About the Contributors


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Interests include corporate knowledge management, workplace e-collaboration, information and knowledge worker productivity, corporate learning management, and web 2.0/social software.

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Florian Heidecke started his professional career with an apprenticeship at the Deutsche Bank in Magdeburg (Germany). Then he studied business informatics at the University of Leipzig (Germany) and graduated with a master’s degree in 2004. He is now a Ph.D. student and works as a research assistant at the Institute of Information Management, University of St. Gallen HSG (Switzerland). In his research Florian focuses on corporate learning and knowledge management, e-collaboration, web 2.0, and social software. Since 2007 he works as a project manager within the competence network “Business 2.0 – Center for Innovations in Business Processes” that deals with the impact of web 2.0 and the associated paradigms on business processes. Furthermore, Florian is member of the program committee of the triple-i conference in Graz (Austria) and acted as a reviewer for several scientific conferences (e.g., AMCIS and ECIS).

Joel Helquist is an assistant professor of accountancy at Utah Valley University. Prior to that, he was a research assistant at the Center for the Management of Information at the University of Arizona. He received his Ph.D. in Management Information Systems with a minor in Management and Policy from the University of Arizona in 2007. Prior to completing his Ph.D., Joel worked as a consultant for Arthur Andersen, LLP and KPMG, LLP in Seattle, Washington. His research interests are primarily focused around collaboration processes and technologies.

Stijn Hoppenbrouwers (Nijmegen, 1970) holds master degrees in English Language & Literature (Utrecht) and Linguistics (Bangor, Wales). Since 1996 he has been involved as a researcher and designer in various applied science projects concerning the creation of languages and tools for modeling in information system development and enterprise engineering (University of Tilburg). Also, he was on the team that created the ArchiMate language for Enterprise Architecture modeling. He acquired his PhD in Computer Science at the University of Nijmegen in 2003 and was appointed assistant professor
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there in 2005. Stijn’s current research mostly concerns the interactive processes by which one or more participants create formal models in systems engineering, with emphasis on enterprise engineering. He is particularly interested in process-oriented innovation of digital environments for collaborative enterprise modeling. Stijn has been teaching university courses in such subjects as requirements engineering, enterprise engineering, applied logic, and research methodology.

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Jay Nunamaker is Regents and Soldwedel Professor at the University of Arizona. He founded both the MIS department in 1974, and the Center for the Management of Information in 1985 at the University of Arizona. In 2002, he was the recipient of the LEO (lifetime achievement) Award from the Association of Information Systems, at ICIS in Barcelona, Spain. In a 2005 article in Communications of the Association for Information Systems, he was recognized as one of the most productive information systems researchers, ranking no. 4 to 6 for the period from 1991-2003 based on the number of papers in top IS journals. His publications span more than 250 papers and seven books, and editorial positions on major journals, in computer science and engineering, information management, communication, security informatics.

Patrick O'Sullivan is a “System Test” Architect at IBM’s Dublin Software Lab. He completed his BSc in 1991, his MSc in 1997 and his PhD in 2001, and both of his IBM sponsored MSc and PhD HCI research projects won industry prizes. Pat has over 16 years Software Engineering experience with the latter 10 years at IBM. His research and publications interests include HCI, Software Engineering, Software Process/Architectural Models, Software Globalization, UIMS, RAS, Performance Engineering and Test Automation. Pat is a Senior Member of the IEEE, a Chartered Engineer with the Institute of Engineers of Ireland and also holds the FEANI title of EurIng. He was a founding and committee member of the SoftTest Ireland SIG and is an external examiner with the University of Limerick, Ireland. Pat is also a member of the Institute of Engineers of Ireland’s Information and Communications Technology Board.

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