About the Contributors

Sherif H. Kamel is Dean of the School of Business at the American University in Cairo and Professor of Management Information Systems at the Department of Management. Kamel served as Associate Dean for Executive Education (2008-2009). Prior to that, he was Director of the Management Center (2002-2008) and was Director of the Institute of Management Development (2002-2006). Before joining AUC, he was Director of the Regional IT Institute (1992-2001) and he co-established and managed the training department of the Cabinet of Egypt Information and Decision Support Centre (1987-1992). He has accumulated experience in building and managing professional development institutions addressing management development and leadership. He consults to government organizations and corporations addressing professional and executive development, management and IT strategy deployment. Kamel is a co-founding member of the Internet Society of Egypt (1996). His research and teaching interests include management of information technology, information technology transfer to developing nations, electronic business, human resources development, and decision support systems and has published widely in the areas of IS and management. Kamel serves on the editorial and advisory board of a number of IS journals and is the associate editor of the Journal of Cases on Information Technology, Journal of IT for Development and the Electronic Journal of IS in Developing Countries. He is the editor of Electronic Business in Developing Countries: Challenges and Opportunities (2005) and Managing Globally with Information Technology (2003). He holds a PhD from London School of Economics and Political Science (1994), an MBA (1990), and a BA in Business Administration (1987) from The American University in Cairo.

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Ja’far Alqatawna is a PhD research student at Sheffield Hallam University, England. He received his B.Eng degree in Computer Engineering from Mu’tah University, Jordan, followed by MSc. in Information and Communication Systems Security from The Royal Institute of Technology (KTH), Sweden. He was part of research project for investigating XACML as a policy language for distributed networks at Security, Policy and Trust Lab (SOPT) of the Swedish Institute of Computer Science (SICS), Sweden. Alqatawna has also gained practical experience as a System Integrator at FDS, Dubai and deployment of business-critical applications, database administration, security solutions and network management. He has been part of many ITIL projects at multinational companies in the Gulf region. Ja’far is lecturer at King Abdullah II School for Information Technology, University of Jordan from where he obtained a scholarship to pursue his postgraduate studies in UK. He has benefitted from the opportunity to learn from notable scholars in the field of information security such as Prof. Sead Muftic, Prof. Louise
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Yngström and currently he is under the supervision of Prof. Jawed Siddiqi who leads the Informatics Research Group at Sheffield Hallam University, UK. His Current research interests are in the field of e-Business Security in which he is trying to adopt a new research approach which goes beyond the technical dimension of e-Business security to develop multi-dimensional framework to integrate security in a way that provides trustworthy e-Business environment that considers the interests of the different stakeholders of e-Business.

Mahfuz Ashraf has a broad scholastic training which encompasses a number of various areas: Marketing, Information Systems (IS) and Information Technology (IT). Dr. Ashraf was awarded a PhD from University of South Australia. Ashraf's PhD training in IT, sponsored by Australian Government International Post Graduate Scholarship (IPRS), gave him a unique opportunity to learn extensive academic research (analytical/report writing) and produce scholarly research papers worldwide within the domain of IT, IS ICTD and Business. Dr. Ashraf is now working as lecturer in Department of Management Information Systems, University of Dhaka, Bangladesh and doing research in Brainstorm Bangladesh. Based on his doctoral research experience and prior education/experiences, Dr. Ashraf brings to his work a nuanced and sophisticated understanding of interpretive research methodologies and theories drawn from a wide range of fields including information systems (understanding social/contextual issues of diffusion-adopt-implementation of IT), and development economics (capability approach). Dr. Ashraf's doctoral study focused on exploring socio-economic impact with an emphasis on understanding human behaviour, attitudes and perceptions towards ICT-led development projects in rural areas of developing countries. Dr. Ashraf's ICTD impact work has recently been recognized at Singapore Internet Research Centre, Singapore and IDRC, Canada [two years (2009-11) research grant]. He is the principal investigator of the project; 'An impact assessment framework to evaluate the effectiveness of Information Communications Technology (ICT)-led development project at micro (community) level in a developing country; Bangladesh'. He is also supervising project (2009) at public sector in Ministry of Planning, Government of Bangladesh.

Nahed Azab is an IT consultant and lecturer. She plays an active role in planning and updating the curriculum, compiling and editing the material and course work, and teaching a number of IT undergraduate and postgraduate courses at the American University in Cairo and the Regional Information Technology Institute. In particular Mrs. Azab focuses on Electronic Commerce, Electronic Marketing and Management Information Systems. She is also at her final stage in her PhD at the School of Engineering and Information Sciences - Middlesex University, London. Mrs. Azab obtained her MSc. in Business Information Technology, School of Computing Sciences - Middlesex University, London (July 2002). She graduated with a BSc. from the faculty of Engineering - Ein shams University, Cairo (1984). Her 25-year career path encompassed software programming, analysis and design, computer center management, software instruction and general IT consultancy work. Mrs. Azab presented a number of academic papers in journals, books, and conferences.

Mohammad Hjouj Btoush was awarded in 1992 a Bachelor Degree of Computer Science (BSc) from Mu'tah University (Jordan). In 2004 he obtained a Master degree in Computer Science (MSc) from the Graduate Studies School at Amman Arab University (Jordan). In 1992 he joined Karak Community College of-Al-Balqa Applied University- Jordan as a lecturer in the Computer Science Department where he taught the following courses: Computer Network Management, Operating Systems, e-Commerce,
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Khaled Dahawy is an Associate professor in the Department of Management, at the American University in Cairo (AUC). He received his Ph.D. from the University of North Texas (UNT), MBA from Pennsylvania State University (Penn State), and bachelor from AUC. His research interests include financial accounting, international accounting, auditing, and accounting information systems. He has several papers and cases that are published in academic accounting journals, and presented in academic and practitioners conferences. He teaches financial accounting, international accounting, tax accounting and auditing, and has received the department of management teaching excellence award, in 2004. Dr. Dahawy has considerable connections with accounting students extracurricular activities at AUC and has initiated and acts as the advisor to the Accounting Link, which is the accounting club at AUC that links the academic and practical aspects of accounting. Dr. Dahawy is a certified public accountant (CPA) from the State of Illinois, USA, certified from the Egyptian Society for Accountants and Auditors (ESAA), and is certified by the Egyptian Accounting Syndicate. He has extensive practical experience as an expert in the Capital Market Authority (CMA) and has served as a consultant in many missions with the World Bank, United Nations, and the National Democratic Party (NDP). He is also a member of the board of the Council for financial and Managerial Affairs in the NDP, the head of the youth committee in the Rotary Club of Cairo, and member of the Egyptian Junior Businessmen Association (EJB). In addition, Dr. Dahawy has conducted several training courses and presentations to teach accounting for numerous diverse constituents.

Gerald Goh Guan Gan is a Lecturer in Knowledge Management at the Faculty of Business and Law, Multimedia University, Malaysia. His research interests include investigations into socio-technical issues of knowledge management, mass media and ICT. His current research includes the role of media technology on health decision making and knowledge sharing among school teachers.

Laura Hosman is a Ciriacy-Wantrup Postdoctoral Research Fellow at the University of California, Berkeley. Her work focuses on the role for information and communications technology (ICT) in developing countries, particularly in terms of its potential effects on socio-cultural factors, human development, economic growth, and sustainability. Presently, she studies the role of corporate involvement in bringing technology to the developing world through Public-Private Partnerships. She also focuses on ICT-in-education projects. She received her Ph.D. from the University of Southern California, in Political Economy and Public Policy.

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Gregor Lenart is a teaching assistant and senior researcher at the Faculty of Organizational Science, University of Maribor. He is also a member of eCenter and head of the eCollaboration Laboratory. His current research includes computer supported collaborative work, group support systems and knowledge management. He is also actively involved in several EU research projects focusing on mobile commerce and e-business.

Khor Yoke Lim is an Associate Professor with the School of Communication, Universiti Sains Malaysia. Her research interests include investigations into health, technology and identity. Among her current research include a study on communication, stigma and HIV persons, as well as information access and usage among cancer patients. She is a fellow of the Women Development Research Center in Universiti Sains Malaysia and is the primary investigator for a research on mainstreaming gender in corporate social responsibility. Some recent publications include a book chapter on “Chinese newspapers, ethnic identity and the state” in Media and Chinese Diaspora published by Routledge, London (2006) and co-author on “An exploratory study on the adoption of business-to consumer internet banking among Malaysian professionals” in International Journal of Management & Entrepreneurship, (2008, Vol 4:1). She is in the editorial board of a refereed international journal published by Universiti Sains Malaysia called Kajian Malaysia (Journal of Malaysian Studies).

Stephen Little is based at the Open University Business School, U.K. and holds visiting positions at the Rotterdam School of Management, the Netherlands and the University of Bolton, U.K. He is Chairman of the Asia Pacific Technology Network (APTN), and a member of the council of the Design Research Society. He has held full-time appointments at Manchester Metropolitan University, UK the University of Wollongong NSW and Griffith University Queensland, Australia and has held visiting appointments at The Australian National University, Canberra and the Australian Graduate School of Management, Sydney. He is a member of IFIP Working Group 8.2 and his current research interests include the role of ICTs in supporting the circulation of skilled labour and capacity transfer between regions. As a member
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**Bushra Tahseen Malik**, a researcher specialized in the fields of development economics and market analysis. After completing her graduation in Economics from University of Dhaka, Bangladesh, she joined in Brainstrom Bangladesh as researcher in early 2009. Her research interest concentrates on poverty alleviation, ICT and development and e-Governance. As an early research career, Bushra has published two articles in journals and conference proceedings.

**Nicholas C. Maynard** is a Policy Researcher at the RAND Corporation where he focuses on information technology, S&T policy, and economic development. His current projects include technology acquisition, economic development policies, and best practices for R&D management. Dr. Maynard has led research teams to develop strategic plans for technology development initiatives as well as performed several national case studies, and developed a plan for cross-border technology centers. Dr. Maynard also led a multi-year effort to benchmark the US national innovation system for European Commission, comparing the US system against its peers in Europe and the Americas. Dr. Maynard received his BA and MA from the University of Chicago in Political Science and he completed a Public Policy PhD at University of North Carolina at Chapel Hill. His dissertation research on national technology strategies was supported through a National Science Foundation grant.

**D. Puthira Prathap**, Senior Scientist, Sugarcane Breeding Institute (Indian Council of Agricultural Research), Coimbatore, INDIA is a media expert with an extensive academic background. Before joining Sugarcane Breeding Institute, he was an Agricultural Officer with the Government of Tamil Nadu (1996-1998) and Scientist In charge of Extension and Grassland & Fodder Agronomy at the Central Sheep and Wool Research Institute’s regional centre at Kodaikanal, Tamil Nadu. His PhD dissertation on mass media fetched him the prestigious Jawaharlal Nehru Award for Outstanding Postgraduate Research, 2005 of the Indian Council of Agricultural Research (ICAR) and his papers have appeared in several national and international journals. A producer of many radio and television programmes related to Agriculture, Dr. Prathap acts as a reviewer for three international journals besides handling various research projects.

**Andreja Pucihar** is an Assistant Professor of e-business and management of information systems at the Faculty of Organizational Sciences, University of Maribor. Since 1995, she has been involved in eCenter and its several research and e-commerce activities. She is a head of eMarkets Laboratory and contact person for Living laboratory for research fields of eMarkets, eSMEs and eGovernment. She is involved into several EU projects focusing on e-business and e-government and intensively cooperates with industry. Her current research includes: e-marketplaces, e-business, supply chain management, e-government and new e-business models. She is also a conference chair of annual international conference Bled eConference (http://BledConference.org).

**Dina F. Rateb** is currently Associate Professor for Management Information Systems in the Department of Management of the School of Business, Economics and Communications (BEC) at The American University in Cairo (AUC) as well as the Director of the Business, Economics, and Communication Computer Center (BECCC). As the Director of BECCC she managed to initiate a good number
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of academic related technology on campus such as video conferencing. Previously, she was an Instructor for Management Information Systems at the University of Pittsburgh, Pittsburgh, PA. She received her Ph.D. from the Katz Graduate School of Business, University of Pittsburgh back in 1992. Dr. Rateb’s research interests focus on Decision Support Systems, Experts Systems, Ecosystems, Accounting and Financial Information Systems, Database Management, as well as End User Development and Support. Dr. Rateb is also the advisor for Volunteers in Action (VIA) and was first and previous advisor of Hand in Hand as well as the acting advisor for Anti Cancer Team (ACT) and AYDC. Additionally, she is in the Student Organization Juricidical and Legislative Board ever since its setup in the year 2007. Through her work with the students she managed to instigate Family Planning for the first time at AUC back in the year 2001. She is heavily involved with student activities and on promoting Philanthropic and Civic Engagement on campus as well as Service Learning.

Khaled Samaha is currently an assistant professor of accounting in the Department of Management at the American University in Cairo (AUC). He received his Ph.D. in accounting form the University of Manchester – UK, M.Sc. from the University of Birmingham - UK. Samaha is a Certified Public Accountant (CPA) from the Egyptian Society for Accountants and Auditors (ESAA), and is certified by the Egyptian Accounting Syndicate. Samaha has extensive practical experience in the application of International Financial Reporting Standards (IFRSs) and has recently published two papers about convergence with IFRS in Egypt. He is currently serving as a member on the editorial board of the Afro Asian Journal of Finance & Accounting that is published by Inderscience. Samaha has served as an audit consultant to several companies listed on the Egyptian Stock Exchange, as well as the Ministry of Transport. He has also served as a consultant in many assignments with the World Bank and the Bi-national Fulbright commission (The commission for educational and cultural exchange between the USA & Egypt). His research interests include harmonization and compliance with International Financial Reporting Standards (IFRS), financial reporting and corporate governance mechanisms, audit procedures and methodologies, financial reporting on the internet and the implementation of accounting information systems in small and medium size enterprises (SMEs).

Jawed Siddiqi has been the Director of the Computing Research Centre, Professor of Software Engineering, Head of the Software Engineering Division and Head of Research in the School of Computing and Management Sciences at Sheffield Hallam University where he currently continues as Professor of Software Engineering. Siddiqi received a BSc in Mathematics from the University of London and an MSc and PhD in Computer Science from the University of Aston in Birmingham. He is a Chartered Engineer, a Fellow of the British Computer Society and the IEEE Computer Society. He was Editor of the British Computer Society Formal Aspects of Computer Science Newsletter (1991-1995) and continues to serve as an elected executive officer. From 1991 to 1993, he was a Visiting Researcher at the Centre for Requirements and Foundation at Oxford University Computing Laboratory where he worked with Professor Joseph Goguen on the British Telecom funded Requirements Engineering project. Professor Siddiqi has an international presence and has served on numerous and continues to serve on several programme committees. He is a founder member of the IEEE International Conference on Requirements Engineering and a permanent member of its steering committee.

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Tomaž Turk is an associate professor and researcher at the Faculty of Economics of the University of Ljubljana. Currently his research work includes topics from information technology adoption, economics of information technology, communication networks management and Internet society issues. He has participated in several national and international projects and published over 50 papers/book chapters.