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**Tooran Alizadeh** is a PhD student at University of Sydney. Her research has focused on the interaction between the new technology and new urban form. Her PhD research concerns with the possibilities that the new telecommunication technologies provide for residential communities to adjust with the different life-style of information-workers and play a productive role in the knowledge-based economy. This study has been based upon her Master thesis in urban design and planning which developed an IT oriented urban design guideline to address the opportunities that the digital revolution has provided to rethink the design of urban environments. She has several years’ professional design and planning practice experience, working for the leading firms in her home country Iran, and has been involved with some teaching experience in the University of Sydney regarding local and regional economic development and urban planning.

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Timothy Donnet is a PhD candidate at Queensland University of Technology’s School of Management. His current research on the governance of airport-local urban development is in affiliation to the international research collaboration known as the Airport Metropolis Project, run out of Queensland University of Technology’s Faculty for Built Environment and Engineering. His research interests also include knowledge transfer processes within and between clusters of small and medium sized enterprises. He was recently published as a co-author in a research report made on behalf of the Dutch Commission for Spatial Development for Airports (Commissie Raumtelijke Ontwikkeling Luchthavens), and recently had a conference paper on airport privatisation published in a book of selected papers for the 10th Annual TRAIL Congress, Rotterdam.

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Blanca Garcia holds a Development Policy Research Fellowship at Northern Borderlands Research College (Colef. Monterrey, Mexico). Blanca is a Human Resources Developer and Learning Technologist dedicated to the facilitation, creation and research of e-learning and knowledge-generative environments through the fostering of networking opportunities in the workplace. She focuses on supporting workplace learners challenged by demanding knowledge-based development (KBD) processes in their institutions and regions. In terms of KBD interests, Blanca presently participates in the international consultation exercise MAKCI (Most Admired Knowledge City Awards) as facilitator and technical secretary, and has contributed with K-Cities case studies for a number of publications on KBD topics, such as the Journal of Knowledge Management, and the seminal Knowledge Cities book, edited by F.J. Carrillo under the Elsevier-Heinemann flag.
About the Contributors

Apostolos Giannakopoulos was born in Greece, Pyrgos Ilias, and after matriculating came to South Africa, where he received his B.Sc degree majoring in mathematics. After his diploma in machine design he worked as a designer for more than ten years. In 1980 he joined education. Since then he obtained his B.Ed and M.Ed and currently busy with his D.Ed. He taught in high schools, teachers training college and at the present University of Johannesburg since 1990. He is a believer of pragmatism driven by mathematico-logical passion giving rise to what he calls “a psycho-pragmatic” approach to everything. He has presented his creative ideas to a number of international and national conferences on mathematics, information technology, and knowledge management. He has also written mathematics textbooks and co-authored others.

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About the Contributors

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América Martínez Sánchez has received her Ph.D. in Educational Innovation with a Knowledge Management concentration area at ITESM, Virtual University, 2007. She is Coordinator of Human Capital Technical Area in the Center for Knowledge Systems. She has participated in the design, management and implementation of different projects with a focus on Knowledge Based Value Systems. Her teaching experience has been focused on the area of Knowledge Management at postgraduate and bachelor levels as a professor researcher in Tecnológico de Monterrey. She has also participated in the design of learning courses, workshops and specialized modules on Knowledge Management and Human Capital taught in specialized courses.

Norizan Mat Saad is currently a lecturer in marketing at Universiti Sains Malaysia, Penang, Malaysia. He earned his Ph.D., from the Management Centre, University of Bradford, UK, MBA from the University of Hull, UK and BBA (Hons) in marketing from Coventry University, UK. He has published scholarly papers in internationally refereed journals and proceedings. In summation, there are five journals published including two published under widely cited Emerald journals. It should be noted, that one article has been published in European Journal of Marketing. As an acknowledgement, EJM is one of the most referred international journals in marketing area and is included in ISI Social Sciences Citation Index recently. Dr Norizan has also published about twenty articles in international conferences. These include the presentations in two reputed international marketing conferences; i.e., American Marketing Association (AMA) Educators conference and European Marketing Educators Conference (EMAC).

Antonio Petruzzelli Messeni got the laurea degree in Business Engineering at the Politecnico di Bari. After a two years period as organizational analyst at Eni SpA, he got the PhD in Innovation Management at same university. Visiting scholar at the IESE Business School and research fellow at the Politecnico di Bari, his research interests mainly concern the area of innovation management, including themes such as knowledge creation and transfer, university-industry relationships, proximity, system dynamics modelling, and input-output analysis. In these topics he has published several articles on international journals and presented paper at international conferences.
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**Sigal Shachar** earned her MA. in Organizational Behavior at Tel-Aviv University, Israel. Her thesis researched methods for measuring knowledge in organizations. Mrs Shachar is a management consultant and researcher in knowledge measurements projects within regions, states, and organizations. In addition, she is an experienced lecturer and group instructor in the fields of management, innovation, and creativity. She conducted, alongside with Edna Pasher, two Intellectual Capital Assessments for the state of Israel, in 2004 and in 2007. These assessments were based on the Skandia Navigator model of Prof. Leif Edvinsson.

**JC Spender** is currently Visiting Professor at the School of Economics and Management, Lund University (Sweden) and Visiting Professor ESADE/Universitat Ramon Llull (Spain). His PhD thesis ‘Industry Recipes’ (Blackwell, 1989), which examined managers’ uncertainty handling procedures in three different industries, won the US Academy of Management’s 1980 AT Kearney Prize. He has served on the faculties of City University (London), York University (Toronto), UCLA, University of Glasgow, and the Chair of Entrepreneurship and Small Business at Rutgers (New Jersey). His principal work is on Knowledge Management and Corporate Strategy. The focus is on the management and industry responses to uncertainty - meaning (a) the absence of key strategic data, and (b) difficulties with making actionable sense of the data available.

**Diane-Gabrielle Tremblay** is professor of labour economics at the Télé-université of the University of Québec in Montréal, Canada; she has been appointed Canada Research Chair on the socio-economic challenges of the Knowledge Economy in 2002 (http://www.teluq.uqam.ca/chaireecosavoir/) and is director of the research center CURA on work-life balance over the lifecourse. She has been invited professor at the Sorbonne-Paris I, and Universities of Lille 3, Angers, Toulouse, Lyon 3, Louvain-la-Neuve, in Belgium, University of social sciences of Hanoi (Vietnam) and the European School of Management. She has published many articles in various journals such as the *Applied Research on Quality of Life, Social Indicators Research, the Journal of E-working, the Canadian Journal of Urban Research, International Journal of Entrepreneurship and Innovation Management, Canadian Journal of Communication, Canadian Journal of Regional Science, Leisure and Society, Women in Management, Géographie, économie et société, Carriérologie, Revue de gestion des resources humaines*, and others.
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Caroline Wong teaches at the UQ Business School of the University of Queensland, Australia. The focus of her current research is on managing the intangible resources (such as knowledge and information) and competencies (such as creativity, reputation and experience) that have increasingly become the sources of competitive advantage in the new economy. Her areas of research include sectors in the creative/cultural industries with particular interest in the film industry. She also explores the challenges of new technologies such as digital technology that impact on the value chain of the film industry. Dr. Wong has researched and published widely in the area of creativity management and knowledge management by taking a multidisciplinary approach linking them to human resources management, international business, innovation, entrepreneurship and business strategy.