About the Contributors

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**Jo-An Christiansen** is involved in legislative and regulatory research in the context of information technology applications. Jo-An graduated with a Master of Science in Information Systems degree (second graduate degree, awarded in 2007) through Athabasca University. A Master of Arts in Integrated Studies degree (first graduate degree, awarded in 2003) was also achieved through Athabasca University. Prior to graduate studies, a Bachelor of Administration (2000) was achieved through Athabasca University and a Library Technician Diploma (1988) through Grant MacEwan Community College. The majority of courses in the Bachelor of Science in Computing and Information Systems degree program were completed, prior to being accepted for early admission into the graduate program. A University Certificate in Computers and Management Information Systems was achieved in 2001. Jo-An has a passion for researching e-democracy, regulatory practices and applications of information and communication technologies.

**Peter Cissek** has graduated in business informatics at the University Magdeburg, Germany in November 2005. He started his job career as a SAP Business Intelligence consultant and worked in different projects in Europe. His main task was building up a Data Warehouse–based reporting and writing business blueprints. Later he became part-project leader in a HR-Data Warehouse project. With this project he focused on HR-controlling and planning, still being into Business Intelligence and Data Warehouse-technology. His academic interests became knowledge management and strategic enter-
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**Peter Demediuk** teaches into the Doctoral and Masters programs of the Accounting and Graduate Schools at Victoria University. Peter is currently: Director of the Master of Business (Accounting) program at Victoria University; Visiting Professor (since 2005) at Reims Management School, France. Peter is an active CPA and serves on the Public Sector committee of CPA Australia. He has a practice background at major private and public sector organizations and maintains strong industry and academic networks. Peter consults widely for international organizations and government entities. Peter publishes extensively on accounting and performance management and is currently undertaking collaborative international research projects with associates from the Goteborg Research Institute in Sweden, PWC Sweden, and Liaoning AABC in China. Peter lectures in and co-ordinates postgraduate courses in Australia, China, Singapore, Malaysia, Bangladesh and France.

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research include authoring of one book, 14 technical articles, over 40 research and consultancy reports, and over 50 research papers in various journals.

Adamantios Koumpis heads the Research Programmes Division of ALTEC S.A., which he founded at 1996 (then as independent division of Unisoft S.A.). His previous job position was at the Institute of Computer Science, FORTH, at Heraklio, Crete, where he worked at the Rehabilitation Tele-Informatics and Human-Computer Interaction Group in several European Commission’s RTD projects (RACE, ACTS and TAP). He is author of research papers, technical reports and project deliverables in the domains of Data/Information Management and Human-Computer Interaction. His research interests include quantitative decision making techniques and Information Society economics. He successfully lead many commercial and research projects both at the European and the national level in the areas of E-Commerce, public sector and business enterprise re-organisation and information logistics, concerning linking of data/information repositories with knowledge management and business engineering models.

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Dr. Norbert Kuhn was born in 1957. He studied Computer Science and Mathematics at the Technical University Kaiserslautern (Germany) and graduated in 1986. Thereafter he was a staff member of the Computer Science department of the Technical University Kaiserslautern, from where he also received his Ph.D. in 1991 with a thesis in Computer Algebra. From 1991 to 1995 he was a member of the German Research Centre for Artificial Intelligence (DFKI) and worked on projects in the fields of Multi-Agent systems and Office Automation. In 1995 he was appointed professor at the University of Applied Sciences Trier, (Germany). He is a member of the Institute for Software Systems in Business, Environment, and Administration. His current research areas cover E-Government applications, Document Analysis systems and Human Computer Interfaces.

Mindy Anneli Lassila was born in Thunder Bay, a city of some 110,000 inhabitants located in Ontario, Canada. She graduated from Lakehead University with an Honours Bachelor of Commerce Degree, and soon thereafter pursued a career in the public service, moving to Ottawa to work for the Federal Government of Canada at the Department of Indian Affairs and Northern Development (DIAND). She currently works in the Streaming Media Unit, which was launched in early 2002. She has been instrumental in helping frame the creation of the unit, building it from the ground up. Her experience with streaming media technology has made her a valuable addition to the department. DIAND was one of the first Canadian federal government departments to successfully execute streaming media technology
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Elon Marques has extensive experience in information technology, project management, customer support and systems engineering. As an IT professional, he has been assisting companies in the implementation, analysis, development, testing, production support and operations of customer care and billing systems. He has worked with worldwide telecommunications carriers such as Verizon, T-Mobile, Claro, Vivo, Bell South and other major companies. In the recent past, he has managed front end applications teams and been responsible for the management of the end-to-end billing systems, including operations, support and development. He earned a MBA degree with a concentration in Information Technology at the University of Dallas, USA in 2006 and earned his bachelors degree at the Universidade de Maringa, Brazil in 1995, where he was actively involved in educational software research.

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Bernard Moulin is a full professor at Laval University, Québec, Canada. He is teaching in the Computer Science and Software Engineering Department. He is also a member of the Research Center in Geomatics at Laval University and an active researcher of GEOIDE, the Canadian Network of Centers of Excellence in Geomatics. He received his engineering degree from L’Ecole Centrale de Lyon (1976), his Master in Economics from the University Lyon II (1976) and his Ph.D. in Computer Science from the University Lyon I (1979) (all in France).

He leads several research projects in various fields: Multi-agent geo-simulation, Design methods for multi-agent systems and software-agent environments; representation of temporal and spatial knowledge in discourse; modeling and simulation of conversations between artificial agents; modeling and design approaches for knowledge-based systems and multi-agent systems, as well as several projects at the intersection of geomatics and artificial intelligence. These research projects are funded by the Natural Science and Engineering Council of Canada, the Canadian Network of Centers of Excellence in Geomatics GEOIDE, the Defence Research Establishment at Valcartier and several other organizations and private companies.
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**Stefan Richter** was born in 1976 and studied computer science at the University of Applied Sciences in Birkenfeld. After his diploma thesis about an email client for blind people he worked for the SilverCreations AG which develops reading machines and workplaces for visually impaired people. He made significant contributions to the development of the “LiveReader” and the digital workplace camera named “Sceye” for document management and imaging. Since 2005 he is a member of the Institute for Software Systems in Business, Environment, and Administration and he works there in different research projects. His main research interests are accessibility for the visually impaired and blind people and document management. Now he investigates in the field of E-Government research combining his experiences to make governmental forms accessible.

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**Michael Schmidt** was born in 1975 and studied computer sciences at the University of Applied Science Birkenfeld and the University of Saarbrücken. After he finished his master thesis he joined the research group of Prof. Gollmer. In the research group he worked on a mathematical model of the e.coli bacteria. In 2007 he switched to the research group of Prof. Kuhn at the Institute for Software Systems in Business, Environment, and Administration. His main research interests are accessibility for the visually impaired and blind people and document management. He investigates in the field of E-Government research combining his experiences to make governmental forms accessible.

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