## Index

### A
- abstract data type (ADTs) 92
- Advanced Configuration and Power Interface (ACPI) 369
- advanced micro devices (AMD) 516, 520
- Advanced Power Management System (APM) 369
- agricultural sectors 594, 596, 600
- air conditioning power consumption 645
- air conditioning systems 587
- Amazon Elastic Compute Cloud (EC2) 342
- antibiotics 473
- application architecture 11, 13, 14, 15, 21, 28
- Application Service Provision (ASP) 428
- Arctic Climate Impact Assessment (ACIA) 622, 628
- Ask.com 645
- Australian Computer Society (ACS) 349
- Australian Football League (AFL) 348, 349, 350, 351, 352, 353
- Australian Labor, the 592
- automatic Meter Reading (AMR) 378, 379, 382

### B
- Balanced Score Card (BSC) 183, 189
- barium 473
- Base transceiver station (BTS) 323, 324, 325, 326, 328, 329, 331
- basic alignment (BA) 34, 35
- Belief-Desire-Intention (BDI) 193, 194
- Billing Support Systems (BSS) 198
- biodiversity 631
- Biomimicry 276, 277, 280, 281
- Brazil, Russia, India and China (BRIC) 265, 266, 267, 270, 271, 272, 273, 274, 275, 277, 278, 279
- brominated flame retardants (BFR) 482
- business analysts (BAs) 43, 44, 48, 49, 50
- Business Architecture 27
- business friendly systems 594
- Business Intelligence (BI) 83, 84, 85, 86, 87, 88, 90, 91, 92, 93, 94, 95, 96, 97, 235
- Business Motivation Model 26, 27, 28
- business motivation model (BMM) 16, 17, 18, 26, 28
- Business Processes Management (BPM) 197, 199, 202, 212, 213
- Business Process Execution Language (BPEL) 339, 340, 341, 347
- Business Process Improvements (BPI) 433, 445
- Business Process Management (BPM) 19, 139
- Business Rule Engine (BRE) 340, 341, 347
- Business Rule Service (BRS) 340

### C
- Capability Maturity Model (CMM) 132, 142, 143, 145, 183
- Capital expenditure (CAPEX) 323, 326, 331
- Carbon 283, 284, 285, 289
- carbon dioxide (CO2) 63, 64, 317, 318, 319, 324, 327, 328, 331, 334, 349, 351, 385, 386, 388, 389, 390, 391, 392, 393, 402, 404, 407, 408, 410, 417, 418, 420, 533, 583, 584, 585, 586, 589, 590, 593, 596, 598, 605, 607, 608, 613, 615, 617, 623, 627
Carbon Emission Management solutions (CEMS) 459, 460, 461, 462, 463, 464, 465, 466, 467, 468, 469
Carbon Emissions 73, 81
Carbon Emission Software Management (CEMS) 132, 140, 145
carbon footprints 62, 63, 470, 607, 608, 611, 616
carbon management software 538
Carbon Pollution Reduction Scheme (CPRS) 123, 125, 592, 593, 594, 595, 596, 598, 603, 604, 605
Carbon Trading 430
Carbon Trust 283
cathode ray tube (CRT) 245, 246, 247, 248, 483, 496, 497, 503, 609
central business districts (CBDs) 345
central processing unit (CPU) 515, 516, 519, 520
Chief Executive Officer (CEO) 367
Chief Green Officer (CGO) 55
civil societies 621, 622, 625, 628
climate change summit, the 607
Climate Research Unit (CRU) 117
Climate Savers Computing Initiative (CSCI) 170, 172, 179, 180, 181, 371
Cloud Computing 432, 434, 435, 436, 438, 442, 445
collaborative intelligence (CI) 94, 95
complementary metallic oxide semiconductor (CMOS) 515, 522
complex event processor (CEP) 337
compound annual growth rates (CAGR) 471, 644, 647
contact centres 549
continuous emissions monitoring systems (CEMS) 537, 538, 539, 544, 545, 592, 598, 599
coral reefs, the 622
Corporate Average Data Center Efficiency (CADE) 370, 371
corporate social responsibility (CSR) 6, 223, 351, 607, 608, 609, 617
cultural changes 632
customer information management (CIM) 93
Customer Relationship Management (CRM) 83, 85, 91, 139, 198, 526, 531, 533, 633, 636
D
Daivum Rehabilitation (DR) 276
Data Center Infrastructure Efficiency (DCIE) 370, 371
data centers 514, 519, 520, 581, 587, 589
Data Harmonization 316
Decentralisation 69, 70, 71, 78
decision making processes 622, 627
Decision support system (DSS) 235
Dematerialisation 250, 254
Department of Climate Change and Energy Efficiency (DCCEE) 593
Department of Climate Change (DECC) 593, 594, 596, 604
Department of Energy (DOE) 178, 293, 365, 376
distributed constraint satisfaction (DCSP) 186, 187, 188
distributed constraint satisfaction optimization problem (DCSOP) 187, 188
Document Type Definition (DTD) 309, 310
Dynamic Coalition on Internet and Climate Change (DCICC) 373
Dynamic Distributed Constraint Optimisation Problems (DynDCOP’s) 188, 189
dynamic realignment 29
dynamic voltage frequency scaling (DVFS) 515, 516, 521
E
e-bill payment 525
e-bills 525
e-businesses 523
Ecodesign 276, 280, 281
eco-friendly processes 581, 582
Index

e-commerce 538
economists 608
eco-system 257, 259, 260, 261
effect consistency (EC) 35
effect entailment (EE) 34, 35
Elasticity 105, 106, 107, 112, 115
electricity markets 507
Electric Power System (EPS) 508
electromagnetic interference (EMI) 477
Electronic Data Interchange (EDI) 524, 531, 533
electronic document and records management (EDRM) 632
Electronic Meter Reading (EMR) 379
Electronic Product Environmental Assessment Tool (EPEAT) 35, 56, 57, 64, 135, 170, 178, 372, 375
Electronic waste (E-waste) 243, 244, 246, 252, 254, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 495, 498, 499, 500, 503, 525, 644
emissions cap 593, 596
emissions trading system (ETS) 425, 426
energy consumption 608, 609, 610, 614, 616
energy efficiency 559, 643, 644, 647
Energy Efficiency Ratio (EER) 323, 331
energy saving 559
energy shortages 621
energy-smart buildings 643
enterprise architecture (EA) 1, 2, 3, 13, 14, 20, 24, 25, 27, 447, 448, 449, 450, 451, 452, 453, 455, 458
enterprise resource planning (ERP) 20, 21, 139, 579, 580
enterprise servers 514
enterprise service bus (ESB) 339, 347
environmental credentials 559
environmental friendly companies 607
Environmentally Intelligent System (EIS) 437, 438, 439, 440, 441
environmentally sound manner (ESM) 491
environmentally sustainable design (ESD) 350
Environmental Management Information System (EMIS) 59
Environmental Management System (EMS) 227, 232, 492
Environmental Protection Agency (EPA) 56, 178, 182, 365, 370, 374, 375, 376, 584, 590
E-procurement 525
e-settlements 525
Essential Value 107, 108, 115
European Spatial Data Infrastructure (ESDI) 311
European Technology Platforms (ETP) 509
Event Driven Architecture (EDA) 334, 335, 336, 338, 339, 341, 345, 346, 347
Exchange Value 105, 107, 115
extreme weather 621, 622

F
Farmers Association, the 595, 596, 605
Federal Enterprise Architecture Framework (FEAF) 447, 458
feeder terminal units (FTU) 511
Fiber-To-The-Home (FTTH) 368
Financial Management Information Systems (FMIS) 139
flexible working processes 632
Focus Group on ICTs and Climate Change (FGICT&CC) 372
food systems 639
FPGA 405, 407, 408, 409
full alignment (FA) 34, 35

G
game theory 547, 553, 556, 557
gas distribution systems 567, 568, 570, 574, 575, 577
Geography Markup Language (GML) 309
goinformation technologies (GIT) 303, 304, 305, 309, 310, 313
 Gigabit Passive Optical Network (GPON) 206
Global e-Sustainable Initiative (GsSI) 251
Global Monitoring for Environment and Security (GMES) 311, 623, 628
Global Positioning System (GPS) 332, 333, 334, 345, 347
Global Positioning System Receiver (GPSR) 334
Global system for mobile communications (GSM) 319, 325, 331
Google 645, 647, 650
government policy innovations 607
Graphical User Interface (GUI) 369
green 1, 2, 3, 4, 5, 7, 8, 10, 12, 14, 16, 20, 25, 26, 27, 28, 29, 30, 31, 34, 38, 39, 40, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 53, 54, 55, 56, 58, 59, 60, 61, 62, 63, 64
green architecture 547
green audits 59, 60, 64
green balanced scorecards 546, 547
green computing 480, 504, 643, 644, 646, 647
Green Computing Impact Organization, Inc. (GCIO) 371, 374
green-computing practices 644
green credentials 581
green design 547
green devices 513
greened alignment 633
greened technology 632
Green Electronics Council (GEC) 372
Greener IT Maturity Model (GIMM) 176, 180, 183
Green Grid (GG) 372
greenhouse gas emissions 585, 592, 593, 594, 596, 597, 598, 600, 601, 602, 603, 643, 649, 651
Greenhouse Gas Protocol 416, 429
greening processes 632, 633, 635, 638, 639
green initiatives 30, 38, 39
Green Integrated Supply Chain Management (GISCM) 523, 524, 525, 526, 527, 528, 529, 530, 531, 532
green IT products 644
Green mobiles 237
green policies 146, 162, 549
green products 549
green strategies 547
green supply chains 523
Green Technology 253, 254
Green Telco 197, 199, 200, 204, 205, 206, 207, 208, 209, 210, 211, 212, 213
greenwash 61, 64
Green Web Services (GWS) 225

H

hard disk costs 568
healthcare 470, 471, 472, 473, 474, 475, 476, 477, 478
heating, ventilation and air-conditioning (HVAC) 369, 474, 567, 580
high-speed broadband 612
Humboldt Alignment Editor (HALE) 311
Hyper Text Transfer Protocol (HTTP) 336

I

incentive-driven compliance (IDC) 10
Independent Component Analysis (ICA) 385, 386, 387, 389, 390, 391, 392, 402, 403
independent components (ICs) 385, 386, 392, 394, 395, 398, 402, 403
Industrial Ecology (IE) 277, 281
Index

information and communication technologies (ICT) greening 630, 631, 634, 639, 640, 642
information architecture 13, 21, 28
Information Asymmetry 281
Information Exchange 69, 70, 72, 82
Information Problem 115
Information Systems (IS) 147, 148, 168
Information Technology (IT) 1, 2, 8, 12, 13, 14, 16, 18, 25, 26, 27, 28, 51, 52, 53, 54, 55, 56, 57, 58, 59, 60, 61, 62, 63, 64, 146, 167, 168, 169, 170, 171, 172, 173, 174, 175, 176, 177, 178, 179, 180, 181, 182, 183, 258, 259, 260, 261, 262, 263, 264, 459, 460, 468, 469
infrastructure 1, 2, 7, 8, 9, 11, 14, 15, 25, 28, 357
Infrastructure-as-a-Service (IaaS) 342
Institute for Prospective Technological Studies (IPTS) 251
Institute of Electrical and Electronic Engineers (IEEE) 347, 509, 511, 512
Integrated Supply Chain Environments (ISCE) 524, 534
intelligent motor controller (IMC) 612
interactive voice recognition (IVR) 90
Intergovernmental Panel on Climate Change (IPCC) 432, 433, 622, 629
International Data Corporation (IDC) 251
International Electro technical Commission (IEC) 508, 509, 512
International Panel on Climate Change (IPCC) 598
International Telecommunications Union (ITU) 199, 206, 212, 213, 215, 230, 244, 320, 330, 331
Internet Engineering Task Force (IETF) 373, 375
internet protocol TV (IPTV) 610
Internet Protocol version 4 (IPv4) 366
Internet Protocol version 6 (IPv6) 366, 367, 373, 375
Interoperability 301, 311, 316
intra-organizational activities 523
iPods 586
Iterative, Incremental & Parallel (IIP) 539, 545
IT infrastructures 643, 646
IT organizations 645, 651
IT services 643, 645, 646, 648
IT vendors 610
K
Key Performance Indicators (KPI) 6, 28, 206, 213
Key Results Indicators (KRI) 206, 213
knowledge management (KM) 290, 298, 534, 630, 635, 636, 637, 641
Kyoto Protocol 592, 593, 595, 596, 599, 600, 601, 602, 603, 605, 606
L
Life Cycle Analysis (LCA) 277, 281
Life Cycle Assessment (LCA) 220, 221
life-cycles 535, 539, 543
liquid crystal displays (LCD) 247, 248, 609
Local Area Networks (LAN) 137, 367
M
management information systems (MIS) 630, 632, 634, 635, 636, 637, 638, 639, 640
manufacturing execution systems (MES) 579, 580
marketing strategies 549
Master Data Management (MDM) 92, 96
mathematical IT models 598
mercury 473, 474
Metadata 305, 307, 308, 309, 315, 316
Microsoft 587, 589, 645, 647
Micro Wave (MW) 331
Miniaturisation 69, 70, 72
Mobile Data warehousing (DW) 235
mobile phones 513, 514, 516, 522, 582, 583, 586
Mobile Supply Chain Management (MSCM) 238
mobile work technologies 632
Index

N
National Australian Built Environment Rating System (NABERS) 461, 469
National Greenhouse and Energy Reporting System Calculator (OSCAR) 123, 125
National Greenhouse and Energy Reporting System (NGERS) 123, 125, 366, 461, 469
National Institute of Standards and Technology (NIST) 508
Network Environmental Measurement System (NEMS) 440
network switches 514
Next Generation Network (NGN) 206, 215
nitrous dioxide (NO2) 623
Nokia 582, 590
non-polluting images 607

O
Occupational health and safety (OH&S) 421
Off-site Meter Reading (OMR) 379
Online Analytical processing (OLAP) 86, 95, 235
Ontology 307, 309, 310, 315, 316
Open Geospatial Consortium (OGC) 312, 313, 623
Operational expenditure (OPEX) 325, 331
Operational Support Systems (OSS) 198
opposition parties 594
Optimizing Web 184, 185, 186, 187, 188, 194, 195
organizational transformation 29, 30
Organization for Economic Co-operation and Development (OECD), the 482

P
Pattern Engine (PE) 341, 342, 347
personal digital assistants (PDA) 514, 522
Platform-as-a-Service (PaaS) 342, 438, 445
policy implementers 621, 622, 625, 628
policy makers 621, 622, 625, 627, 628
political overheating 633
pollution 644
polychlorinated biphenyls (PCB) 487, 490, 504, 505, 584
Post-Schema Validation Infoset (PSVI) 309, 310
Power Usage Effectiveness (PUE) 370, 371
predictive emissions monitoring systems (PEMS) 537, 538, 539, 545, 592, 598, 599
pre-requisite consistency (PC) 35
prerequisite-effect consistency (PEC) 35
pre-requisite entailment (PE) 34, 35
Process and Enterprise Maturity Model (PEMM) 208
Processor Power Management (PPM) 369, 372

Q
Quality of Service (QoS) 367

R
Radio Access Network (RAN) 319, 331
Radio Frequency Identification (RFID) 73, 74, 238, 356, 363
Register transfer level (RTL) 405, 406, 408, 409, 410
RELAX NG 309, 310
Remote Meter Reading (RMR) 379
RepuTex 593, 594, 605
requests for proposals (RFPs) 135
resource consistency (RC) 35
Resource Dependency theory, the 635
Resource Description Framework (RDF) 310
resource entailment (RE) 34, 35, 38
Restriction of Hazardous Substances in Electrical and Electronic Equipment Directive (RoHS) 64
Restriction of Hazardous Substances Regulations (RoHS) 170, 175, 179
return on investment (ROI) 99, 360, 371, 464, 469
Road Traffic Authority (RTA) 334, 342

S
scenario-prerequisite consistency (SPC) 35
scenario-prerequisite entailment (SPE) 34, 35
SDRAM 409
server farms 514
server power consumption 645
Index

Service Level Agreement (SLA) 428
service oriented architectures (SOA) 88, 92, 97, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 343, 344, 345, 346, 347
Service Providers (SPs) 368
Simple Storage Service (S3) 342
small and medium enterprises (SME) 256, 257, 258, 259, 260, 261, 262, 263, 264, 266
small to medium businesses (SMB) 584
small to medium enterprises (SME) 256, 257, 258, 259, 260, 261, 262, 263, 264, 464
social consequences 621
Social Media 298
social networks 622, 625, 626, 627
Society of Information Technology Management (SocITM) 176
Software-as-a-Service (SaaS) 342, 445, 463, 466, 469
software development 535, 536, 537, 539, 540
software implementations 581
Software Oriented Architecture (SOA) 432, 445
software development 535, 536, 537, 539, 540
software implementations 581
Solar energy 586
solar panels 586
Spatial Data 301, 304, 306, 311, 314, 315, 316
Spatial Data Infrastructure (SDI) 304, 305, 306, 307, 308, 309, 311, 312, 313, 314, 315
stakeholders 470, 475, 535, 621, 622, 624, 625, 627, 628
steel manufacturing companies 559
steroids 473
Straight through processing (STP) 452
strategic alignment 29, 30, 31, 37, 39, 40, 41
Strategy, Infrastructure & Product (SIP) 207
strengths-weaknesses-opportunities-threats (SWOT) 44
Subscriber Identity Module (SIM) 334, 347
sulfur dioxide (SO2) 623
Supervisory Control and Data Acquisition (SCADA) 509, 512
supply chain management (SCM) 238, 240, 523, 525, 526, 528, 529, 633, 636
Supply Chain Management (SCM) 139
supply chain operations 523
supply chain optimisation audit (SCOA) 559, 560, 561, 562, 563, 564, 565, 566, 567, 570, 572, 573, 577, 578, 579, 580
supply chains 523, 524, 528, 559, 560, 561, 562, 563, 564, 566, 567, 569, 570, 571, 572, 573, 575, 577, 579, 580
Support Based Distributed Optimisation (SBDO) 186, 188, 189, 190, 191, 194
Sustainability 51, 62, 64, 113, 114, 115, 157, 167, 168, 293, 296, 297, 299
Sustainability Balanced Score Card (SBSC) 176, 177, 180, 181, 183, sustainable 1, 2, 3, 4, 5, 6, 8, 9, 13, 14, 15, 16, 20, 25, 26, 27
Sustainable Development 299
Swiss Cheese Model, the 565
System Development Life Cycles 536
System on chip (SOC) 405, 406, 407, 408, 409

T
Tablet PCs 632
technology architecture 13, 14, 28
TeleManagement Forum (TMForum) 206, 213
telephonic devices 643
The Climate Group 643
The Open Group Architecture Framework (TOGAF) 447
Theory of Relational Practice 150, 151
Total Cost of Ownership (TCO) 133, 145
Total Quality Management (TQM) 59
Total Sustainability Indicator (TSI) 175, 181, 551, 553, 558
Transmission Control Protocol/Internet Protocol (TCP/IP) 366, 373, 375
Transmission Control Protocol (TCP) 334, 336, 347
triple bottom line 4, 27

U
Unified Communications 69, 70, 82
Uninterruptible Power Supply (UPS) 370
United Nations Framework Convention on Climate Change (UNFCCC) 593, 599, 600, 601, 603
United Nations (UN) 593, 606, 622, 629, 630, 641
University of Pittsburgh Medical Center (UPMC) 612
US Department of Defence (DoD) 525
US Department of Energy (DOE) 506
Utility Value 101, 104, 115

V

variable speed drives (VSD) 612
very large scale integration (VLSI) 514, 516, 521
video conferencing 632
Virtual Communities 299
Virtualization 358, 363
virtual private networks (VPNs) 137
Voice over IP (VoIP) 367, 368

W

waste disposal 607
waste electrical and electronic equipment (WEEE) 9, 56, 63, 64, 170, 179, 371
waste sectors 593
Weather Information Service (WIS) 345
Web 2.0 237, 240, 241, 431, 432, 439
Web 3.0 237
Web Coverage Service (WCS) 313
Web Feature Service (WFS) 313
Web Map Service (WMS) 313
Web Ontology Language (OWL) 310
web services (WS) 477
web technologies 548
Wi-Fi 517, 521
WiMAX 332, 333, 334, 345, 347
wireless local area networks (WLAN) 477
wireless network topology 586
wireless personal area networks (WPAN) 477
work-related journeys 632
workstations 609
world economic forum (WEF) 250
World Wide Web Consortium (W3C) 307, 309, 310, 312
World Wildlife Fund (WWF) 371

X

XML Schema 307, 308, 309, 310, 316

Y

Yahoo! 645
YouTube 609

Z

Zachman Framework 447, 457, 458