.

**Kamal Masri** is a lecturer in management information systems in the Faculty of Business Administration at Simon Fraser University. He spent over 12 years involved in all aspects of developing special-
Fiona Fui-Hoon Nah is an Associate Professor of Management Information Systems (MIS) at the University of Nebraska-Lincoln. Her research interests include human-computer interaction, 3-D virtual worlds, computer-supported collaborative work, knowledge-based and decision support systems, enterprise resource planning, and mobile and ubiquitous commerce. She has published her research in journals such as Journal of the Association for Information Systems, Communications of the Association for Information Systems, Communications of the ACM, IEEE Transactions on Education, International Journal of Human-Computer Studies. She is an Associate Editor of Journal of the Association for Information Systems and Journal of Electronic Commerce Research. She also serves on the Editorial Board of more than ten other MIS journals. She is a co-Founder and Past Chair of the Association for Information Systems Special Interest Group on Human-Computer Interaction, and is a featured volunteer for the Association for Information Systems (June 2008). She received her Ph.D. in MIS from the University of British Columbia, and her M.S. and B.S. (Honors) in Computer and Information Sciences from the National University of Singapore. She was previously on the faculty of School of Computing, National University of Singapore, and the Krannert School of Management, Purdue University.

Christian Neumann holds a PhD from the Department of Information Business at the Vienna University of Economics and Business Administration, Austria. He received his masters degree in engineering and management from the University of Karlsruhe, Germany. His research interests include quality of open source projects, usability of frameworks, cost estimation, and software investment analysis. He is now working for an international management consulting company.


Jeffrey Parsons is Professor of Information Systems in the Faculty of Business Administration at Memorial University of Newfoundland. His research interests include systems analysis and design using UML, database management, and the semantic web. His research has been published in journals such as Management Science, Communications of the ACM, ACM Transactions on Database Systems, Journal of Management Information Systems, and IEEE Transactions on Software Engineering. He serves as a senior editor for the Journal of the Association for Information Systems and is on the editorial board of the Journal of Database Management, and is Program Co-chair of the 2008 Americas Conference on Information Systems (AMCIS).

Giuseppe Pozzi is associate professor of Computer Engineering at the Politecnico di Milano, Italy, where he teaches the classes of Database Systems and of Workgroup and Workflow Systems. He received a M.Sc in E.E. in 1986 and a Ph.D. in 1992 from Politecnico di Milano, respectively. His main research
About the Contributors

interests include temporal and active database systems, workflow management systems, temporal information in workflow systems. Contact him at giuseppe.pozzi@polimi.it

**Iris Reinhartz-Berger** received her B.Sc. degree in Applied Mathematics and Computer Science from the Technion, Israel Institute of Technology in 1994. She obtained a M.Sc. degree in 1999 and a PhD in 2003 in Information Management Engineering from the Technion, Israel Institute of Technology. She is currently a faculty member at the Department of Management Information Systems, Haifa University, Israel. Her research interests include conceptual modeling, modeling languages and techniques for analysis and design, domain analysis, development processes, and methodologies. Her work has been published in journals and international conferences.

**Matti Rossi** is a professor of information systems at Helsinki School of Economics. He has worked as research fellow at Erasmus University Rotterdam and as a visiting assistant professor at Georgia State University, Atlanta. He received his PhD degree in business administration from the University of Jyväskylä in 1998. He is currently the European and African representative in the Association of Information Systems. He has been the principal investigator in several major research projects funded by the technological development center of Finland and Academy of Finland. His research papers have appeared in journals such as CACM, Journal of AIS, Information and Management, and Information Systems, and over thirty of them have appeared in conferences such as ICIS, HICSS and CAiSE.

**João Saraiva** is currently a PhD student (in the area of computer science and engineering) at Instituto Superior Técnico (IST/UTL) since 2007. He is also a researcher at INESC-ID, as a member of the Information Systems Group (GSI) since 2004, where he participates in ProjectIT (PhD focus), WebComfort, and EscolaNaNet projects. His professional and research interests are in modeling and metamodelling, model-driven engineering, domain-specific modeling, CMS and ECM systems, and CASE and CSCW tools.

**Barbara Scozzi** is an assistant professor at the Politecnico di Bari, Italy. She received her PhD in management engineering from the University of Rome Tor Vergata/Polytechnic of Bari in 2001. Since 1997 she has been involved in many research projects at the Politecnico di Bari. Her main research interests are coordination, knowledge management and innovation in business organizations.

**Myung-Keun Shin** received the BS and MS in computer science and the PhD in information & communication from Korea Advanced Institute of Science and Technology, Korea. He is currently a researcher in the Telecom Business Division, SK C&C, Korea. His research interests are knowledge management system, database transaction processing, and information retrieval, etc.

**Herbert Shiu** was the project manager of a funded research project under the Department of computer Science at City University of Hong Kong. He graduated with a B.Sc. in Computer Science from the University of Hong Kong in 1992, a MSc, and MPhil in Computer Science from City University of Hong Kong in 1998 and 2006 respectively. He is now a PhD student at City University of Hong Kong. His current research interests are in database, XML and object-oriented software design and development.
Alberto Rodrigues da Silva is professor of information systems at the Department of Computer Science and Engineering at Technical University of Lisbon (IST/UTL) Portugal. He is also a senior researcher at INESC-ID and director at the SIQuant Company. His professional and research interests are in modeling and metamodeling, model-driven engineering, requirement engineering, enterprise knowledge-based platforms, and CSCW and CASE Tools.

Kari Smolander is a professor of software engineering in the Department of Information Technology, Lappeenranta University of Technology, Finland. He has a PhD (2003) in computer science from Lappeenranta University of Technology and a Licentiate (1993) and Master (1988) degree from University of Jyväskylä, Finland. In addition to his long teaching experience, he has worked several years in industry and in 1990's he was the main architect in the development of MetaEdit CASE tool. He has published more than 50 refereed research papers in international journals and conferences. His current research interests include architectural aspects of systems development and organizational view of software development.

Arnon Sturm is a faculty member within the department of Information Systems Engineering at Ben-Gurion University. He obtained a M.Sc. degree in 1999 and a PhD in 2004 in Information Management Engineering from the Technion, Israel Institute of Technology. His research concentrates on software engineering and in particular domain engineering and software development methods. Prior to his studies, Arnon has gained extensive experience in developing software systems in the industry. He also served as a member of a software engineering team that addressed problems of software development.

Kris Ven graduated from the Faculty of Applied Economics of the University of Antwerp, Belgium, in 2002. He is currently working in the Department of Management Information Systems at the University of Antwerp. He is preparing a PhD on the organizational adoption of open source software. Related research interests include the link between innovation in organizations and open source software, and the adoption of open source software by public administrations. He has authored and presented several papers at international conferences on open source software and information systems.

Jan Verelst received his PhD in Management Information Systems from the Faculty of Applied Economics of the University of Antwerp, Belgium, in 1999. He is working in the Department of Management Information Systems at the University of Antwerp, where he teaches courses on analysis and design of information systems. He is also an executive professor at the Management School of the University of Antwerp. His research interests include conceptual modeling of information systems, evolvability and maintainability of information systems, empirical software engineering, and open source software.

Aidan R. Vining is the CNABS Professor of Business & Government Relations in the Segal Graduate School of Business, Simon Fraser University in Vancouver, Canada. He obtained his Ph.D. at the University of California, Berkeley. He also has an MBA from the University of California, Riverside and an LLB from King’s College, London University. His research interests focus on both public policy and business strategy, especially strategy and organizational incentives. Recent articles have appeared in the Journal of Policy Analysis and Management, the Journal of Management Studies, Industrial and Corporate Change, American Behavioral Scientist, Journal of Public Affairs, and Public Administration.
About the Contributors


Hai Wang is an Assistant Professor of Computing and Information Systems at Saint Mary’s University. He received his PhD from University of Toronto. His research interests are in areas of database, data mining, knowledge management, and performance modeling. His papers have been published in VLDB, Performance Evaluation, ACM SIGMETRICS Performance Evaluation Review, Knowledge and Information Systems, Journal of the Operational Research Society, Managerial and Decision Economics, International Journal of Mobile Communications, Data and Knowledge Engineering, and others.

Shouhong Wang is a Professor of Management Information Systems at University of Massachusetts Dartmouth. He received his PhD from McMaster University. His research interests include data mining, knowledge management, and business intelligence. He has published over 90 papers in academic journals, including Information Resources Management Journal, Journal of Organizational and End User Computing, Journal of Management Information Systems, Information & Management, International Journal of Information Management, Information Systems Management, Management Science, Decision Sciences, Journal of The Operational Research Society, and others.

Shuhong Wang is currently a Research Fellow in the Faculty of Informatics at University of Wollongong. He received his PhD degree in Mathematics from Peking University in 2005. His research interests include cryptography and its application in information security.