# Index

## A
- academic incentives 28
- anonymity 12, 15, 27, 28, 29, 37, 44, 49, 103, 114, 172, 207, 239
- anxiety 143
- asynchronous approach 5

## B
- behaviorism 10, 25
- blackboard 95, 133, 216

## C
- classroom facilitator 148
- cognitivism 10
- constraint creep 95
- constructivism 10
- course developers 277, 289
- course development 6, 8, 14, 48, 50, 58, 94, 114, 198, 204, 278, 290
- course flexibility 151
- curriculum 19, 20, 88, 233, 246, 261, 291

## D
- data-heavy content 60
- defense advanced research projects agency (DARPA) 4
- dehumanizing 50, 62, 154
- digitization 91
- distance education 2, 3, 10, 19, 23, 24, 160, 233, 261
- distance education theories 10
- distance learning 1, 6, 20, 21, 88, 261
- drop-out rate 101, 192

## E
- emotional involvement 69, 184, 197, 198, 273

## F
- face-to-face environment 41, 44, 45, 149, 156, 200, 224, 228
faculty development 18, 115, 131, 132, 142, 198, 239, 241, 251, 257
female-friendly 15, 29

H
hybrid modality 8, 40, 133, 139, 220, 229, 240, 250, 277, 287

I
improvisation 58, 74, 188, 189, 190, 191, 196, 221, 252, 255, 275, 276
interactive mode 50

K
knowledge transfer 187, 188, 273

L
learner-to-learner (L2L) 290

M
mañana factor 54
media richness 184, 215, 217, 280
micromomunication 80
misinterpretation 80, 152, 159, 274

N
national science foundation (NSF) 4
nintendo generation 42

O
online learning support systems (OLSS) 282
online persona 200
online university 101, 192
open university (OU) 4

P
PowerPoint 39, 97, 109, 189, 225, 226
project manager 94

R
rapport 32, 40, 41, 57, 58, 64, 72, 82, 99, 102, 128, 129, 135, 149, 152, 173, 175, 176, 180, 195, 197, 214–228, 251, 254, 257, 275, 277, 281, 285, 299, 300

S
seminar style 37
soft touch 149
speak when spoken to model 43
student quality 176, 192, 194
study-at-home classes 37
synchronous 158, 184, 212, 215, 217, 273, 280

T
Teaching 250
teaching tradeoffs 162, 164, 180
telemarketing 31
text-based communication 49
theatrical performance 32, 52, 53, 63, 116, 188, 202, 242, 255, 276
theatrics 52
time elasticity 143
triangulation 204, 229, 304

U
university of phoenix 6, 9

V
verbal cues 49, 239
video conferencing 5, 79, 285
visual tools 80
vocal cues 49, 239
vocation 70, 71, 202, 203, 251, 253, 257

W
wallflower students 44
Web-based education 12, 17, 18, 24, 65, 88, 89, 181, 241, 259, 260, 263, 265
Web-enhanced class 9, 49, 232, 240
WebCT 79, 95