About the Contributors

Jonny Holmström is a professor of Informatics at Umeå University, Sweden. Professor Holmström's larger research program has examined how organizations innovate with IT, in particular how they adapt to using technological innovations such as decision support systems, knowledge management tools, and groupware applications. He is currently investigating how organizations in the process industry sector can develop sustainable competitive advantages through mindful use of IT. He has published his research in journals such as Information and Organization, Information Systems Journal, Information Resources Management Journal, Information Technology and People, Journal of the AIS, Journal of Global Information Technology Management, Journal of Information Technology Management, and Scandinavian Journal of Information Systems.

Mikael Wiberg, PhD is an associate professor at the department of Informatics at Umeå university in Sweden. From this position he teaches, supervises PhD students, and leads and conducts interaction research in several of his research projects in collaboration with industry partners including e.g. Google, Ericsson, Philips and ICEHOTEL. At the department of Informatics Wiberg is also program director for the Masters programme in Human Computer Interaction. Since 2008 Wiberg is also the Research Director at UID - Umeå Institute of Design (swe: “Designhögskolan”) at Umeå University and manager for Umeå Design Research Group at UID. Wiberg has served as the main supervisor for several PhD students, and in his own research, mostly focused on mobile interaction, the emerging interaction society, interaction design and interactive architecture, he has published his work in a number of international journals, including ToCHI, HCI, BIT, IJACI, IEEE Network, HumanIT, etc. and he has also published his work in books (including his role as editor for the book “The Interaction Society”, and author of the forthcoming book “Interactive Textures for Architecture and Landscaping: Digital elements and technologies”). He has also published his work in encyclopedias, as book chapters, and in international conference proceedings with peer review systems. Wiberg has served as chair, reviewer, organizer, associate editor, and session chair for a number of international conferences (e.g. full paper session chair at CHI’04). Last year, 3-5 Dec ’08 Wiberg served as general conference chair for MUM’08 – 7th international conference on Mobile and Ubiquitous Multimedia in cooperation with ACM SigMobile (this year, MUM’09 is organized by Microsoft research, Nokia research and University of Cambridge, UK). Wiberg is also associate editor for ISJ - Information Systems Journal.

Andreas Lund received his Doctoral degree in Informatics in 2003 at Umeå University. He holds a position as lecturer, teaching on a broad range of topics including human-computer interaction, programming, open source and 3D computer graphics for post-production. Currently, Andreas is involved
as a researcher in Umeå Center for Open Source Solutions (UCOSS, http://www.ucoss.se/). UCOSS aims at developing collaboration around open source in the Bothnia region. Andreas main interest in open source is as a venue for exploring the notion of craftmanship, quality and making in the context of information technology.

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Nils-Petter Augustsson is currently working as a PhD student within the Industrial Post Graduate School at Umeå University. In parallel his is working as a consultant within the Information technology area with project and solution management as his special areas. Prior to these positions he has been working as a junior lecturer at the Department of Informatics, Umeå University and as junior researcher at the Interactive Institute Tools studio in Umeå. Augustsson has presented his research at international conferences such as the Information Systems Research Seminar in Scandinavia, the Nordic Conference of Business Studies, International Conference on Design & Emotion, and the International Conference on Work with Computing Systems.

Ole Hanseth is Professor in the Department of Informatics, University of Oslo. His research focuses mainly on the interplay between social and technical issues in the development and use of large-scale networking applications. He is also a Visiting Professor at the Department of Management, London School of Economics.

Rikard Harr is a PhD student at the Department of Informatics, Umeå University. He is currently finalizing his PHD thesis focusing on balancing of individual task execution and work articulation in computer-supported cooperative work. With a basis in experienced difficulties is finding a balance in work, such as various forms of overloads, increased levels of stress and reduced efficiency, the thesis explores how computer-supported cooperative work formations manages the challenges associated with working in several cooperative work formation in parallel. In the process of exploring this theme Harr has conducted several studies of computer-supported cooperative work in industrial domains (e.g. logistics, vehicle production, sealing production and mining). Harr has published his research in the journal Behaviour and Information Technology and in proceedings of some of the strongest conferences in the area of CSCW (e.g. the international ACM conference on Supporting group work and the conference on Computer supported cooperative work).

Katrin Jonsson is a PhD student and junior lecturer at the Department of Informatics, Umeå University. Her research is situated within the domains of organizational studies and information technology-based services. Jonsson is currently completing her PhD studies focusing on organizational information services. Her research has been published in journals as Information & Organization, Information Systems Journal, International Journal of Operations and Production Management, Journal of Information Technology Research and Scandinavian Journal of Information Systems.

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**Bonnie Nardi** is a professor in the Department of Informatics at the University of California, Irvine. An anthropologist, she has conducted field studies centered on digital technology and its use in many contexts including offices, schools, homes, libraries, hospitals, scientific laboratories, and virtual worlds. Her latest book is “My Life as a Night Elf Priest: An Anthropological Account of World of Warcraft” (2010, University of Michigan Press).

**Daniel Nylén** recently received his master’s degree in Informatics from Umeå University. Currently he divides his time between the collaboration centre Process IT Innovations and teaching at the department of Informatics at Umeå University. His research interests are within information systems with a particular emphasis on Open Innovation and new service development.

**Lars Rönnbäck** is a Ph. D. Student at the Department of Informatics, Umeå University. His dissertation work is focused on IT-enabled risk management issues in organizations, the research setting so far primarily in process industry organizations. Rönnbäck’s larger research interest concerns IT-enabled organizational change and management issues. During the first year of his Ph. D. studies he has published one journal paper and presented a paper at ECIS.

**Johan Sandberg** is a PhD student at the department of informatics, Umeå University, Sweden. He has published his work in the conference proceedings of Information Systems Research Seminar (IRIS) and Hawaii International Conference on System Sciences (HICSS). He is currently working with projects examining industry-academy knowledge transfer, the impact of information services on organizational agility and interorganizational IT innovation.
Johan Tetzlaff has a Master of Science degree in System Analysis from Umeå University with a master thesis focused on the impact of information systems on production quality. Tetzlaff has a solid background from working with lean manufacturing within the paper industry as well as supply chain management of pharmaceutical industry. Currently he is employed by Lawson Software who is one of the major ERP developers focused on developing software for enabling organizational improvement processes. His major focus lies in transportation management as well as working with how cultivating organizational core values can enable organizations to reach competitive advantages.

Ulrika H. Westergren is a PhD student and junior lecturer at the Department of Informatics, Umeå University, Sweden. She holds an AB in International Relations from Bryn Mawr College, USA. Westergren’s research focuses on the impact of information technology on organizational transformation, emergent forms of organizing, and issues of trust and control pertaining to technology introduction and use. She is currently collaborating with a number of companies within the manufacturing and process industries. Her research has appeared in the Information Systems Journal, and in the Proceedings of ICIS, ECIS, HICSS, and IFIP WG 8.2.

Henrik Wimelius is a PhD student at the Department of Informatics, Umeå University. His research is primarily focused towards investigating the relationship between computer-based information systems and organizations. In particular, Henrik is interested in organizational adoption, assimilation and adaptation of information technology in complex organizational contexts.