About the Contributors

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Thomas Abraham is a professor and chair of the Department of Management at Kean University. He received his PGDM (MBA) from the Indian Institute of Management, Bangalore and his PhD from the University of Massachusetts. He is a member of the New Jersey Chapter of the Society for Information Management (SIM) and the Association for Information Systems (AIS). His research interests include global Information Technology (IT) sourcing, sustainable development through Information Technology, and MIS education. He has been a consultant at various companies including Sony and BMG in the US and an analyst for companies in India including Motor Industries Co. His research has appeared in several peer-reviewed journals including MIS Quarterly Executive, Communications of the AIS and the Journal of Electronic Commerce in Organizations. He has received the Bright Idea Award, awarded by Seton Hall University and New Jersey Business and Industry Association, for Information Technology research in successive years in 2007 and 2008.

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**Donald Brown** has over fifteen years of experience in Information Technology and has been with Prudential for 10 years. He is now a Systems Manager. Donald holds a Master of Science in Information Systems degree from Steven Institute of Technology. In his work with Prudential, Donald has provided enterprise solutions which have saved Prudential several millions of dollars. Donald recently was selected to participate in a divisional rotational program to further share his knowledge within other departments. Donald has continued involvement with several internal company and community initiatives. He has been involved with National Black Data Processing Associates for more than five years, filling leadership roles on both on the National and Local levels.

**Jannie Buitenhuis** investigates the origin of the appearance of generations, and the differences and the similarities between the different generations. Her research focuses on how the different generations can strengthen each other. During her career within the IT management market, Buitenhuis has advised organizations from around the globe. She understands what IT organizations and IT professionals require, and what a perfect IT department with the perfect IT professionals should be. With her analytic skills, and her strong ability to detect what organizations will require in the future, she creates refreshing organizational perspectives and visions. Buitenhuis’ background is grounded in organization sciences, industrial management, and IT management. Her expertise includes generations in organization, strategy, business IT alignment, organizational culture, knowledge creation management, and marketing. She has earned her credentials as research director, university teacher, event director, researcher, and consultant. Nowadays she works for her company, NOTIF, as an independent researcher and consultant within the generation- and organization sciences.

**Christine Bullen**, Industry Professor at the Howe School of Management, Stevens Institute of Technology, is the director of the four-course concentration-major in IT Outsourcing in the MSIS and MBA programs and the coordinator of the capstone course in strategic issues in IT. She is currently conducting research on the IT workforce as part of a team of academics under the sponsorship of the Society for Information Management (SIM). She is developing an IT Workforce Decision Model looking at the impact of sourcing strategy on the in-house needs for IT skills. She earned her PhD from Stevens Institute and her MS from MIT, where she served as the Assistant Director of the MIT Center for Information
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Anna Frazzetto, Vice President of Technology Solutions for Harvey Nash USA, is a seasoned IT executive who has architected and implemented application development, managed services and outsourcing/offshoring initiatives for Global 1000 business, as well as mid- to small-sized companies. Frazzetto began her career in Information Systems as a Systems Engineer with IBM. She later joined Syntcom as a Product Developer and was responsible for managing quality assurance for new software development. In 1983, she moved to MHT Software and had strategic responsibility for software development, capacity planning, and production support teams. In 1993, she joined Spherion and was a key driver in expanding their managed service line of business from $30 million to $120 million. Prior to joining Spherion, she was an Integration Manager with Comdisco Computing Services, where she developed and implemented their remote computing service and initiated a help desk practice. Recently named to

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Mary Jo Greil, EdD, is a certified executive coach and president of the Carson Greil Group, LLC, since 2002. Her company helps leaders become more effective individually and helps organizations become more engaged collectively. She draws upon over 20 years of broad business management experience from a startup business, midcap, and a Fortune 50 company in a diverse set of industries including steel manufacturing, forest and specialty products, and healthcare. Nationally, her work has been recognized for pioneering large-scale business change efforts across North America and Europe, and for many years she has been a speaker at international and national business conferences. She has a doctoral degree and two masters degrees. Mary Jo has a unique blend of solid experience in leadership development, organizational engagement, and business management. Her certifications in Appreciative Inquiry, Somatic Leadership Coaching, Systems Thinking, and Leadership and Adult Development inform her consulting services. She was one of the founding members of the Memphis Chapter of the Society for Information Management and has served on the SIM-International Board as well as other non-profit boards. In 2007, she launched a community initiative and was recognized as one of the Top 50 Women Who Make a Difference by the Women’s News of the Mid South.
Deepak Khazanchi is Associate Dean for Academic Affairs and Professor of Information Systems and Quantitative Analysis in the College of Information Science & Technology at the University of Nebraska in Omaha. Deepak’s research has been published in various peer-reviewed professional and academic journals including *IEEE IT Professional*, *Electronic Markets*, *Decision Support Systems*, *Information Systems Management*, *Marketing Research*, *Journal of the Association for Information Systems*, *Decision Support Systems*, *Information Systems Management*, and *ACM’s DATA BASE for Advances in Information Systems*. Deepak served as the President of the Midwest Association of Information Systems, AMCIS representative member of the Association for Information Systems (AIS) Council, and the AMCIS Site Advisory committee. Deepak was the founding chair of the AIS Special Interest Group for IT Project Management in 2006. He served as the conference co-chair of the 2005 Americas Conference in Information Systems (AMCIS) held in Omaha. He has also served as the VP of Programs for the Project Management Institute’s (PMI) Heartland Chapter. Dr. Khazanchi received the PhD degree with a specialization in Management Information Systems from Texas Tech University. Prior to this, he completed the MBA degree from Southern Illinois University at Carbondale and obtained an undergraduate degree in Civil Engineering from the Indian Institute of Technology (IIT), Kharagpur (India).

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Kristen Lamoreaux, President of Lamoreaux Search LLC has over 13 years experience in information technology executive search. Prior to launching Lamoreaux Search LLC, Kristen was a Senior Director with Jarvis Walker Executive Search, and held Talent Acquisition roles within Automatic Data Processing, Inc. She began her career in executive search with a boutique retained search firm, Dupont, White & Stone. Kristen is also the Founder of SIM Women – a networking organization for female CIOs and their direct reports that is focused on promoting communication, mentorship, leadership and career development of women within information technology. SIM Women has over 400 members across the US and Canada. Programs Kristen created within SIM Women include: Ladies Who Lunch, 1:1 Mentoring, and Call a Coach. In addition to SIM Women, Kristen is an active member of SIM Philadelphia supporting the Members in Transition organization and Teen Tech Camp initiative. Kristen previously held several SIM New Jersey board roles and served as a Director for the NJ SIM Foundation when she lived in New Jersey. Kristen has a Bachelors Degree in English from Rutgers University and enjoys contributing industry related articles to CIO Magazine.
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Phil Schneidermeyer is a Partner in the New York office of Heidrick & Struggles specializing in the recruitment of Chief Information and Chief Technology Officers across all industry sectors. Previously, Phil led the CIO Practice for Highland Partners and founded an Information Technology and engineering boutique executive search firm. Earlier, Phil was a managing director at another global executive search firm, where he served as the Chief Information Officer Practice leader and a member of the firm’s Advanced Technology Practice. He also sat on the Americas Operating Group and served as chairman of Information Technology Committee. Prior to his executive search career, Phil was an economist with a Hartford-based consulting firm focused on the Connecticut economy and commercial real estate markets. Phil currently serves on the Advisory Board for Year Up New York City, an organization providing young urban adults with professional skills, technical training and corporate apprenticeships. Phil earned his BA in business administration and was awarded a Master’s degree in public affairs from the University of Connecticut.

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**John G. Stevenson** is a former Chief Information Officer with over 25 years of senior Information Technology executive experience. His broad experience includes key executive assignments in large corporations spanning high technology, consumer goods, pharmaceuticals, and manufacturing industries. John’s most recent assignment was as Vice President and Chief Information Officer at Sharp Electronics Corporation of the Americas, a maker of consumer and business electronics. John previously served as Chief Information Officer at Avaya Communications, an $8 billion manufacturer of voice and data switching equipment, he was also the Chief Information Officer at Lennox International, the number two global heating and air conditioner equipment manufacturer. During the 1990’s, John was the top information executive for the Bristol-Myers-Squibb $16 billion Pharmaceutical Group and for over eight years prior to that, he was the top information executive at Dr Pepper/Seven-Up Corporation. John presently serves as Vice Chairman of the Board of The Barton Corporation, a global mining and abrasives manufacturer. He also recently served on the board of GridApp Software Corporation and on the Advisory Board of the University of North Texas. John presently has his own IT executive consulting practice which specializes in leadership analysis, strategy and sourcing alternatives.

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