About the Contributors


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Jano de Souza holds a PhD from the University of East Anglia, UK (1986), and is an associate professor at the Graduate School of Engineering, at the Federal University of Rio de Janeiro, where he heads the database group. He has extensive experience in the fields of databases, knowledge management and computer supported cooperative work, and has supervised more than 50 students and written more than 200 papers in these areas. His activities include consulting for a number of Brazilian companies and governmental institutions. His current interests are in scientific knowledge management, ontologies and collaborative systems. He is a member of the steering committee of the yearly CSCWD conference and has participated in several program committees for other conferences.

Martha del Alto is currently serving as the Software Release Authority in the Technology Partnerships Division office at NASA Ames Research Center. In this position she is responsible for the release of software, as well as Open Source within the center. Additionally, she contributes to the development of partnerships between researchers in the industrial, academic and governmental sectors for the purpose of advancing the space exploration vision and creating terrestrial benefits. Prior to that she was in the Intelligent Systems Division office, where she co-founded, and helped establish successful research document management systems. The first one was the New Millennium Documentation Project, and the second was the Postdoc Project. Her professional interests include issues of software/open source, proprietary data, knowledge management and the commercialization of space. Her most recent interests lie in contributing to the national vision of space exploration and making it more affordable through partnerships.

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Victor M. Gonzalez is a Lecturer in Human-Computer Interaction and member of the Interactive Systems Group at the University of Manchester, specialized on the study of people’s usage, adoption and adaptation of information and communication technologies. He is also a Senior Research Fellow of CRITO (Centre for Research on Information Technology and Organizations) at the University of California at Irvine, USA. He conducts investigations on technology usage in home, office and hospital settings and specializes on the application of ethnographic methods (e.g. interviews, participant observation) and participatory design techniques (e.g. scenario-based design). He received Ph.D. and Master degrees in Information and Computer Science from the University of California at Irvine and a Master degree in Telecommunications and Information Systems from the University of Essex, United Kingdom. He is a member of ACM SIGCHI and vice-president of the ACM SIGCHI Mexican Chapter.

Thomas Grasse is a research engineer at Jeppesen GmbH, Neu-Isenburg, Germany, which is providing aeronautical information services. He studied computer science at the University of Hagen with economics as subsidiary subject. From December 2004 until November 2005 he worked as student assistant at Fraunhofer IPSI (Integrated Publication and Information Systems Institute), Darmstadt, Germany. During this time, he wrote his diploma thesis which was about the design and implementation of a system architecture for the efficient collaboration of emergency units.

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Len Jessup is dean of the College of Business and Economics, Washington State University, and the Philip L. Kays distinguished professor in management information systems. While at WSU, he has guided the school through AACSB reaccreditation, developed the Boeing Classroom of the Future, and managed the implementation of a Web-based, online version of the MIS curriculum. Dr. Jessup earned his BA and MBA at California State University, Chico, and his PhD in organization behavior and MIS from the University of Arizona. His research interests include groupware, wireless collaboration, electronic commerce, and technology supported learning and decision-making. He has authored and co-authored numerous scholarly articles, as well as the MIS textbooks Information Systems Foundation and Information Systems Today with his colleague Joe Valacich. With his wife, Joy Egbert, he won Zenith Data Systems’ Masters of Innovation Award for Education.

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Isidro Laso-Ballesteros is a Scientific Officer at the Directorate General Information Society and Media of the European Commission where he is in charge of the long term research activities and strategy of the Networked Media unit, and is now dealing with the Future Media Internet initiative. In addition, he teaches as lecturer in several universities and currently keeps permanent teaching slots in several postgraduate courses of the Virtual School of the Universidad Politecnica de Madrid-CEPADE. He holds a degree on civil engineering and postgraduate studies on computational engineering and systems/networking engineering. Isidro has authored various books on the topic of Internet: “Internet y Comercio Electronicoy “Internet, Comercio Colaborativo y mComercio”. He has also published chapters in Japanese, English and Spanish in reviewed books edited by IOS press and Kluwer Academic publ. He has also authored three publications on Collaborative technologies, innovation, collaborative work environments and innovation published by the Official Publication Office of the European Communities (OPOCE). He is member of scientific boards of several IEEE and international conferences on ICT. He is regularly invited as keynote speaker on research institutions and conferences to talk about long term ICT research.
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Vicki Sauter is Professor of Information Systems at University of Missouri - St. Louis. She has published extensively in the area of systems development and design. She has one book, Decision Support Systems: An Applied Managerial Approach, and many publications in scholarly journals, primarily focusing on DSS design. Her primary research interest is how decision makers make choices as it reflects upon the design of decision support systems. She has focused her research on the models and the model management features that would facilitate their use in a DSS, and examined these issues in both the public and private sectors, and in cross-cultural domains. Her current focus involves the design issues for internet-based decision support, especially with a focus on better design of decision-based intranets, and about trends of women in computing careers.
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**Helen Stewart** today is the NASA Ames Research Center IT Security Manager, primarily focused on the Federal Information Security Management Act (FISMA), information handling issues dealing with confidentiality, integrity, and availability with federal information and technology. She founded and managed the New Millennium Documentation Project and the Postdoc Project in the Computational Sciences Division of NASA Ames Research Center, where she has worked since 1987. Her research and development efforts are primarily focused on ensuring compliance with National and NASA Policies, IT Security, and Secure Collaborative Assistant Systems and Environments. She has worked in many projects involving secure advanced federated environments, where primary focus was on secure information sharing for risk management, for the Space Shuttle Program and Mission Control Center. Ms Stewart continues today to research, policy, procedures, and contractual influences on Knowledge Management (KM), IT Security, and Risk Management (RM) to determine impacts these may have on National space based assets.

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