About the Authors

FRANCE BELANGER

France Belanger is an assistant professor of information systems in the Department of Accounting and Information Systems and a researcher for the Center for Global Electronic Commerce at Virginia Polytechnic Institute and State University.

Prior to her academic career, Dr. Belanger has held various technical, marketing and managerial positions in large information systems and telecommunications corporations in Canada. More recently, she has provided consulting services to corporations in Florida. Her research interests focus on the impacts of distributed communication technologies on organizations. She has conducted research and written about distributed work arrangements like telecommuting and the virtual organization; organizational uses of telecommunication technologies, in particular for electronic commerce; and, the role of technologies in organizational learning, in particular for distance education and training. She has presented her work at several national conferences and has published in Information and Management, The Information Society: An International Journal, IEEE Transactions of Professional Communication and the Journal of Information Systems Education.

DIANNE H. JORDAN

Dr. Jordan is a strategic information technology planner at Booz Allen & Hamilton, where she focuses on advanced distributed learning initiatives. She recently completed a strategic evaluation of over 1,000 technical training and education courses for the U.S. Air Force that included a media analysis, benefit/cost analysis, and infrastructure requirements analysis.

She has 20 years of professional experience in private industry, academia, and the federal government. She served as the CyberCongress Project Manager for the U.S. House of Representatives where she supervised the deployment of Web-based solutions for business units of the House. She was on the faculty at Baruch College (CUNY) where she taught telecommunications and the use of information technologies for strategic advantage. She has been a senior federal manager in the Department of Defense in the areas of data communications, operating systems software, information security, and office automation.

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